How to find a COVID-19 TESTING SITE
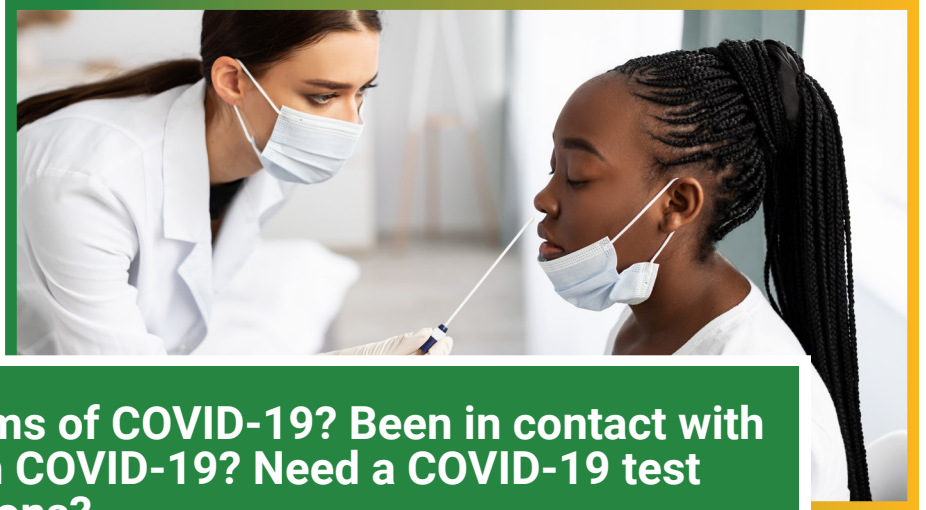

Have symptoms of COVID-19? Been in contact with someone with COVID-19? Need a COVID-19 test for other reasons?

Picking a trusted COVID-19 testing site is important. There are many ways to get a COVID-19 test.

At home with a self-test

These may be available in pharmacies, stores, through community health centers, community-based organizations, online, or from the federal government's test ordering website:

www.covidtests.gov

Your healthcare provider

Your healthcare provider knows you best. It is particularly important to be connected to your healthcare provider if you are older or have underlying conditions as they may be able to refer you for treatments for COVID-19 (including monoclonal antibodies or antivirals) which lower the risk of severe disease

Your nearest community health center

If you don't have a healthcare provider or health insurance, contact your nearest community health center to get free COVID-19 testing and subsidized, low-cost healthcare:

findahealthcenter.hrsa.gov

Pharmacies

Many Walgreens in Chicago are supported by the federal government to provide free COVID-19 testing:

www.walgreens.com/findcare/covid19/testing

CVS and many other local pharmacies offer COVID-19 testing.

Community-based testing

The Chicago and Illinois Departments of Public Health offer free community-based testing across the City:
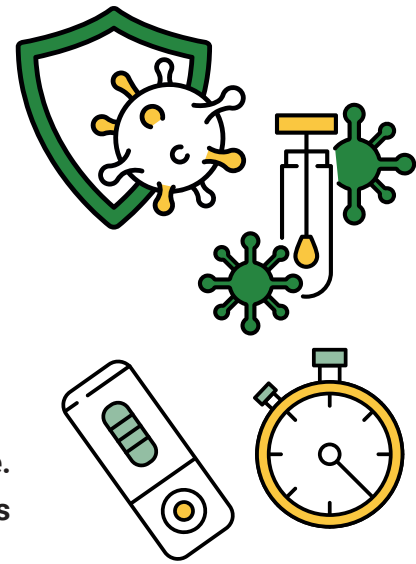
chicago.gov/covidtest

Pop-up testing sites

Many businesses and providers have opened pop-up COVID-19 testing sites, e.g. in storefronts.

Turn over to read more about how to choose a pop-up testing site.

CHICAGO
Mayor Lori E. Lightfoot

Looking for a COVID-19 test?
visit **CHICAGO.GOV/COVIDTEST** or call **312-746-4835**

How to choose a COVID-19 testing site

It can be hard to know which COVID-19 testing site to trust. If you have concerns about a pop-up site, consider seeking testing from a healthcare provider, community health center, trusted pharmacy, community-based testing site or get tested at home.

If you are using any COVID-19 testing site – including a pop-up site – good questions to ask include those listed below

Which tests are being administered?

- The tests being used should have an emergency use authorization from the FDA. For more information, visit: **rebrand.ly/FDA_EUA**

- Tests also usually require a healthcare provider to have ordered the test – you can ask your testing site for the name of the ordering provider

Who analyzes the results?

- If you are receiving a rapid test, the test will likely be analyzed on site

- If you are having a PCR test, you can ask for the laboratory that is conducting the test

- Laboratories are regulated, and you can look up specific laboratories here: **cdc.gov/clia/LabSearch.html**

How will I receive my results?

- Ask specifically about how your tests results will be provided to you. Will you receive an email or telephone call? Do they have your correct email address or phone number?

When are results expected?

- How can you follow up if you don't receive your test results? Is there a phone number or email address to follow up with?

Are there any costs involved with this test?

- Ask if you will be responsible for any fees associated with your test.

- Health insurers are required to cover the entire cost of diagnostic testing for the virus for symptomatic and those exposed to COVID-19. For uninsured individuals, testing sites can receive reimbursement from the federal government.

- Some testing sites may charge individuals for testing upfront and advise the person being tested to seek reimbursement from their health insurance or Medicaid/Medicare, which can be complicated and time-consuming. Contact your health insurance provider, Medicare, or Medicaid if you have questions about claiming costs back.

- Testing for travel or testing required by employers may not be reimbursable from health insurance or the federal government. Call the provider or your employer ahead of time to identify if there is a cost to you.

If you suspect fraud or wish to submit a complaint about a COVID-19 testing site, file a complaint on the Illinois Attorney General's website or report it to the federal Department of Health and Human Services (HHS) immediately online or by calling 800-HHS-TIPS (800-447-8477).

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