

BE SAFE ★
CHICAGO ★



Be Safe. Indoor Recreation



Cautiously reopening Chicago requires:

Healthy interactions

Social distancing



Limitations on physical distance to other individuals

Gathering size



Limitations on gatherings of individuals

Protective gear



Use of protective gear by individuals

Hygiene requirements



Ensuring hygienic interactions (e.g., hand washing)

Safe spaces and conditions

Entry access



Entry/exit condition for access to space

Cleaning standards



Actions taken to disinfect space

Visual guidance



Hygiene resources and guidance posted in space

Workplace conditions



Evaluation of foot traffic, ventilation, etc.

Operational resilience and monitoring

Flexible models



Flexibility with sick leave, remote work (when possible)

Operational resiliency



Support for operational flexibility (e.g., multiple shifts)

Travel guidelines



Restriction of movement of people between locations

Testing / tracking



Facilitation of testing and tracking

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Healthy interactions



Gradually Resume
(Phase IV)



Provide adequate space for physical distancing (>6ft)

- Ensure 6 ft distancing between all non-household individuals in all areas of facility
- Where applicable, provide 6 ft distancing between equipment or recreation "stations" (e.g., bowling lanes, arcade games, game tables); 3 ft distancing allowed if impermeable physical barriers are used

Indoor capacity and gathering sizes limited

- Limit indoor capacity as well as gatherings of employees and customers (e.g., in break rooms, check-out areas)
- Ancillary accommodations (e.g., food service, retail) can reopen according to relevant industry guidelines
- **[CLICK HERE to view updated Indoor Recreation Phase IV capacity restrictions](#)**



Ensure protective gear worn by employees and customers

- In any outdoor or indoor common spaces, face coverings must be worn over nose and mouth (exceptions can be made for people with medical conditions or disabilities that prevent them from safely wearing a face covering)
- If practical, where close contact is required (e.g., ticketing booths), use physical barriers (e.g., plexiglass) or personal face shields in addition to face coverings
- Face coverings must be worn by all participants and employees at all times, including during indoor recreation requiring increased physical activity (e.g., laser tag, paintball)
- Traditional face coverings may be removed if recreational equipment provides other face covering over the nose and mouth (e.g., helmets)
- Face coverings may be removed if patrons are seated and actively eating / drinking.



Ensure regular sanitization of hands and high-touch areas

- Provide sanitization products for customer use (e.g., soap and water, hand sanitizer)
- Encourage employees to complete health and safety training related to COVID-19 when returning to work
- Require employees to wash hands before and after close contact with individuals (e.g., demonstrating equipment or tools)

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Safe spaces and working conditions



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(Phase IV)



Entry
Access

Establish employee health screening protocol

- Prior to leaving home, all individuals encouraged to self-identify symptoms and stay at home if symptomatic
- Prior to entering establishment, employees self-screen to ensure no symptoms of COVID-19 (e.g., questionnaire – see appendix)
- Employees should not report to, or be allowed to remain at, work if exhibiting symptoms or reporting they feel ill



Cleaning
standards

Establish daily cleaning standards for spaces and high-touch items

- Provide convenient and available disinfecting supplies for equipment sanitation between users (e.g., bowling balls, pool cues, pinball machines)
- Require patrons to sanitize used equipment (with provided wipes) if transferring to a new user outside of their household, or dedicate employee(s) to clean equipment after each use
- Disinfect/sanitize high-touch areas (e.g., doorknobs, counters, light switches) with an [EPA registered disinfectant](#) at least every two hours
- Disinfect/sanitize shared or rented equipment (e.g., game equipment, clothing / shoes) after each customer use
- Conduct nightly deep cleaning, in addition to frequent daily cleaning (with emphasis on high touch points)
- Decommission activities or spaces that can not be properly cleaned between users or where proper social distancing can't be maintained (e.g., ball pits, trampoline parks)
- Indoor playgrounds should remain closed

- Recommended guidance -

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Safe spaces and working conditions



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(Phase IV)



**Visual
guidance**

Provide visual guidance on hygiene standards and entry requirements

- Post comprehensive health, hygiene, and physical distancing signage throughout facilities (e.g., signage from CDC guidelines)
- Post guidelines and criteria for customers to enter (e.g., face covering protocols, closures of any amenities)



**Work-
place**

Modify workplace conditions to minimize contact interactions and improve airflow

- Rearrange or decommission games or equipment to allow 6 ft distancing (3 ft distancing allowed if impermeable barrier between)
- If practical, increase airflow of indoor spaces (e.g., windows, ventilations) according to [CDC guidelines](#)
- Prohibit patrons from eating or drinking while participating in recreational activities or using equipment

- Recommended guidance -

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Operations and monitoring



Gradually Resume
(Phase IV)



Flexible models



Operation resiliency



Travel guidelines

Limit in-person work where possible

- Minimize in-person employee interactions where possible (e.g., consider utilizing online trainings / virtual staff meetings)
- Require sick employees to stay home

Limit interaction between individuals

- Where possible, encourage reservations for stations, lanes, or rental equipment to monitor expected capacity
- Minimize attendee / group overlap where possible; provide extra time between scheduled appointments or reservations for cleaning, where necessary
- Train employees on proper protocols to follow social distancing and hygiene requirements
- Promote A/B shifts for workers where possible, and limit overlap of class offerings

Limited travel for business

- If applicable, limit staff travel across multiple locations



Follow CDPH and CDC guidance for testing and tracing protocols

- If employee does contract COVID-19, they must follow all CDC guidelines before returning to work
- If an employee is identified as being COVID-19 positive by testing, cleaning and disinfecting must be performed according to CDC guidelines
- Any employee who has had close contact with a co-worker or any other person who is diagnosed with COVID-19 should self quarantine according to CDC guidelines
- If a facility becomes aware of 2 or more cases possibly associated with an establishment over a 14-day period, employers are required to report cases to CDPH
- Follow all other CDPH guidance set forth and comply with CDPH recommendations in response to a workplace outbreak



Glossary

Gathering: A group of individuals outside a single household who are part of a spontaneous or planned event convening for more than ten minutes

Handwashing: The act of thoroughly cleaning one's hands with soap and water for at least 20 seconds or using a disinfectant capable of eliminating the virus that causes COVID-19

Social distancing: The physical spacing of at least six feet between individuals, or groups of individuals.

PPE: Personal protective equipment (e.g., face coverings, goggles, face shields); requirements vary based on industry and specific circumstances

Self-screening sample questionnaire

Self-screening: A protocol by which an employee answers questions at the start of a shift. Subject to the guidance of the Commissioner of Health, the questions may include:

- Have you had a body temperature over 100 degrees Fahrenheit or have you used a fever reducer in the previous 24 hours to treat a body temperature over 100 degrees Fahrenheit?
- Do you have a new cough that you cannot attribute to another health condition?
- Do you have a new or worsening sore throat that you cannot attribute to another health condition?
- Do you have new shortness of breath that you cannot attribute to another health condition?
- Have you recently developed a complete loss of smell or taste?



General workplace guidance

National resources for further guidance

CDC – *Activities and Initiatives Supporting the COVID-19 Response and the President's Plan for Opening America Up Again:*
<https://www.cdc.gov/coronavirus/2019-ncov/downloads/php/CDC-Activities-Initiatives-for-COVID-19-Response.pdf>

CDC – *Guidance for Businesses and Workplaces*
<https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/businesses-employers.html>

OSHA *Guidance on Preparing Workplaces for COVID-19:*
<https://www.osha.gov/Publications/OSHA3990.pdf>

Indoor Recreation guidance

CDC – *Considerations for Casinos and Gaming Operations*
<https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/business-employers/casinos-gaming-operations.html>

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