



# COMMUNITY RESOURCE MONTHLY DIGEST

***Assistance on how to obtain City resources for residents, students, delegate agencies, vendors, and other stakeholders.***

## **How to Find and Apply for Funding Opportunities:**

<p><b>STEP 1:</b> <a href="#">Register as a vendor in iSupplier</a> - To do business with the City of Chicago, your organization must register as a vendor in the iSupplier portal to use the City's eProcurement system and respond to bids and opportunities.</p>	<p><b>STEP 2:</b> View Citywide funding opportunities - All current funding opportunities and solicitations are online in the <a href="#">City's eProcurement system</a>. Although you can view opportunities without signing in to your iSupplier account, you must respond to solicitations in the iSupplier portal.</p>
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**(September 2023)**

## Table of Contents

<b>Community Development</b> .....	<b>4</b>
FEMA Disaster/Flood Assistance.....	4
Digital Access for ALL Chicagoans .....	5
DCASE Special Events Permit Application .....	10
Illinois Secretary of State Alex Giannoulias Skip the Line Program .....	11
Department Water Management Private Sewer Drain Program.....	12
Water Management Leaks and Breaks FREE Lead Service Line Replacement.....	16
Department Water Management Water Service Line Directory.....	18
Department Water Management FREE Water Lead Test Kits.....	20
Illinois Emergency Homeowner Assistance Fund (ILHAF) program.....	22
Cook County Legal Aid for Housing and Debt .....	25
CEDA Gas, Water, and Furnace, and More Assistance Programs .....	28
Cook County Circuit Clerk Eviction Programs.....	30
Cook County Circuit Clerk Legal Services .....	31
MOPD HomeMod Program .....	33
Metropolitan Water Reclamation District Rain Barrel Program .....	34
City of Chicago Small Business Resource Navigators.....	36
Neighborhood Business Development Centers (NBDC) Program.....	38
Chicago CityKey Program.....	40
<b>Economic Development</b> .....	<b>40</b>
BACP Entrepreneur Certificate Program .....	40
Community Safety Coordination Center Emergency Supplemental Victims’ Fund.....	41
BACP Encouraging Diversity, Growth and Equity (EDGE) Supplier Development Program Deadline September 14 <sup>th</sup> .....	44
IL ABLE Financial Program for People with Disabilities.....	45
Cook County Rental Assistance Program .....	47
Cook Country Block Grants for Small Businesses Deadline September 8 <sup>th</sup> .....	48
Small Hospitality Vendors Grant Rolling Deadline.....	49
SMALL BUSINESS IMPROVEMENT FUND (SBIF) Deadline Monthly Basis.....	50
Small Business Contacting Symposium Deadline September 12 <sup>th</sup> 9am-4:40 pm .....	53
Chicago Business Centers (CBC’s).....	54
U.S. Small Business Administration (SBA) .....	56

<b>Workforce Development.....</b>	<b>57</b>
Mayor’s Office for People with Disabilities Career Center .....	57
Disability Lead Fellowship Application Deadline October 6 <sup>th</sup> .....	58
Chicago Cook Workforce Partnership .....	59
Greater West Town Community Development Project.....	62
CS Starter Academy.....	66
CCHR Public Service Legal Intern.....	67
Employment with the Chicago Transit Authority .....	67
Employment with the Department of Aviation.....	68
Shriners Chicago Services.....	70
Employment with the Chicago Public Library .....	72
Employment with the Park District .....	74
<b>Youth .....</b>	<b>75</b>
ABLE in the Wings Actor Program for People with Disabilities .....	75
My CHI. My Future.....	76
High School All-Star Band Registration.....	78
Be Your Own Boss Internship Deadline September 21st.....	79
After School Matters Fall Program .....	79
Chicago Park District Teen Jobs.....	80
Chicago Cook Workforce Partnership Young Adult Employment Portal .....	81
City Year Chicago Jobs.....	82
Chicago Youth Service Corps 2023 Application .....	82
Chicago Scholars Associate Board Application .....	82
<b>Legal Representation &amp; Support.....</b>	<b>83</b>
CPL Cares Legal Assistance .....	83
National Immigrant Justice Center (NJIC).....	84
The Resurrection Project.....	84
Greater Chicago Legal Clinic (GCLC).....	84
U.S. Department of Justice list of free legal service providers: .....	84
National Immigrant Justice Center.....	85
<b>Re-Entry Opportunities .....</b>	<b>85</b>
Community Re-Entry Support Centers.....	85
Cook County Circuit Court Expungement Resources.....	88

Jobs with the City of Chicago .....	89
Greencorps Chicago .....	89
CTA Second Chance .....	90
The Chicago Cook Workforce Partnership.....	92
<b>Cultural Opportunities.....</b>	<b>92</b>
Align Your Inner Self Youth Program .....	92
Cultural Community Rental Path.....	94
Performing Arts Music, Dance and Theater Programming Submissions 2024 .....	96
Jumping Jack Program Applications Now Open.....	96
City of Chicago Mural Registry Deadline Rolling Basis .....	96
<b>Senior Services .....</b>	<b>97</b>
Chicago Seniors Connected Programming Registration .....	97
DFSS Family Caregivers of People with Dementia .....	98
DFSS Free Legal Services for Seniors .....	99
Rush Diabetes Support Group.....	102
Medicaid Renewal Program .....	103
Apply for Public Benefits Programs for Seniors & Low-Income Families.....	105
State of Illinois Benefits Access Program.....	108
DFSS Senior Free Chore Service .....	109
DFSS Free Caregiver Services Program .....	111
DFSS Raising Children Assistance Program.....	114

## Community Development FEMA Disaster/Flood Assistance



# DISASTER ASSISTANCE

To apply and get answers to your questions, call:

**1-800-621-3362**

711 or Video Relay Service (VRS): 1-800-621-3362

**Please have the following available:**

- Your address with zip code
- Condition of your damaged home
- Insurance information, if available
- Social Security number
- Phone number where you can be contacted
- Address where you can get mail or email address to receive electronic notifications

**Direct Deposit:** Disaster assistance funds can be sent directly to your bank account. Please provide your bank account type, account number and bank routing number.

**Stay in touch with FEMA:** When you apply, you will receive a FEMA registration number. Save it. You will need the number whenever you contact FEMA.



**Online registration  
also available**



**DisasterAssistance.gov**  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster assistance is available without regard to race, color, religion, national origin, sex, age, disability, English proficiency or economic status.



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ACCESS TO DISASTER HELP AND RESOURCES

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### Digital Access for ALL Chicagoans

Do you or someone you know need a computer, affordable/free at-home internet or tech support? Visit <http://Chicago.gov/digitalequity> for resources and help us achieve digital access for ALL Chicagoans!



## Digital Access for ALL Chicagoans

Chicago families know the importance of quality, affordable internet, computers and resources to participate in today's society. Below are no-cost resources for eligible households to ensure they are supported and safe in today's digital world.

### Do you need free or discounted at-home Internet?

Chicago Connected - Chicago Public Schools	Chicago Connected - City Colleges	Affordable Connectivity Program (ACP)
<p><b>What is this?</b> Free Internet program (valued at \$10/month) provided to eligible Chicago Public Schools families.</p> <p>Signing up is a two-step process:</p> <ol style="list-style-type: none"> <li>1. Check eligibility and receive an activation code at <a href="https://cps.edu/getconnected">cps.edu/getconnected</a></li> <li>2. Provide activation code to assigned Internet Service Provider (ISP)</li> </ol> <p><b>Need help enrolling?</b> Call the CPS Parent Tech Support Help Center at <b>773-417-1060</b></p> <p><b>For more info, check out</b> <a href="https://cps.edu/getconnected">cps.edu/getconnected</a> or ask your school Principal</p>	<p><b>What is this?</b> Free Internet program (valued at \$10/month) provided to eligible City Colleges students.</p> <p>To sign up:</p> <p>Interested students should apply to the program through their student portal at <a href="https://my.ccc.edu">my.ccc.edu</a>, under "announcements" in the Fall semester.</p> <p><b>For questions, email</b> <a href="mailto:chicagoconnected@ccc.edu">chicagoconnected@ccc.edu</a></p>	<p><b>What is this?</b> A \$30 credit on your internet bill provided by the federal government to eligible households.</p> <p>Signing up is a three-step process:</p> <ol style="list-style-type: none"> <li>1. Complete National Verifier application with Universal Service Administrative Company (USAC). This can be done <u>online</u> or via an application sent in by mail (English and Spanish).</li> <li>2. Receive National Verifier ID - timing will vary</li> <li>3. Enroll in internet service with an approved Internet Service Provider (ISP)</li> </ol> <p><b>For more info, check out</b> <a href="https://getinternet.gov">getinternet.gov</a></p>



## Digital Access for ALL Chicagoans

Chicago families know the importance of quality, affordable internet, computers and resources to participate in today's society. Below are no-cost resources for eligible households to ensure they are supported and safe in today's digital world.

### Do you need a computer?

Comp-u-dopt	PCs for People	Learn-to-Own Laptop Program - City Colleges
<p><b>Who is eligible?</b> All people in Chicago who do not own a working computer at home, and have a child in K-12 education</p> <p><b>Register to receive a free computer</b> using the computer giveaway registration link: <a href="https://airtable.com/shrpPeoDSI9bO5Yos">https://airtable.com/shrpPeoDSI9bO5Yos</a></p> <p>Names will be chosen randomly based on the available inventory 3-days prior to distribution dates.</p> <p><b>Need help?</b> Call 855-532-5060</p>	<p><b>Who is eligible?</b> All people participating in certain government-based programs or who have a household income less than 200% of the federal poverty level.</p> <p><b>Check if you're eligible:</b> <a href="https://pcsforpeople.org/eligibility/">pcsforpeople.org/eligibility/</a></p> <p><b>Visit the store</b> in Oak Lawn at 4535 SW Highway, Oak Lawn, IL 60453, Monday-Thursday, 9 am - 3 pm.</p> <p><b>Community Distribution Events:</b> <a href="http://www.pcsforpeople.org/illinois">www.pcsforpeople.org/illinois</a></p> <p><b>Shop for devices online:</b> <a href="https://pcsfurbished.com/sales/salesHome.aspx">https://pcsfurbished.com/sales/salesHome.aspx</a></p>	<p>Provides eligible students the chance to earn a free laptop if they enroll as credit students across two consecutive Fall and Spring terms.</p> <p><b>Who is eligible?</b> Current credit student at City Colleges of Chicago who completes a minimum of 6 credit hours in Fall, and enrolls in at least 6 credit hours for the next Spring</p> <p><b>Apply</b> through your student portal at <a href="http://my.ccc.edu">my.ccc.edu</a>, under "announcements" in the Fall semester.</p> <p><b>Questions?</b> Email <a href="mailto:techequity@ccc.edu">techequity@ccc.edu</a></p>





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## Sign up to receive **\$30 off your home internet bill** with the **Affordable Connectivity Program (ACP)**!

- **What is ACP?** The Affordable Connectivity Program (ACP) is a federal program that makes broadband internet more affordable for eligible households and families.
- **How?** ACP provides a \$30 monthly subsidy towards qualifying families' home internet bill.
- **Who is eligible?** Participants in any of the following assistance programs: SNAP, Medicaid, Federal Housing Assistance, Veterans Pension or survivor benefits, SSI, WIC. Households with gross annual incomes 200% or less than the federal poverty guidelines also qualify.
- **How can I sign up?** Visit [getinternet.gov](https://getinternet.gov) to learn more and apply, or contact one of the following Community Outreach partners for assistance with enrollment.

Organization	Email	Phone	Region of Focus
Black Star Project	<a href="mailto:communityinfo@blackstarproject.org">communityinfo@blackstarproject.org</a>	773-285-9600	South
Center for Changing Lives*	<a href="mailto:frontdesk@cclconnect.org">frontdesk@cclconnect.org</a>	773-342-6210	Southeast and Northwest
Chicago Housing Authority (CHA)	<a href="mailto:digitalinclusion@thecha.org">digitalinclusion@thecha.org</a>	312-913-7979	CHA Households
Coalition for a Better Chinese American Community**	<a href="mailto:wenyanwang@cbcacchicago.org">wenyanwang@cbcacchicago.org</a>	312-761-9738	Greater Chinatown
Greater Auburn Gresham Development Corp (GAGDC)	<a href="mailto:Info@gagdc.org">Info@gagdc.org</a>	773-483-3696	South
I AM ABLE Center for Family Development	<a href="mailto:acp@iamablecenter.org">acp@iamablecenter.org</a>	773 826-2929	West
Northwest Center*	<a href="mailto:rrodriguez@northwestcenterchicago.org">rrodriguez@northwestcenterchicago.org</a>	708-541-2879	Northwest
Phalanx Family Services	<a href="mailto:triley@phalanxgrpsservices.org">triley@phalanxgrpsservices.org</a>	773-291-1086	Far South
SGA Youth and Family Services*	N/A	312-663-0305	Citywide
Southwest Organizing Project*	<a href="mailto:info@swopchicago.org">info@swopchicago.org</a>	773-471-8208	Southwest
YMCA of Metro Chicago*	<a href="mailto:connected@ymcachicago.org">connected@ymcachicago.org</a>	312-440-2416	Citywide

For questions about your eligibility or application status, you can also call the ACP Support Center at (877) 384-2575 or email [ACPSupport@usac.org](mailto:ACPSupport@usac.org)

\* Spanish support available

\*\* Mandarin and Cantonese support available



## DCASE Special Events Permit Application

DCASE processes Special Events applications for outdoor festivals, street and art/craft fairs, and athletic events. Special Event Permits will be issued but are subject to change based on updated health and safety guidelines from either the City of Chicago or the State of Illinois. All events must follow guidelines in place at the time of the event. For more information and to apply online.

[City of Chicago :: Special Events Permit Application](#)

DCASE processes Special Events applications for outdoor festivals, street and art/craft fairs, and athletic events.

Special Event Permits will be issued but are subject to change based on updated health and safety guidelines from either the City of Chicago or State of Illinois. All events must follow guidelines in place at the time of the event.

Applications must be completed in full with supporting attachments to prevent delays in processing. Contact [SEPermits@cityofchicago.org](mailto:SEPermits@cityofchicago.org) with any questions.

## Illinois Secretary of State Alex Giannoulias Skip the Line Program



SECRETARY of STATE  
ALEXI GIANNOULIAS

To learn more or to schedule an appointment  
call **(844) 817-4649** or visit **ILSOS.gov**

Illinois Secretary of State Alexi Giannoulias announced the new Skip-the-Line Program for Illinois DMVs. On Sept. 1, 44 of our busiest locations will require appointments to eliminate wait times and provide better customer service. Customers will be required to make appointments for in-person visits for Real IDs, driver's licenses and ID card services, and in-car driving tests. All DMVs will have expanded hours on Monday-Friday, 8 AM - 5:30 PM. 16 DMVs will also be open on Sat, 8 AM -12:30 PM.

## Department Water Management Private Sewer Drain Program



### CITY OF CHICAGO PRIVATE SEWER DRAIN PROGRAM

#### Having problems with water in your basement when it rains or toilets that back up?

If so, you may have a problem with your private sewer drain and you should look into the Chicago Department of Water Management's Private Sewer Drain Program. Although the private sewer drain is owned by the homeowner, under this program, private sewer drains are repaired when the problem is on the public side of the property. (see diagram next page)

If you qualify, the Private Sewer Drain Program can save on average between \$10,000 and \$20,000 in repairs and alleviate the financial burden for sewer repairs in the public way for homeowners

- The program is for existing non-commercial/non-mixed-use residential properties up to and including four units.
- Maintenance and televising to look for roots and breaks and rodding to remove obstructions of the private sewer drain will remain the responsibility of the homeowner.\*
- New construction, rehabbed buildings and commercial properties/mixed-use properties do not qualify for the program.

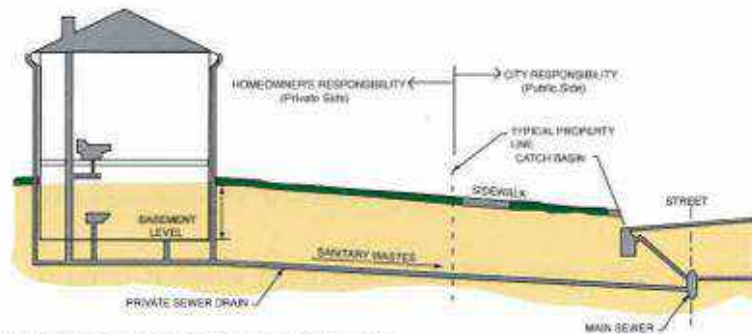
\*Municipal Code of Chicago §11-16-020

A PRIVATE SEWER DRAIN MOVES WASTE FROM THE HOME TO THE MAIN SEWER.



## HOW TO APPLY

1. Homeowner files a 'Water in Basement' service request by calling 311 or online at <https://www.311.chicago.gov>. This service request is routed to the Department of Water Management (DWM).
2. A DWM crew is dispatched to verify the main sewer in the street is working properly. If the main sewer is working properly, there may be a problem with the property's private sewer drain, and the crew will leave a Private Sewer Drain Program pamphlet explaining the next steps the homeowner should take.
3. If the problem is in the private sewer drain, the homeowner must hire a licensed sewer contractor to rod and televise the private sewer drain with a Department of Water Management House Drain Inspector present. The contractor must call the Department of Water Management at 312.747.4591 to schedule an appointment with a House Drain Inspector.
4. During the appointment, the sewer contractor and the DWM inspector will determine whether or not there is a break in the private sewer drain and if the break is on private property or in the public way. If the break is on private property, the homeowner must hire and pay a licensed sewer contractor to repair the private sewer drain, including full restoration. If the break is in the public way and all program guidelines are met, DWM will schedule and pay to repair the line.



## FREQUENTLY ASKED QUESTIONS

### What is my responsibility as a homeowner?

All general maintenance, including cleaning, rodding and televising the entire private sewer drain line, remains the responsibility of the homeowner. Only breaks found in the public way that fit the program criteria will be repaired by the City. Breaks on private property are the responsibility of the homeowner. (See diagram above.)

### I own a multi-unit building. Do I still qualify for the program?

Non-commercial residential properties up to and including four units may qualify for the program. New construction, rehabbed buildings and commercial properties/mixed-use properties do not qualify for the program.

### If the City will make the repair, why do I need to call a contractor?

The private sewer drain is wholly owned by the homeowner, not the City. The licensed sewer contractor will determine if the private sewer drain needs a simple rodding or if there's a break in the private sewer drain. To qualify for the program, a Department of Water Management (DWM) House Drain Inspector must be present at the time of the rodding and televising to confirm the location of the break. The homeowner or contractor can call 312.747.4591 to schedule an inspector.

### Where do I find reputable sewer contractors?

You can search online but be sure to identify licensed sewer contractors. DWM recommends that you receive at least three estimates. Once you have selected a contractor, call 312.744.3155 to verify their licensing. You can also find a list of licensed contractors on the Department of Buildings website at: <https://webapps1.chicago.gov/plumbing-ContractorsWeb/?1>.

### Will I be charged for this program?

The homeowner will NOT have to pay for DWM repairs made in the public way. Private contractors will bill the homeowner for their services on private property.



## CIUDAD DE CHICAGO PROGRAMA DE DRENAJES PRIVADOS

### ¿Tiene problemas con el agua en su sótano cuando llueve o sus baños se acumulan?

Si es así, es posible que tenga un problema con su drenaje de alcantarillado privado y debe consultar el Programa de Drenaje de Alcantarillado Privado del Departamento de Administración del Agua de Chicago. Aunque el drenaje privado es propiedad del propietario, bajo este programa, los drenajes de alcantarillado privados se reparan cuando el problema se encuentra en el lado público de la propiedad. (vea diagrama página siguiente)

Si califica, el Programa de Drenaje de Alcantarillado Privado puede ahorrar en promedio entre \$10,000 y \$20,000 en reparaciones y aliviar la carga financiera de las reparaciones de alcantarillado en la vía pública para los dueños de casas.

- El programa es para propiedades residenciales existentes no comerciales/no de uso mixto de hasta cuatro unidades.
- El mantenimiento, la inspección de cámara para buscar raíces y roturas y uso de varillas de líneas para eliminar obstrucciones del drenaje alcantarillado privado seguirán siendo responsabilidad del propietario.\*
- Las construcciones nuevas, los edificios rehabilitados y los condominios no califican para el programa.

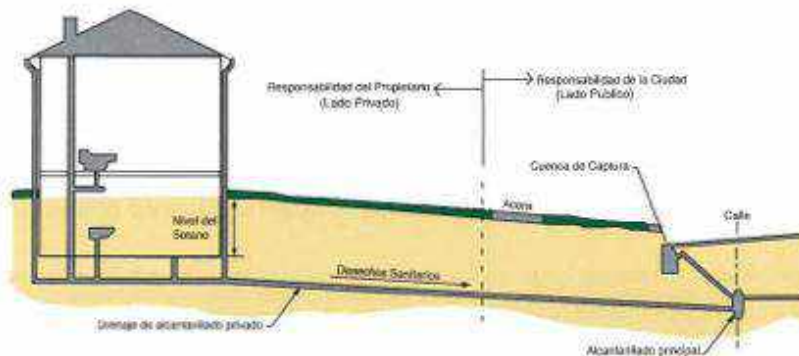
\*Código Municipal de Chicago §11-16-020.

**UN DRENAJE DE ALCANTARILLADO PRIVADO MUEVE LOS DESECHOS DE LA CASA A LA ALCANTARILLA PRINCIPAL.**



## COMO APLICAR

1. El propietario llama al 311 para presentar una solicitud de servicio de 'Agua en el sótano' o en línea a <http://www.311.chicago.gov>. Esta solicitud de servicio se envía al Departamento de Administración del Agua (DWM).
2. Se envía un equipo de DWM para verificar que el alcantarillado principal en la calle está funcionando correctamente. Si el alcantarillado principal funciona correctamente, es posible que haya un problema con el drenaje del alcantarillado privado de la propiedad, y el equipo dejará un folleto del Programa de Drenaje del Alcantarillado Privado que explica los próximos pasos que debe seguir el propietario.
3. Si el problema está en el drenaje privado, el propietario debe contratar a un contratista de alcantarillado con licencia para que coloque varillas y haga inspección de cámara del alcantarillado privado con la presencia de un inspector de Drenaje del Departamento de Administración del Agua. El contratista debe llamar al Departamento de Administración del Agua al 312.747.4591 para programar una cita con un inspector de Drenaje de Casa.
4. Durante la cita, el contratista de alcantarillado y el inspector de DWM determinarán si hay una ruptura en el drenaje del alcantarillado privado y si la ruptura está en propiedad privada o en la vía pública. Si la rotura se encuentra en la propiedad privada, el propietario debe contratar y pagar a un contratista de alcantarillado con licencia para que repare el drenaje del alcantarillado privado, incluyendo restauración completa. Si la interrupción es en la vía pública y se cumplen todas las directrices del programa, DWM programará y pagará la reparación de la línea.



## PREGUNTAS FRECUENTES

### ¿Cuál es mi responsabilidad como propietario?

Todo el mantenimiento general, incluida la limpieza, el uso de varillas de líneas y la inspección de cámara de toda la línea de drenaje de alcantarillado privado, sigue siendo responsabilidad del propietario. La Ciudad solo reparará las roturas encontradas en la vía pública que se ajusten a los criterios del programa. Las roturas en propiedad privada son responsabilidad del propietario. (Vea el diagrama arriba.)

### Soy dueño de un edificio de unidades múltiples. ¿Todavía califico para el programa?

Las propiedades residenciales sin espacio comercial de hasta cuatro unidades pueden calificar para el programa. Las nuevas construcciones, los edificios rehabilitados y las propiedades comerciales / propiedades de uso mixto no califican para el programa.

### Si la ciudad hará la reparación, ¿por qué necesito llamar a un contratista?

El drenaje de alcantarillado privado es propiedad del propietario, no de la Ciudad. El contratista de alcantarillado con licencia determinará si el drenaje del alcantarillado privado necesita un simple varillaje o si hay una ruptura en el drenaje privado. Para calificar para el programa, un inspector de drenajes domésticos del Departamento de Administración del Agua (DWM) debe estar presente en el momento del varillaje y la inspección de cámara para confirmar la ubicación de la ruptura. El propietario o contratista puede llamar al 312.747.4591 para programar un inspector.

### ¿Dónde puede encontrar contratistas de alcantarillado de buena reputación?

Puede buscar en línea, pero asegúrese de identificar a los contratistas de alcantarillado con licencia. DWM recomienda que reciba al menos tres presupuestos. Una vez que haya seleccionado un contratista, llame al 312.744.3155 para verificar su licencia. También puede encontrar una lista en el sitio de internet del Departamento de Edificios en: <https://webapps1.chicago.gov/plumbingContractorsWeb/?1>

### ¿Me cobrarán por esta programa?

El propietario NO tendrá que pagar las reparaciones de DWM realizadas en la vía pública. Los contratistas privados facturarán al propietario por sus servicios en propiedad privada.





## Water Management Leaks and Breaks FREE Lead Service Line Replacement



Lead Service Line  
Replacement Program (LSLR)  
[www.LeadSafeChicago.org](http://www.LeadSafeChicago.org)

### Leaks and Breaks FREE Lead Service Line Replacement

#### Summary

This Lead Service Line Replacement (LSLR) initiative offers to replace leaking or broken water service lines to impacted properties for FREE. Under Illinois State Law effective January 1, 2023, if your water service line is made of lead, galvanized iron, or steel, the service line must be completely replaced following a leak or a break. Thus, after a leak or break has been identified on a water service line, the City will replace the full water service line all the way into the property. Barring circumstances outside of the City's control, this replacement must be completed within 30 days of the leak or break.

#### What You Need to Do

If you receive this flyer following a repair to your lead water service line, contact the City to schedule the full replacement. **This construction work is FREE for you.**

Contact the City with your address, phone number/email, and date of leak or break:

- Calling 312-747-7530
- Scanning the QR code to fill out the survey
- Emailing [LSLR@cityofchicago.org](mailto:LSLR@cityofchicago.org)



Línea de servicio  
Programa de reemplazo de tubería de plomo (LSLR)  
[www.LeadSafeChicago.org](http://www.LeadSafeChicago.org)

### REEMPLAZO GRATIS DE LA LÍNEA DE SERVICIO DE PLOMO DE FUGAS Y ROTURAS

#### Resumen

Esta iniciativa de reemplazo de línea de servicio de plomo (LSLR) ofrece reemplazar las líneas de servicio de agua con fugas o rotas a propiedades impactadas GRATIS. Bajo la Ley del Estado de Illinois a partir del 1 de enero de 2023, si su línea de servicio de agua está hecha de plomo, hierro galvanizado o acero, la línea de servicio debe reemplazarse completamente después de una fuga o rotura. Por lo tanto, después de que se haya identificado una fuga o rotura en una línea de servicio de agua, la Ciudad reemplazará la línea de servicio de agua completa hasta la propiedad. Salvo una circunstancia atenuante fuera del control de la Ciudad, este reemplazo debe completarse dentro de los 30 días posteriores a la fuga o rotura.

#### Lo que necesitas hacer

Si usted recibió este volante después de una reparación de su línea de servicio de agua con plomo, comuníquese con la Ciudad para programar el reemplazo. **Este trabajo de construcción es GRATIS para usted.**

Comuníquese con la Ciudad con su dirección, número de teléfono/correo electrónico y fecha de fuga o ruptura:

- Llamando 312-747-7530
- Escanee el código QR para iniciar la encuesta
- Correo electrónico [LSLR@cityofchicago.org](mailto:LSLR@cityofchicago.org)



## Process Overview

- |  |  |   |
|--|--|---|
| <p><b>1</b> Leak or break is identified and reported to the City.</p>  | <p><b>2</b> City crew repairs the leak or break and discusses Lead Service Line Replacement (LSLR) with resident.</p>  | <p><b>3</b> Resident reaches back out to the City to continue the coordination for the full LSLR (see contact information on first page).</p>                   |
| <p><b>4</b> Representative from the City or assigned contractor will reach out to the resident on scheduling next steps and signing the necessary forms.</p> | <p><b>5</b> Specific construction details are discussed with the resident during a preconstruction meeting at the property, including any items the property owner would be responsible for restoring.</p> | <p><b>6</b> City crew or assigned contractor replaces the lead service line and installs a FREE water meter. The installation is typically done in one day.</p> |



## Visión General del Proceso

- |   |  |  |
|---|--|--|
| <p><b>1</b> La fuga o rotura se identifica y se informa a la Ciudad.</p>  | <p><b>2</b> El equipo de la ciudad repara la fuga o rotura y discute el reemplazo de la línea de servicio de plomo (LSLR) con el residente.</p>  | <p><b>3</b> El residente se comunica con la Ciudad para comenzar la coordinación para el LSLR completo (consulte la información de contacto arriba).</p>   |
| <p><b>4</b> El representante de la Ciudad o el contratista asignado se comunicará con el residente para programar los próximos pasos y firmar los formularios necesarios.</p> | <p><b>5</b> Los detalles específicos de construcción son discutidos con el residente durante una reunión previa a la construcción en la propiedad, incluyendo cualquier artículo del dueño de la propiedad sería responsable de restaurar.</p> | <p><b>6</b> El equipo de la ciudad o el contratista asignado reemplaza la línea de servicio de plomo, y si no existe medidor de agua, instalará un medidor de agua GRATIS. La instalación generalmente se realiza en un día.</p> |



## Department Water Management Water Service Line Directory



# LOOK UP YOUR SERVICE LINE

Check out DWM's new citywide water service line inventory website.

The service line is the pipe that carries water from the water main in the street to the property.

Scan the QR Code or visit  
[sli.chicagowaterquality.org](https://sli.chicagowaterquality.org)



Once at the website, input the address to search and the results for the service line material will populate. Results will show either: Not Lead, Lead, Galvanized Requiring Replacement or Suspected Lead.

### You should know:

- The Department of Water Management (DWM) has made all reasonable efforts to ensure that the information on Water Service Line Inventory website is accurate according to the information available to us, but accuracy is not in any way guaranteed.
- Having a lead service line does not automatically mean you have elevated levels of lead in the water. DWM adds corrosion control to the water to help prevent lead from leaching into the water. Each house will have different test results based on factors such as water usage (which refreshes the corrosion control coating in your pipes), interior plumbing, and previous periods of vacancy. To check the levels of lead in your water, **call 311 for free water testing**.
- In Chicago, lead paint is by far the biggest source of lead poisoning in children. It is a good idea to check your house for lead paint while also checking to see if you have a lead service line.

Have Questions? Please Call DWM Water Quality: 312-742-2406



## BUSQUE SU LÍNEA DE SERVICIO

Echa un vistazo al nuevo sitio web de DWM con inventario completo municipal de líneas de servicio de agua.

La línea de servicio es la tubería que lleva agua desde la tubería principal de agua en la calle a la propiedad.

Escanee el código QR o visite  
[sli.chicagowaterquality.org](http://sli.chicagowaterquality.org)



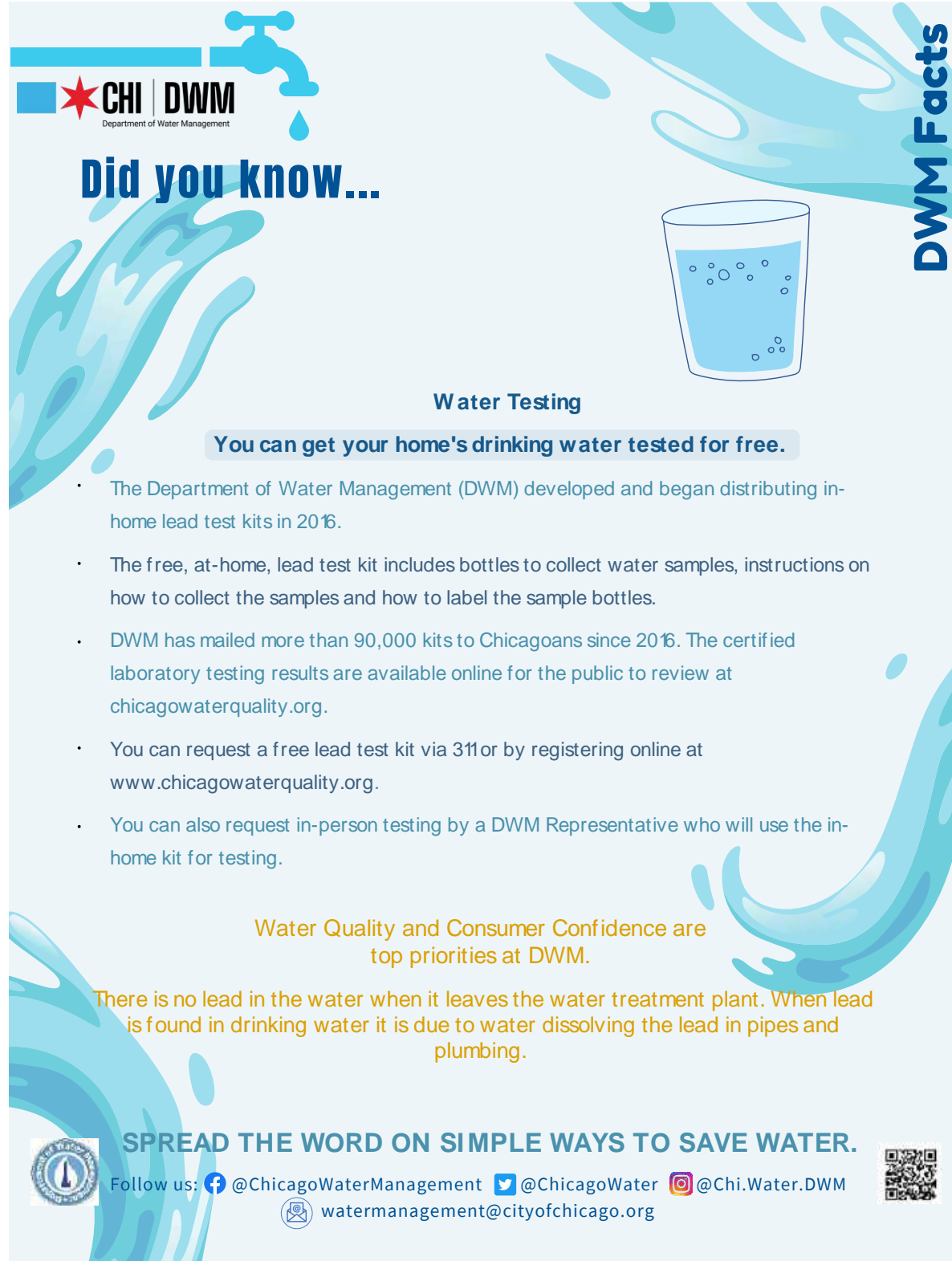
Una vez en el sitio web, ingrese la dirección para buscar y los resultados para el material de la línea de servicio aparecerán. Los resultados mostrarán: No plomo, plomo, galvanizado que requiere reemplazo o sospecha de plomo.


### *Usted debe saber:*

- El Departamento de Administración de Agua (DWM) ha hecho todos los esfuerzos razonables para garantizar que la información en el sitio web del inventario de líneas de servicio sea precisa de acuerdo con la información disponible para nosotros, pero la precisión no está garantizada de ninguna manera.
- Tener una línea de servicio de plomo no significa automáticamente que tiene niveles elevados de plomo en el agua. DWM añade control de corrosión al agua para ayudar a prevenir que el plomo se filtre al agua. Cada casa tendrá resultados de prueba diferentes basados en factores tales como el uso de agua (que revigoriza el revestimiento de control de corrosión en sus tuberías), plomería interior, y períodos anteriores de vacantes. Para verificar los niveles de plomo en el agua, llame al 311 para pruebas de agua gratuitas.
- En Chicago, la pintura con plomo es, con mucho, la mayor fuente de envenenamiento por plomo en los niños. Es una buena idea comprobar su casa para la pintura del plomo mientras que también comprueba si usted tiene una línea de servicio del plomo.

**¿Tiene preguntas? Por favor llame a DWM Calidad de Agua: 312-742-2406**

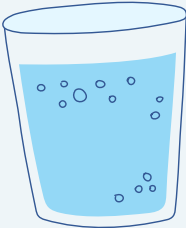
## Department Water Management FREE Water Lead Test Kits



  
Department of Water Management

### Did you know...

**DWM Facts**



#### Water Testing





**You can get your home's drinking water tested for free.**


- The Department of Water Management (DWM) developed and began distributing in-home lead test kits in 2016.
- The free, at-home, lead test kit includes bottles to collect water samples, instructions on how to collect the samples and how to label the sample bottles.
- DWM has mailed more than 90,000 kits to Chicagoans since 2016. The certified laboratory testing results are available online for the public to review at [chicagowaterquality.org](http://chicagowaterquality.org).
- You can request a free lead test kit via 311 or by registering online at [www.chicagowaterquality.org](http://www.chicagowaterquality.org).
- You can also request in-person testing by a DWM Representative who will use the in-home kit for testing.

**Water Quality and Consumer Confidence are top priorities at DWM.**

**There is no lead in the water when it leaves the water treatment plant. When lead is found in drinking water it is due to water dissolving the lead in pipes and plumbing.**

**SPREAD THE WORD ON SIMPLE WAYS TO SAVE WATER.**

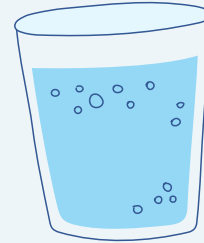
Follow us:  @ChicagoWaterManagement  @ChicagoWater  @Chi.Water.DWM  
 [watermanagement@cityofchicago.org](mailto:watermanagement@cityofchicago.org)





## Sabias Que...

Datos de DWM



### Pruebas de Agua

#### Usted puede tener la agua de su hogar analizada gratis

- El Departamento de Administración del Agua (DWM) desarrolló y comenzó a distribuir kits de prueba de plomo para el hogar en 2016.
- El kit de prueba de plomo incluye botellas para recolectar muestras de agua, instrucciones sobre cómo recolectar las muestras y cómo etiquetar las botellas de muestra.
- DWM ha enviado más de 90,000 kits a los habitantes de Chicago desde 2016. Los resultados de las pruebas de laboratorio certificadas están disponibles en el internet para que el público los revise en [chicagowaterquality.org](http://chicagowaterquality.org).
- Usted puede solicitar un kit de prueba de plomo gratis llamando al 311 o registrándose en el internet en [www.chicagowaterquality.org](http://www.chicagowaterquality.org).
- También puede solicitar una prueba en persona por parte de un representante de DWM que utilizará el kit en su hogar para la prueba.

La calidad del agua y la confianza del consumidor son las prioridades principales de DWM.

El agua no contiene plomo cuando sale de la planta de tratamiento. Cuando se encuentra plomo en el agua potable, se debe a que el agua disuelve el plomo en las tuberías y la plomería.

### PASEN LA PALABRA SOBRE FORMAS SIMPLES DE AHORRAR AGUA



Síguenos:  @ChicagoWaterManagement  @ChicagoWater  @Chi.Water.DWM  
 [watermanagement@cityofchicago.org](mailto:watermanagement@cityofchicago.org)



## Illinois Emergency Homeowner Assistance Fund (ILHAF) program

The Illinois Emergency Homeowner Assistance Fund (ILHAF) program is now accepting applications for assistance!

The Illinois Emergency Homeowner Assistance Fund (ILHAF) provides up to \$60,000 in mortgage assistance to eligible homeowners – paid directly to the servicer, taxing body or other approved entity. If you need immediate assistance with housing expenses due to a pending foreclosure, or assistance completing an application, please contact a [legal aid organization](#) or a HUD-approved housing counseling agency (see [map](#) below) right away.

Please add your name to the [mailing list](#) to be notified of future application rounds. If you have any questions about one of the above statuses, please contact ILHAF customer relations at [866-454-3571](tel:866-454-3571), or send an email to [hafquestions@ihda.org](mailto:hafquestions@ihda.org).

[APPLY NOW](#)



## Free Legal Aid for Foreclosure Prevention

The Illinois Equal Justice Foundation has partnered with the following legal organizations to provide free counseling services to Illinois homeowners at risk of foreclosure. Please view the list below to determine which legal organization is servicing your area.

Organization	Service Area /County	Telephone/Website
Legal Aid Chicago	Cook County	312-341-1070
Prairie State Legal Services	Boone, Bureau, Carroll, Dekalb, DuPage, Fulton, Grundy, Henderson, Henry, Iroquois, Jo Daviess, Kane, Kankakee, Kendall, Knox, Lake, LaSalle, Lee, Livingston, Marshall, McDonough, McHenry, McLean, Mercer, Ogle, Peoria, Putnam, Rock Island, Stark, Stephenson, Tazewell, Warren, Whiteside, Will, Winnebago, Woodford	888-966-7757 <a href="http://www.pslegal.org">www.pslegal.org</a>
Land of Lincoln Legal Aid	Adams, Alexander, Bond, Brown, Calhoun, Cass, Champaign, Christian, Clark, Clay, Clinton, Coles, Crawford, Cumberland, De Witt, Douglas, Edgar, Edwards, Effingham, Fayette, Ford, Franklin, Gallatin, Greene, Hamilton, Hancock, Hardin, Jackson, Jasper, Jefferson, Jersey, Johnson, Lawrence, Logan, Macon, Macoupin, Madison, Marion, Mason, Massac, Menard, Monroe, Montgomery, Morgan, Moultrie, Perry, Piatt, Pike, Pope, Pulaski, Randolph, Richland, Saline, Sangamon, Schuyler, Scott, Shelby, St. Clair, Union, Vermilion, Wabash, Washington, Wayne, White, Williamson	855-601-9474 <a href="http://www.lincolnlegal.org">www.lincolnlegal.org</a>
<b>Legal Resources for Persons Who Are Undocumented</b>		
Chicago Volunteer Legal Services	CVLS's program is limited to undocumented immigrant homeowners who reside in Illinois	773-672-3354 <a href="http://www.cvls.org">www.cvls.org</a> <a href="https://www.cvls.org/clientintake">https://www.cvls.org/c lientintake</a>
<b>Mediation - Assists in Setting up Legal Mediation Appointments</b>		
Cook County Mortgage Foreclosure Mediation Program	Cook County – Must be in an active foreclosure with a court summons	855-452-2637 (855-IL- CCMFP)
Other Counties	Mediation Programs are available in other counties too; please check with your county/court if they offer a program	





## Asistencia Legal Gratuita para la Prevención de Ejecuciones Hipotecarias

La Fundación para la Igualdad de Justicia de Illinois se ha asociado con las siguientes organizaciones legales para brindar servicios gratuitos de asesoramiento a los propietarios de viviendas de Illinois en riesgo de ejecución hipotecaria. Consulte la siguiente lista para determinar qué organización legal presta servicios en su área.

Organización	Servicio Prioridades/Condados	Teléfono/Sitio web
Legal Aid Chicago	Cook County	312-341-1070
Prairie State Legal Services	Boone, Bureau, Carroll, Dekalb, DuPage, Fulton, Grundy, Henderson, Henry, Iroquois, Jo Daviess, Kane, Kankakee, Kendall, Knox, Lake, LaSalle, Lee, Livingston, Marshall, McDonough, McHenry, McLean, Mercer, Ogle, Peoria, Putnam, Rock Island, Stark, Stephenson, Tazewell, Warren, Whiteside, Will, Winnebago, Woodford	888-966-7757 <a href="http://www.pslegal.org">www.pslegal.org</a>
Land of Lincoln Legal Aid	Adams, Alexander, Bond, Brown, Calhoun, Cass, Champaign, Christian, Clark, Clay, Clinton, Coles, Crawford, Cumberland, De Witt, Douglas, Edgar, Edwards, Effingham, Fayette, Ford, Franklin, Gallatin, Greene, Hamilton, Hancock, Hardin, Jackson, Jasper, Jefferson, Jersey, Johnson, Lawrence, Logan, Macon, Macoupin, Madison, Marion, Mason, Massac, Menard, Monroe, Montgomery, Morgan, Moultrie, Perry, Piatt, Pike, Pope, Pulaski, Randolph, Richland, Saline, Sangamon, Schuyler, Scott, Shelby, St. Clair, Union, Vermilion, Wabash, Washington, Wayne, White, Williamson	855-601-9474 <a href="http://www.lincolnlegal.org">www.lincolnlegal.org</a>
<b>Recursos Legales Para Personas Indocumentadas</b>		
Chicago Volunteer Legal Services	El programa de CVLS (Servicios Legales Voluntarios de Chicago) se limita a los propietarios inmigrantes indocumentados que residen en Illinois	773-672-3354 <a href="http://www.cvls.org">www.cvls.org</a> <a href="https://www.cvls.org/clientintake">https://www.cvls.org/clientintake</a>
<b>Mediación - Ayuda Para Concertar Citas de Mediación Legal</b>		
Cook County Mortgage Foreclosure Mediation Program	Condado de Cook - Debe estar en una ejecución hipotecaria activa con una citación judicial	855-452-2637 (855-IL- CCMFP)
Otros condados	También existen programas de mediación en otros condados; consulte en su condado/tribunal si ofrecen algún programa	

## **Cook County Legal Aid for Housing and Debt**

### **Free Legal Help for Residents of Cook County**

Call the CCLAHD hotline at [855-956-5763](tel:855-956-5763) to learn how you can get help resolving your housing and debt problems. All services are available at no cost to Cook County residents and property owners regardless of income, language, or immigration status. The hotline is open Monday-Friday from 9:00-4:30.



**Cook County  
residents  
can access  
FREE legal  
assistance  
for housing  
and debt  
issues.**

**Contact Cook  
County Legal Aid  
for Housing and  
Debt today.**

 **(855) 956-5763**

 **CookCountyLegalAid.org**





**Los residentes  
del condado  
de Cook  
pueden  
acceder  
asistencia  
legal  
GRATUITA  
para la  
vivienda y la  
deuda.**

**Contacte hoy a la  
Ayuda Legal para  
Vivienda y Deudas  
del Condado de  
Cook.**

**(855) 956-5763**

** [CookCountyLegalAid.org](http://CookCountyLegalAid.org)**

**Cook County  
LEGAL AID**  
for Housing and Debt



## CEDA Gas, Water, and Furnace, and More Assistance Programs



# CEDA Services



### WE ARE CEDA

#### OUR MISSION

It is CEDA's mission to work in partnership with communities to empower individuals and families to achieve self-sufficiency and improve their quality of life.



#### WHO WE HELP

As one of the largest private, nonprofit Community Action Agencies in the US, we serve more than 300,000 people and 150,000 households in Chicagoland yearly.

### OUR SERVICES

#### GAS & ELECTRIC ASSISTANCE



##### What is it?

A program to relieve stress on a household's budget and keep the utilities running.



##### How does it help me?

Provides a one-time benefit toward gas and electric bills.



##### What do I need to do?

Check your eligibility at [CEDAorg.net/LIHEAP](http://CEDAorg.net/LIHEAP)

#### FURNACE REPAIR & REPLACEMENT



##### What is it?

Assists when your heating system isn't working or unsafe.



##### How does it help me?

Provides a one-time benefit toward gas and electric bills.



##### What do I need to do?

Check your eligibility at [CEDAorg.net/LIHEAP](http://CEDAorg.net/LIHEAP)

#### WATER ASSISTANCE (City of Chicago)



##### What is it?

Makes your water, sewer and water-sewer tax bills more affordable.



##### How does it help me?

50% rate reduction for bills  
No shut off, penalties or debt collection  
Debt forgiveness after one year in the program



##### What do I need to do?

Check your eligibility at [Chicago.gov/UBR](http://Chicago.gov/UBR)

STAY IN TOUCH

 [CEDAorg.net](http://CEDAorg.net)

 [@CEDAgogreen](https://www.facebook.com/CEDAgogreen)

## FsACE (Chicago Suburbs)



What is it?

Assists low-wage earners in attaining skills, knowledge and resources necessary to remove barriers and improve sustainability.



How does it help me?

Programs include Dental Care, Transportation, Vision Care, Family Nutrition, Trade Skills, Employment Services, Scholarships.



What do I need to do?

Check your eligibility at [CEDAorg.net/ FsACE](http://CEDAorg.net/FsACE)

## HOME WEATHERIZATION



What is it?

Home improvements that keep houses warmer in the winter and cooler in the summer.



How does it help me?

Installs insulation  
Seals drafty areas  
Furnace/ boiler and water heater replacement



What do I need to do?

Check your eligibility at [CEDAorg.net/ Home-Weatherization](http://CEDAorg.net/Home-Weatherization)

## WOMEN, INFANTS, AND CHILDREN



What is it?

Food, education, and support for women, primary caregivers, infants, and children under age five.



How does it help me?

Provides healthy food, nutrition education, breast-feeding support, and referrals.



What do I need to do?

Check your eligibility at [CEDAorg.net/ WIC](http://CEDAorg.net/WIC)

## HOUSING SERVICES



What is it?

Counseling services for homebuyers, homeowners, renters, and the homeless.



How does it help me?

Assists with affordable housing, avoiding displacement, budgeting and credit



What do I need to do?

Check your eligibility at [CEDAorg.net/ Housing](http://CEDAorg.net/Housing)

STAY IN TOUCH

 [CEDAorg.net](http://CEDAorg.net)

 [@CEDAgogreen](https://www.facebook.com/CEDAgogreen)

## Cook County Circuit Clerk Eviction Programs



### What is the difference between residential and nonresidential/commercial evictions?

Residential evictions involve personal living spaces where the tenant resides. Nonresidential, or commercial, evictions involve businesses leasing or renting space in a property, such as a grocery store, cleaners, etc.

### What is needed to file for an eviction?

The plaintiff would need to complete a Civil Action Cover Sheet, Complaint, Summons, Notice of Eviction Resolution Program, Plaintiff Certification of Compliance, Tenant Declaration Form and a copy of the Eviction Notice.

All forms except the Eviction Notice are available on our website [www.cookcountyclerkofcourt.org](http://www.cookcountyclerkofcourt.org), in our offices and on the Illinois State Approved forms website at [www.illinoiscourts.gov](http://www.illinoiscourts.gov).

### Where can residents go for resources if they are in jeopardy of being evicted?

Residents can go to the Illinois Housing Authority website, [www.ihda.org](http://www.ihda.org) for information on rental assistance.

For a list of community partners available for support visit: <https://bit.ly/3wss3GF>

### What is needed to file for an eviction?

The plaintiff would need to complete a Civil Action Cover Sheet, Complaint, Summons, Notice of ERP, Plaintiff Certification of Compliance, Tenant Declaration Form, and a copy of the Eviction Notice. All forms except the Eviction Notice are available on our website [www.cookcountyclerkofcourt.org](http://www.cookcountyclerkofcourt.org), in our offices and on the Illinois State Approved forms website at [www.illinoiscourts.gov](http://www.illinoiscourts.gov).

### What free resources available for more information on evictions?

For more information on evictions for tenants and landlords visit:

Illinois Legal Aid Online - <https://bit.ly/3hJ96PE>

### Cook County Courthouse Locations

#### District 1 Richard J. Daley Center

50 W. Washington St. Chicago, IL 60602  
(312) 603-6300

#### District 2 Skokie

5600 Old Orchard Rd. Skokie, IL 60077  
(847) 470-7250

#### District 3 Rolling Meadows

2121 Euclid Ave. Rolling Meadows, IL 60008  
(847) 818-3000

#### District 4 Maywood

1500 Maybrook Ave. Maywood, IL 60153  
(708) 865-4937

#### District 5 Bridgeview

10220 South 76th Avenue Bridgeview, IL 60455  
(708) 974-6500

#### District 6 Markham

16501 South Kedzie Parkway Markham, IL 60428  
(708) 210-4551

Hours: 8:30 a.m. to 4:30 p.m. Monday-Friday  
Excluding Court Holidays

[www.cookcountyclerkofcourt.org](http://www.cookcountyclerkofcourt.org)  [@CookCountyClerkofCourt](https://www.facebook.com/CookCountyClerkofCourt)

*This handout is not a substitute for professional legal advice.*

## Cook County Circuit Clerk Legal Services

### A Guide to the Legal Services in Cook County

**Iris Y. Martinez**  
Cook County Circuit Clerk



**If you can pay for legal services, the following organizations will refer you to an attorney:**

American Jewish Congress  
(312) 251-8800  
[www.ajc.org/chicago](http://www.ajc.org/chicago)

The Ark  
Seymour H. Persky Building  
6450 N. California Ave. Chicago, IL 60645  
(773) 973-1000  
[www.arkchicago.org](http://www.arkchicago.org)

Chicago Bar Association  
321 S. Plymouth Ct., Chicago  
(312) 554-2001  
[www.chicagobar.org](http://www.chicagobar.org)

Cook County Bar Association  
2925 S. Wabash Ave. Chicago, IL 60616  
(312) 630-1157  
[www.cookcountybar.org](http://www.cookcountybar.org)

Illinois State Bar Association  
20 S. Clark St., Suite 900 Chicago, IL 60603  
(312) 726-8775  
[www.ISBA.org](http://www.ISBA.org)

Lesbian & Gay Bar Association of Chicago  
P.O. Box 64933 Chicago, Illinois 60664  
[www.lagbac.org](http://www.lagbac.org)

Mujeres Latinas En Acción  
2124 West 21st Place, Chicago, IL 60608  
773-890-7676  
[www.mujezlatinassenaccion.org](http://www.mujezlatinassenaccion.org)

Northwest Suburban Bar Association  
2340 S. Arlington Heights Road, Ste. 510, Arlington Heights, IL 60005  
(847) 621-2378  
[www.nwsba.org](http://www.nwsba.org)

West Suburban Bar Association  
10560 W. Cermak Rd. Westchester, IL 60154  
(708) 338-2662  
[www.westsuburbanbar.org](http://www.westsuburbanbar.org)

**Free or low cost legal services for low and middle income clients are available through the following organizations:**

Asian Legal Services  
2838 West Peterson Ave. Chicago, IL 60659  
(773) 293-8430  
[www.ahschicago.org](http://www.ahschicago.org)

Austin Circle Law Center  
118 N. Central Ave.  
(773) 854-1610  
[www.clclaw.org](http://www.clclaw.org)

Cabrini Legal Aid Clinic  
6 S Clark St., Suite 200, Chicago, IL 60603  
(312) 738-2452  
[www.cgla.net](http://www.cgla.net)


Chicago Legal Clinic, Inc.  
211 W. Wacker Drive, Suite 750 Chicago, IL 60606  
(312) 726-2938  
[www.clclaw.org](http://www.clclaw.org)

Chicago Volunteer Legal Services Foundation  
33 N. Dearborn St., Ste. 400, Chicago, IL 60602  
312.332.1624  
[www.cvlfs.org](http://www.cvlfs.org)

Legal Aid Society (Family Law Only)  
1 N. Dearborn St., 10th Floor  
(312) 986-4200  
<https://www.metrofamily.org/>

Legal Assistance Foundation of Metropolitan Chicago (*No criminal cases, including expungement or sealing*)  
Main Office: 120 S. LaSalle Ave., Suite 900  
(312) 341-1070  
[www.lafchicago.org](http://www.lafchicago.org)

Legal Guardianship for Minors of Cook County (Minor Guardianships only)  
69 W. Washington St., Room 1020  
(312) 603-0135  
<https://bit.ly/3zcm27y>

[www.cookcountyclerkofcourt.org](http://www.cookcountyclerkofcourt.org)  [@CookCountyClerkofCourt](https://www.facebook.com/CookCountyClerkofCourt)

*This handout is not a substitute for professional legal advice.*



## A Guide to the Legal Services in Cook County

**Iris Y. Martinez**  
Cook County Circuit Clerk



### Free or low cost services continued:

Life Span, Inc. (*Telephone calls only*)  
Domestic Violence and Domestic Relations Cases  
Chicago Office: (312) 408-1210  
Suburban Counseling Office: (847) 824-0382  
<https://life-span.org/>

Loyola University Community Law Center Clinic  
25 E. Pearson St., 10th Floor, Chicago  
(312) 915-7830  
<https://bit.ly/3eCMpM8>

University Of Chicago Mandel Legal Aid Clinic (*By appointment only*)  
6020 S. University Ave., Chicago  
(773) 702-9611  
<https://www.law.uchicago.edu/clinics/mandel>

### Assistance is available within the Office of the Clerk of the Circuit Court of Cook County at the following locations:

Civil Division - Advice Desk (Illinois Institute of Technology) *Free legal assistance to defendants in pro se cases filed in the Municipal courts.*  
Richard J. Daley Center, Room 602  
(312) 603-3579

Civil Division - Pro Se Assistance Desk (Chief Judge's Office) *Assistance provided in pro se cases of \$500 or less only.*  
Richard J. Daley Center, Room 602  
(312) 603-2715 · (312) 603-5626

Family Law Bureau - Domestic Violence Legal Clinic  
Domestic Violence Cases  
555 W. Harrison, Chicago  
(312) 325-9155

District 2 - Skokie  
Life Span, Inc. YWCA Evanston North Shore (Court Advocates)  
(847) 470-5051

District 3 - Rolling Meadows  
Life Span, Inc. - Domestic Violence Cases  
(847) 818-0382



### Cook County Courthouse Locations

- District 1 Richard J. Daley Center**  
50 W. Washington St. Chicago, IL 60602  
(312) 603-6300
- District 2 Skokie**  
5600 Old Orchard Rd. Skokie, IL 60077  
(847) 470-7250
- District 3 Rolling Meadows**  
2121 Euclid Ave. Rolling Meadows, IL 60008  
(847) 818-3000
- District 4 Maywood**  
1500 Maybrook Ave. Maywood, IL 60153  
(708) 865-4937
- District 5 Bridgeview**  
10220 South 76th Avenue Bridgeview, IL 60455  
(708) 974-6500
- District 6 Markham**  
16501 South Kedzie Parkway Markham, IL 60428  
(708) 210-4551

**Hours:** 8:30 a.m. to 4:30 p.m. Monday-Friday  
*Excluding Court Holidays*

[www.cookcountyclerkofcourt.org](http://www.cookcountyclerkofcourt.org) @CookCountyClerkofCourt

*This handout is not a substitute for professional legal advice.*

## MOPD HomeMod Program

The HomeMod Program provides accessibility modifications for Chicago residents with disabilities, with low income. Renters and homeowners may apply. Landlord permission is required for renters. Modifications may include ramps, porch and stairlifts, roll-in showers, widened doorways, accessible sinks, and cabinets. HomeMod works with licensed, insured, and experienced home remodeling companies. All services will be performed in accordance with federal, state, and municipal accessibility legal requirements. Qualifying individuals may re-apply for additional modifications after waiting one year from service.

What kind of <b>modifications</b> can be made?	What are the <b>eligibility</b> requirements?	What are the benefits of participating in the <b>HomeMod Program</b> ?
<p>A licensed contractor, along with MOPD staff, will conduct in-home assessments of the client's home environment to determine what accessibility features will enhance the person's independence and safety.</p> <p>Typical alterations include kitchen and bathroom modifications and the addition of interior and exterior lifts and ramps. Specific modifications can include the installation of grab bars, lowering cabinets and countertops and widening doorways. Subsequent work may include, but is not limited to: plumbing, electrical, carpentry, masonry, dry walling, tiling and painting. All services will be performed in accordance with federal, state and municipal accessibility legal requirements.</p> <p>Modifications are based on available funding. Site inspections are performed by licensed, insured and experienced home remodeling companies.</p>	<ul style="list-style-type: none"> <li>• Chicago residents with disabilities under 60 years of age.</li> <li>• Must be head of household, spouse or legal dependent of the head of household</li> <li>• Households with incomes below 80% of the area median income may qualify.</li> <li>• Both homeowners and renters may qualify for this program.</li> <li>• Payment of any outstanding property taxes.</li> <li>• If applicable, child support compliance.</li> </ul> <p>Prior to beginning modifications, MOPD will perform on-site inspections for environmental issues and lead-based paint. In addition, MOPD will verify that there are no existing Building Code violation(s) for the residence undergoing modifications.</p>	<ul style="list-style-type: none"> <li>• Allows people with disabilities to achieve their maximum level of independence.</li> <li>• Provides a safe and suitable living environment for people with disabilities and their families.</li> <li>• Enhances the independence of people with disabilities. An accessible living environment provides people with disabilities a greater opportunity to fully participate in all aspects of life, such as employment, recreation and education.</li> <li>• Increases the housing stock for people with disabilities—making apartments and single family homes accessible ensures that people with disabilities have appropriate and safe housing.</li> </ul> <p style="text-align: center;"><b>When to Apply</b></p> <p>The application period for the <b>HomeMod Program</b> is open year around.</p>



**Online Application:** [Here](#) Printed applications are available by request at 312-743-5767. Proof of age, disability, household income, and building insurance must be submitted with the application. Applications are accepted year-round at the Central West Community Center located at 2102 W. Ogden Ave, Chicago, IL 60612 or by email at [MOPDHomeMod@cityofchicago.org](mailto:MOPDHomeMod@cityofchicago.org)

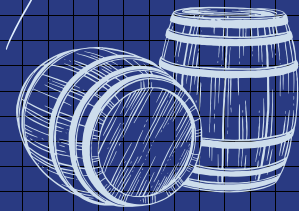
## Metropolitan Water Reclamation District Rain Barrel Program

Rain barrels are a type of green infrastructure that capture rainwater from your roof and save it for when you need it. By keeping this water out of the sewer system, rain barrels can also help prevent sewer overflows and flooding. Get yours today from MWRD at a discounted rate! (\$21.50 or \$10.75 if you are 65+)

[Metropolitan Water Reclamation District of Greater Chicago \(mwrdd.org\)](http://mwrdd.org)



Kimberly du Buclet  
Metropolitan Water Reclamation District  
Commissioner



# MWRD RAIN BARRELS

## Help With Water Conservation!

What is a Rain Barrel?

Rain barrels are a type of **green infrastructure** that capture rainwater from your roof and save it for when you need it. By keeping this water out of the sewer system, rain barrels can also **help prevent sewer overflows and flooding**.



Holds up to **55**  
gallons of water

**\$21.50 Discounted Rate**

**\$10.75 Senior s (65+)**

*\*Starting April 3, 2023*

- 1. Buy your Rain Barrel** Sign up to receive a used rain barrel from MWRD [at this website](#) (2 per household).
- 2. Installation** Install your rain barrel in your home using [this instruction guide](#).
- 3. Use it!** Use your rainwater to wash your car, water your plants, or clean work boots and tools.
- 4. Overflow** If there is overflow (don't worry it's normal!) connect a hose to redirect excess water away from the house
- 5. Maintenance** Make sure to check your lid, gutters and any extra add-ons (eg. mosquito screens) whilst using your rain barrel, [for more info click here](#)

How it Works

The barrels come in four colors terra cotta, black, blue, and gray



Get Involved

Includes a leaf and mosquito filter screen, spigot/tap, overflow adaptor and overflow hose. The overflow adaptor permits rain barrels to be connected in series. Dimensions are approximately 23 inches wide and 38 inches tall.

**By helping your neighborhood capture excess stormwater, you can save on utilities!**

## City of Chicago Small Business Resource Navigators

The City of Chicago has established Small Business Resource Navigators to provide 1:1 assistance to small businesses looking for support. For more information, click [here](#).

[20200414covid19bacpsmallbusinessresourcenavigatorsflyer.pdf \(chicago.gov\)](#)

## SMALL BUSINESS RESOURCE NAVIGATORS:

- City of Chicago Neighborhood Business Development Center partners
- Provide individualized counseling and support for business owners
- Share and navigate available business resources for business owners impacted by the COVID-19 outbreak
- Assist with determining loan and grant eligibility requirements and application process
- Will connect with business owners by appointment via email, phone or virtual meeting

## NAVIGATOR LOCATIONS:

### **NORTHSIDE SMALL BUSINESS NAVIGATORS**

Albany Park Community Center (*English, Spanish, Korean and Arabic*)  
• Appointments are available via email/phone/Zoom virtual meeting by calling 773-270-3650

Andersonville Chamber of Commerce (*English*)

• Appointments are available via email/phone/Zoom virtual meeting by emailing info@andersonville.org

Rogers Park Business Alliance (*English, Spanish*)

• Appointments are available via email/phone/Zoom virtual meeting by calling 773-508-5885 or via email at helpdesk@pba.org

### **NORTHWEST/WEST SIDE NAVIGATORS**

West Side Forward (*English*)

• Appointments are available via email/phone/Zoom virtual meeting by emailing chisbc@westsideforward.org or by visiting [https://bit.ly/Chi\\_SBC](https://bit.ly/Chi_SBC)

Northwest Side Community Development Corporation (*English, Spanish*)

• Appointments are available via email/phone/Zoom virtual meeting by calling 773-234-5175 or via email at covid19businessassistance@gmail.com

Puerto Rican Cultural Center (*English, Spanish*)

• Appointments are available via email/phone/Zoom virtual meeting by calling 786-213-1470 or via email at nadyah@prcc-chgo.org

### **SOUTH/SOUTHEAST/SOUTHWEST NAVIGATORS**

Back of the Yards Neighborhood Council (*English, Spanish*)

• Appointments are available via phone, email or Zoom virtual meeting by calling: 872-281-7832 or by emailing the following staff: Fabiola Flores- [fabiola.flores@bync.org](mailto:fabiola.flores@bync.org) or Monica Reynoso- [mreynoso@bync.org](mailto:mreynoso@bync.org)

Far South Side Community Development Corporation (*English, Spanish*)

• Appointments are available via phone, email or Zoom by calling 312-869-2093 or emailing Crystal Birl at [crystal@farsouthcdc.org](mailto:crystal@farsouthcdc.org)

Greater Southwest Community Development Corporation (*English, Spanish*)

• Appointments available via email/phone/zoom by calling Andrew Fogaty at 312-922-6556 or via email at [a.fogaty@greatersouthwest.org](mailto:a.fogaty@greatersouthwest.org) or Erika Gonzalez at 773-436-1000 or 773-362-3393 or por correo electrónico a [e.gonzalez@greatersouthwest.org](mailto:e.gonzalez@greatersouthwest.org) (Spanish)

Little Village Chamber of Commerce (*English, Spanish*)

• Appointments are available via email/phone/Zoom virtual meeting by calling 773-521-5387 or by emailing the following staff: Marisa Alcantar - [marisa@littlevillagechamber.org](mailto:marisa@littlevillagechamber.org); Kim Close - [kim@littlevillagechamber.org](mailto:kim@littlevillagechamber.org); or Blanca Soto - [blanca@littlevillagechamber.org](mailto:blanca@littlevillagechamber.org)

South East Chicago Commission (*English*)

• Appointments are available via email/phone/Zoom virtual meeting by calling 773-891-2314 or via email at [diane@secc-chicago.org](mailto:diane@secc-chicago.org)

South Shore Chamber of Commerce (*English*)

• Appointments are available via email/phone/Zoom virtual meeting by calling 773-955-9508 or via email at [ttrice@southshorechamberinc.org](mailto:ttrice@southshorechamberinc.org)

Quad Communities Development Corporation, NFP (*English*)

• Email [contactus@qcdc.org](mailto:contactus@qcdc.org) to schedule a phone or webinar consultation.

Resources for Businesses, Consumers and Employees impacted by the COVID-19 Outbreak: [www.chicago.gov/BACPCOVID19](http://www.chicago.gov/BACPCOVID19)

## Neighborhood Business Development Centers (NBDC) Program

The NBDC Program consists of over sixty (60) BACP delegate agencies that provide no-cost hyper-local business development assistance to entrepreneurs and business owners throughout the city. NBDCs provide general business licensing and public way use permitting guidance as well as specialized support services based on their program type (i.e., Place-Based Generalist, Business Stage, Capital, Cultural, Industry, and Innovation), which includes confidential counseling, technical assistance, professional development workshops, access to capital, B2B networking, employment, and workforce development assistance and more.

### Information for Entrepreneurs and Current Business Owners

NBDCs have a strong neighborhood network and coordinate efforts with local aldermen, the city, and other community partners. Our NBDCs have specialized program types dedicated to assisting start-up entrepreneurs and current business owners during every phase of their journey.

### They can help start-up entrepreneurs, and existing business owners, with:

- Information about a particular neighborhood
- Getting a new small business started
- Troubleshooting City-related issues for small businesses
- Connecting businesses to financial resources
- Business-to-business networking opportunities
- Employment and workforce development assistance
- Consumer marketing assistance
- Connecting your business to the local community



# NEIGHBORHOOD BUSINESS DEVELOPMENT CENTERS

## BUSINESS SUPPORT IN YOUR LOCAL COMMUNITY

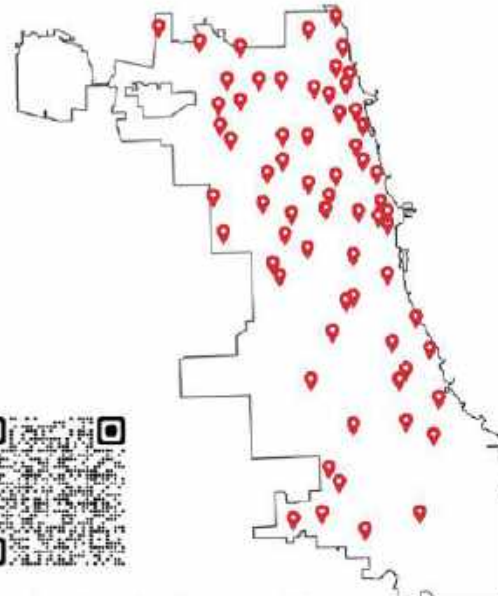
Neighborhood Business Development Centers provide hyper-local support to business owners and start-up entrepreneurs through a network of nearly 70 grantees that are Chicago-based nonprofit business service organizations providing FREE business development assistance and located throughout the City.

NBDCs work in partnership with the City to improve the small business ecosystem in Chicago by providing entrepreneurs and business owners with expert training and resources to help address common challenges and support key City priorities.

## HOW THEY CAN HELP YOU:

NBDCs deliver highly specialized business programs that help entrepreneurs start, sustain and grow their small businesses such as:

- Researching information about a particular neighborhood
- Getting a new small business started
- Troubleshooting City-related issues for small businesses
- Connecting businesses to financial resources
- Providing networking opportunities
- Assisting with employment and workforce development
- Identifying consumer marketing opportunities
- Connecting your business to the local community



Scan the QR code above or visit [Chicago.gov/NBDC](http://Chicago.gov/NBDC) to find your nearest NBDC.



City Hall, 121 N. LaSalle, Room 805, Chicago IL 60602

[Chicago.gov/NBDC](http://Chicago.gov/NBDC)

[f](#) [t](#) [@](#) [in](#) [v](#) @ChicagoBACP



## Chicago CityKey Program

The CityKey card is a photo identification card available to all Chicago residents which will not convey information about national origin or legal status. For many residents who do not have an identification card, CityKey can serve as an official government issued identification and can be used to access city services. Learn more and apply for this free city resource online at the Chicago City Clerk's website, <https://www.chicityclerk.com/about-citykey>.

## Economic Development

### BACP Entrepreneur Certificate Program

Our Entrepreneur Certificate is designed to give students the knowledge they need to start & grow a business in Chicago. Graduates will be eligible to apply for an entrepreneurial loan with our partner bank. Full details: <http://Chicago.gov/BACPCertificate>



The graphic features a green chalkboard background with the BACP logo (a blue square and a red star) and the text 'BACP Business Affairs and Consumer Protection'. Below this, the title 'ENTREPRENEUR CERTIFICATE CURRICULUM' is written in large white letters. A list of curriculum topics is presented with checkmarks in a white box:

- City Inspections
- Business Licensing
- Business Planning
- Business Operations
- Finance
- Legal
- Marketing
- Technology
- Elective

At the bottom right, the URL [Chicago.gov/BACPCertificate](http://Chicago.gov/BACPCertificate) is written in white, with a yellow chalk stroke pointing to it. A black eraser and a yellow chalk stick are visible at the bottom of the chalkboard.

## Community Safety Coordination Center Emergency Supplemental Victims' Fund

The City of Chicago's Emergency Supplemental Victims' Fund (ESVF) pilot provides financial assistance in set amounts to survivors and their families to alleviate the immediate financial impacts of shooting incidents. Launched in December 2022, the program eases the financial burden and trauma inflicted on those who experience loss from gun violence.

### **Financial assistance through the City's Emergency Supplemental Victims' Fund is available until funds are depleted to:**

- City of Chicago residents\* who have experienced gunshot injuries in West Garfield Park, East Garfield Park, Englewood, West Englewood, or New City, on or after January 1, 2023, provided they are not detained by law enforcement.
- City of Chicago families who lost a loved one to gun violence on or after January 1, 2023, in any of the designated neighborhoods.

*\*The program is open to anyone who lives in Chicago, regardless of immigration status.*



## EMERGENCY SUPPLEMENTAL VICTIMS FUND

### AVAILABLE NOW:

Victims and families of victims who have experienced penetrating gunshot injuries in 5 community areas can receive funding through the City's Emergency Supplemental Victims Fund pilot program.

**PROGRAM OVERVIEW:** A pilot program from the City of Chicago's Community Safety Coordination Center and Chicago Department of Public Health provides financial assistance in set amounts to survivors and their families to alleviate the immediate financial impacts of shooting incidents.

### AVAILABLE FINANCIAL ASSISTANCE:

- Basic needs (\$1,000)
- Funeral Expenses (\$1,500 if applicable)
- Relocation Expenses (\$1,000 for temporary or permanent relocation)

### ELIGIBILITY:

- Victims or families of victims who have experienced penetrating gunshot injuries on or after January 1, 2023
- Incident occurred in West Garfield Park, East Garfield Park, Englewood, West Englewood, or New City.
- Proof of City of Chicago address
- Application submitted within 90 days of shooting incident

### HOW TO APPLY:

Contact the organization administering the program in the community where the incident occurred and work with a victim advocate to apply for funding.

COMMUNITY AREA	LEAD ORGANIZATION	PHONE
East Garfield Park	Breakthrough Urban Ministries, Inc.	773.722.1144
West Garfield Park	Institute for Nonviolence Chicago	773.417.7421
Englewood	Universal Family Connection, Inc.	773.881.1711
West Englewood	Centers for New Horizons, Inc.	773.373.5700
New City	Institute for Nonviolence Chicago	773.417.7421



For additional information, visit [chicago.gov/ESVF](https://chicago.gov/ESVF) or email [ESVF@cityofchicago.org](mailto:ESVF@cityofchicago.org).



## EMERGENCY SUPPLEMENTAL VICTIMS FUND

### DISPONIBLE ACTUALMENTE:

Las víctimas y familiares de víctimas que hayan resultado heridas por disparos en alguna de las cinco comunidades que se especifican abajo pueden recibir fondos a través del Fondo Suplementario de Emergencia para Víctimas (Emergency Supplemental Victims Fund), un programa piloto de la ciudad.

**DESCRIPCIÓN DEL PROGRAMA:** Es un programa piloto del Centro de Coordinación de la Seguridad Comunitaria (Community Safety Coordination Center) y el Departamento de Salud Pública (Department of Public Health) de la ciudad de Chicago que brinda asistencia económica en montos fijos a los sobrevivientes y sus familias para mitigar el impacto financiero inmediato de los incidentes ligados a armas de fuego.

### ASISTENCIA ECONÓMICA DISPONIBLE:

- Necesidades básicas (\$1000)
- Gastos funerarios (\$1500, si corresponde)
- Gastos de reubicación (\$1000 para reubicaciones temporales o permanentes)

### ELEGIBILIDAD:

- Víctimas o familiares de víctimas que hayan resultado heridas por la perforación de una bala a partir del 1 de enero de 2023 en adelante.
- El incidente debe haber ocurrido en West Garfield Park, East Garfield Park, Englewood, West Englewood o New City.
- Debe contar con un comprobante de domicilio en la ciudad de Chicago.
- Debe presentar la solicitud en el término de los 90 días posteriores al incidente.

### ¿CÓMO SE SOLICITA?

Comuníquese con la organización que administra el programa en la comunidad donde ocurrió el incidente y trabaje junto con un defensor de víctimas para solicitar los fondos.

ÁREA DE LA COMUNIDAD	ORGANIZACIÓN PRINCIPAL	TELÉFONO
East Garfield Park	Breakthrough Urban Ministries, Inc.	773.722.1144
West Garfield Park	Institute for Nonviolence Chicago	773.417.7421
Englewood	Universal Family Connection, Inc.	773.881.1711
West Englewood	Centers for New Horizons, Inc.	773.373.5700
New City	Institute for Nonviolence Chicago	773.417.7421



Para obtener más información, visite [chicago.gov/ESVF](http://chicago.gov/ESVF) o envíe un email a [ESVF@cityofchicago.org](mailto:ESVF@cityofchicago.org).

## BACP Encouraging Diversity, Growth and Equity (EDGE) Supplier Development Program Deadline September 14<sup>th</sup>.



The Encouraging Diversity, Growth and Equity (EDGE) Supplier Development Program provides minority and women-owned business enterprises (M/WBEs) capacity-building programming to help small business owners interested in contracting with the City of Chicago, as well as opportunities to become suppliers for municipalities and corporations.

The program will include capacity-building services such as:

- Accessing Capital
- Bonding and Insurance
- Business Planning/Strategies
- Understanding Contracting Fundamentals
- Estimating and Bidding
- Finance and Financial Management
- Financing to Scale Business Operations
- Finding Contracting Opportunities
- Understanding Government Contracting
- Human Resources
- Marketing and Sales
- How to Obtain M/WBE Certification
- Project Management

The Women's Business Development Center (WBDC) and the Illinois Hispanic Chamber of Commerce (IHCC) were selected to provide capacity-building supplier development programming. WBDC and IHCC will present programming in collaboration with Build Bronzeville, Greater Chatham Initiative, Little Village Chamber of Commerce, and Logan Square Chamber of Commerce.

**[For more information, please visit Chicago.gov/EDGE](https://chicago.gov/EDGE)**



## IL ABLE Financial Program for People with Disabilities

### FAQS

• **The Account Owner is on public benefits. Will they lose them if they have an IL ABLE Account?**

No. The Account Owner will not lose, or lose eligibility for, federal benefits including SSI, SSDI, Medicaid and HUD. SSI beneficiaries can save up to \$100,000 in their IL ABLE Account and still receive monthly SSI benefits. SSDI benefits are not affected by the amount in the IL ABLE Account.



• **Does the Account Owner have to live in Illinois to open an IL ABLE Account?**

No. Any Eligible Individual living in any state or U.S. territory can own an IL ABLE Account. However, check your state's ABLE plan first. Only one ABLE account can be owned per Eligible Individual nationwide.

• **If an Account Owner is working and earning income, can they contribute above the Annual Contribution Limit?**

IL ABLE Account Owners who earn income may be eligible to make additional contributions exceeding the Annual \$17,000 Contribution Limit. Certain conditions apply. Visit [illinoisable.com](http://illinoisable.com) for more information.

• **What is Medicaid recovery?**

Federal law gives state Medicaid agencies authority to recover certain benefits from a Medicaid beneficiary's estate. Check with a benefits specialist about an Account Owner's specific circumstances.

• **Can the Account Owner have a Special Needs Trust and an IL ABLE Account?**

Yes. An Account Owner can have an IL ABLE Account and be the beneficiary of a special needs trust. Circumstances and requirements vary. Consult a tax or legal professional for more information.

• **Does the IL ABLE Account have to be opened before the eligible person's 26th birthday?**

No. An IL ABLE Account can be opened at any age, as long as the onset of the disability occurred prior to the eligible individual's 26th birthday.

For detailed information, please read the Plan Disclosure Booklet available at [illinoisable.com](http://illinoisable.com).



Printed by the authority of the State of Illinois  
08-1223-02

ILLINOISABLE.COM




The Illinois Achieving a Better Life Experience ("IL ABLE") plan is sponsored by the State of Illinois and administered by the Office of the Illinois State Treasurer ("Treasurer"). IL ABLE is designed to be a qualified ABLE plan (either on part of the National ABLE Alliance, except for College Savings Records-keeping Services, like the College Education and its affiliates, have overall responsibility for the day-to-day operations, including investment advisory, record-keeping, and administrative services for the IL ABLE plan). Accounts for IL ABLE plans are not guaranteed or insured by the State of Illinois; the Treasurer, the Trust, IL ABLE, the Program Manager, or any other party (except as provided in the Plan Disclosure Booklet) solely with respect to the (Discretionary) Checking Account Option. An Account Owner could lose money by investing in the IL ABLE plan. The Checking Account Option offers FDIC insurance up to \$250,000, subject to certain restrictions. Interest on ABLE accounts is subject to securities and the value of the account will vary with market conditions and the performance of the investment options you choose. An investor should consider investment objectives as well as the risks, charges, and expenses associated with an investment in the IL ABLE plan before investing. Risks and other important information are contained in the Plan Disclosure Booklet, which can be obtained at [illinoisable.com](http://illinoisable.com) or by calling (888) 609-8683. You should carefully read the Plan Disclosure Booklet before investing. Account Owners cannot participate in the IL ABLE plan if they are a dependent of the state in which you reside and/or pay taxes unless an ABLE plan with favorable state tax incentives or other benefits that are only available through investments in that state's ABLE plan. You also should consult your financial, tax, or other adviser to learn more about how, whether benefits, or any limitations, would apply to your specific circumstances. This material is provided for general and educational purposes only, and is not intended to provide legal, tax, or investment advice or for use to avoid penalties that may be imposed under federal or state tax laws. This material is not an offer to sell or a solicitation of an offer to buy any securities. Past performance may not be representative of the experience of other customers or past performance or success is not a guarantee of future performance or success. Capitalized terms not otherwise defined in this material have the meanings attributed to them in the Plan Disclosure Booklet information subject to change without prior notice. Investments are not FDIC insured (except for the (Discretionary) Checking Account Option), not Bank, State, or Federal Guaranteed. May vary by state.



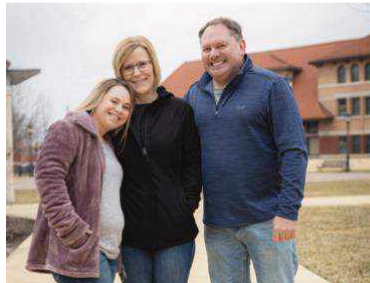
**ACHIEVE A BETTER LIFE EXPERIENCE WITH AN IL ABLE ACCOUNT**

**PEOPLE WITH DISABILITIES AND THEIR FAMILIES CAN SAVE AND INVEST THEIR MONEY, TAX-FREE, AND PRESERVE BENEFITS SUCH AS SSI, SSDI AND MEDICAID.**

*"I'm able to save and it feels really good. I recommend IL ABLE."*  
— IL ABLE Account Owner

- **Be in control:** An IL ABLE Account can be opened by an Eligible Individual or their Authorized Individual.
  - **Protect federal benefits:** Eligible Individuals can save up to \$100,000 without risking Supplemental Security Income (SSI) benefits.
  - **Anyone can contribute:** Annual Contribution Limit is \$17,000, and can come from any source including the Account Owner, Authorized Individual, friends, family, and more. Easy-to-use gift contribution feature.
  - **Save your way:** Choose from six high-quality, low-cost Target Risk Investment Options, plus an FDIC-insured Checking Account Option with a debit card and no overdraft fees.
- 
- For detailed information, please read the **Plan Disclosure Booklet**

- **Flexible spending:** Use the Account to pay for Qualified Disability Expenses – costs such as housing, transportation, education, job coaching, personal support, therapy, assistive technology, living expenses, and more.
- **Get a tax deduction:** Illinois taxpayer contributions to any IL ABLE Account may be deductible from state income tax – up to \$10,000/filing individual or \$20,000/filing jointly.
- **No hidden fees:** Depending on which Investment Option(s) are selected, the Annual Asset-Based Fees on the six Target Risk Options range from 0.30% to 0.33%. Each account is charged an Annual Account Maintenance Fee of \$38.00. If E-Delivery is selected, the Annual Account Maintenance Fee is reduced to \$33.00. Checking Account Option has \$2.00 monthly fee, which is waived for Accounts with E-Delivery or an average daily balance of at least \$250.00.



**OPEN AN IL ABLE ACCOUNT TODAY**

GET STARTED WITH AS LITTLE AS \$25

**GO TO ILLINOISABLE.COM**  
OR CALL (888) 609-8683  
(MONDAY-FRIDAY, 8 AM – 5 PM CT)

**ELIGIBILITY**

- Account Owner's disability began before 24<sup>th</sup> birthday.
- Level of disability severity meets the Social Security Administration's standards for disability benefits eligibility.

Scan to take the **Eligibility Quiz** at [illinoisable.com](http://illinoisable.com) to see if you or someone you know qualifies to own an IL ABLE Account.

**WHO CAN OPEN AN IL ABLE ACCOUNT**

- Any Eligible Individual can open an IL ABLE Account, or an Authorized Individual can open an IL ABLE Account on behalf of an Eligible Individual. An Authorized Individual must be one of the following:
- Authorized Agent under Power of Attorney (person or entity)
  - Legal Guardian (person or entity)
  - Spouse
  - Parent
  - Sibling
  - Grandparent
  - Social Security Representative Payee (person or entity)



**QUALIFIED DISABILITY EXPENSES**

Withdraw IL ABLE Account funds, tax-free, for expenses that improve health, independence and quality of life including:

- |                               |                           |
|-------------------------------|---------------------------|
| FINANCIAL MANAGEMENT          | EDUCATION                 |
| LEGAL FEES                    | HEALTH & WELLNESS         |
| ASSISTIVE TECHNOLOGY          | HOUSING                   |
| EMPLOYMENT TRAINING & SUPPORT | TRANSPORTATION            |
| PERSONAL SUPPORT SERVICES     | FUNERAL & BURIAL EXPENSES |
| OVERSIGHT & MONITORING        | BASIC LIVING EXPENSES     |

## Cook County Rental Assistance Program

# Cook County **LEGAL AID** for Housing and Debt



*Helping you resolve eviction, foreclosure,  
debt, and tax deed issues.*

**LEGAL HELP IS AVAILABLE AT NO COST FOR ALL COOK COUNTY RESIDENTS!**

**Call (855) 956-5763 today!**

Call the CCLAHD hotline at (855) 956-5763 to learn how you can get help resolving your housing and debt problems. All services are available at no cost to Cook County residents and property owners regardless of income, language, or immigration status. The hotline is open Monday-Friday from 9:00 - 4:30.

### CCLAHD can help if:

- ▶ You are a renter facing eviction
- ▶ You are a landlord dealing with an eviction issue
- ▶ You are being sued for an unpaid debt
- ▶ You need to sue someone who owes you money

## RENTAL ASSISTANCE IS NOW AVAILABLE!

Rental assistance programs can help eligible landlords and tenants by paying up to 18 months of past and future rent. You may be eligible if you are a tenant who fell behind on your rent because of COVID-19 and meet the income requirements. If your application is approved, the payments will be made directly to your landlord. Visit [chicookilrenthelp.org](http://chicookilrenthelp.org) to learn more about rental assistance programs.

Cook County Legal Aid for Housing and Debt (CCLAHD) is a county-wide initiative to help resolve eviction, foreclosure, debt, and tax deed issues with free services including legal aid, mediation, and referrals to rental assistance programs. Visit [www.cookcountylegalaid.org](http://www.cookcountylegalaid.org) for information about other programs and services.



CARPLS Legal Aid  
Center for Conflict Resolution  
Center for Disability & Elder Law  
Chicago Volunteer Legal Services



Greater Chicago Legal Clinic  
Lawyers' Committee for Better Housing  
Legal Aid Chicago  
Legal Aid Society





Cook County Block Grants for Small Businesses Deadline September 8<sup>th</sup>

# COOK COUNTY STARTING BLOCK GRANTS



Building Capacity, Supporting Growth



Cook County Starting Block Grants support the success of small community based non-profit organizations.

The 2023 grant application period is now open!

*Apply through September 8*

Visit  [CookCountyIL.gov/JACGrants](https://CookCountyIL.gov/JACGrants) to learn more & apply.

## Small Hospitality Vendors Grant Rolling Deadline

# WBC is looking for small, Chicago-based, hospitality businesses



### WHO WE ARE

- World Business Chicago (WBC) is the City of Chicago's economic development organization.
- WBC is looking to support diverse hospitality and live events businesses harmed during the pandemic through providing business and growth opportunities.

### OBJECTIVES

- We have created a Request for Candidates (RFC) to find diverse, qualified vendors across Chicago that can serve hospitality needs for WBC.
- WBC wants to create a vendor pool of small, Chicago-based hospitality vendors that would be interested in servicing corporate-style events.

### MUST...

- Be a hospitality business (audiovisual services, caterers, event planners, event staffers, transportation, etc.)
- Be located within Chicago
- Be a small business with under 500 employees
- Have existed before March 12, 2020

### HOW TO APPLY

Review Section 3 of the full RFC for submission requirements (QR code).

Email [vendors@worldbusinesschicago.com](mailto:vendors@worldbusinesschicago.com) with questions.

Apply via the Google Form (QR code).

***We encourage minority and women-owned and South/West-located businesses to apply!***



### INFO WEBINAR

***August 23 at 3 pm CT***

Sign up using the QR code.

It will also be recorded and posted to our website:

[worldbusinesschicago.com/open-call](http://worldbusinesschicago.com/open-call)

## **SMALL BUSINESS IMPROVEMENT FUND (SBIF) Deadline Monthly Basis**

The Small Business Improvement Fund (SBIF) provides grant funding for permanent building improvements and repairs across the city.

<https://www.chicago.gov/city/en/sites/small-business-improvement-fund/home.html>

Program participants can receive grants to cover between 30 percent and 90 percent of the cost of remodeling work, with a maximum grant of \$150,000 for commercial properties and \$250,000 for industrial properties. The grant, which is administered by SomerCor on the City's behalf, does not have to be repaid.

- Small business owners are invited to attend an Open House and Reception to learn about grant opportunities available through the LaSalle Street Reimagined Corridor Small Business Improvement Fund (SBIF). The event features an Open House from 2 - 4 PM and a Reception from 4 - 6 PM on Wednesday, June 7.

### **How do I apply?**

The application must be submitted to DPD's program administrator, SomerCor. For additional program information or application assistance, visit the SomerCor website at [www.somercor.com/sbif](http://www.somercor.com/sbif).

# Can the Small Business Improvement Fund Help Your Business?

## WHO

**SBIF grants are available for commercial and industrial business and property owners.** Applicants must have a valid city business license, be current with property taxes, and be clear of City indebtedness. Residential projects are not eligible.



## WHAT

**SBIF provides grants to commercial businesses for 30%, 60% or 90% of the costs of permanent building improvements** such as storefront renovation, building systems, interior remodeling, and roof replacement. **Industrial businesses with 200 or fewer employees are eligible for grants covering 50% of the project cost.**

## WHERE

**SBIF funds are available to eligible business and property owners in TIF districts with SBIF authorization and available funds.**



## WHEN

**SBIF funds are available for 30 day periods each month.**

Sign up to receive the SBIF Gram e-newsletter to get the latest info about on deck and open districts.



## WHY

Since 1999, SBIF has invested more than \$100 million in **small businesses all over Chicago because small businesses are job creators and economic engines in our neighborhoods.**



## HOW

- 1) Confirm your business is in a SBIF district
- 2) Check to see if the application period is open for your district
- 3) Review SBIF grant Eligibility Requirements and Program Rules
- 4) Fill out an application and submit to [SBIF@somercor.com](mailto:SBIF@somercor.com)

- \$250,000 for industrial properties
- \$150,000 for single-owner commercial properties
- \$250,000 for multi-tenant commercial properties, with a \$75,000 maximum per tenant
- \$250,000 for multi-tenant industrial properties, with a \$100,000 maximum per tenant

### **Who is eligible?**

- Business properties located in a TIF district where SBIF funds are available and the SBIF is open for applications.

- Commercial businesses with gross annual sales up to \$9 million on average over the previous three years
- Commercial property owners with net worth up to \$ 9 million and liquid assets up to \$500,000
- Industrial businesses with up to 200 full-time employees
- Residential projects are not eligible for SBIF grants.

[Apply Now](#)

**Small Business Contracting Symposium Deadline September 12<sup>th</sup> 9am-4:40 pm**



U.S. Department  
of Transportation  
Office of the Secretary  
of Transportation

OFFICE OF SMALL & DISADVANTAGED BUSINESS UTILIZATION

## GREAT LAKES SBTRC

SMALL BUSINESS TRANSPORTATION RESOURCE CENTER

### Advancing Equitable Infrastructure Opportunities

---

## Bipartisan Infrastructure Law (BIL) Small Business Contracting Symposium - Great Lakes Region

- Participate in panels lead by industry leaders
- Attend workshops to learn about resources available to small businesses
- Network with key stakeholders and other businesses in the transportation industry

**TUESDAY, SEPTEMBER 12, 2023**

**9:00 AM - 4:30 PM**

— Roosevelt University  
430 S. Michigan Avenue, Chicago, IL 60605

**REGISTER HERE**



## Chicago Business Centers (CBC's)

CBCs are eight Chicago-based business service organizations located in neighborhoods to serve as regional hubs providing free business licensing assistance and other resources for small businesses. The eight centers fill the current gap of local business resources, particularly for entrepreneurs in historically underserved locations and populations.

**To learn more,** visit [Chicago.gov/CBC](https://chicago.gov/CBC).



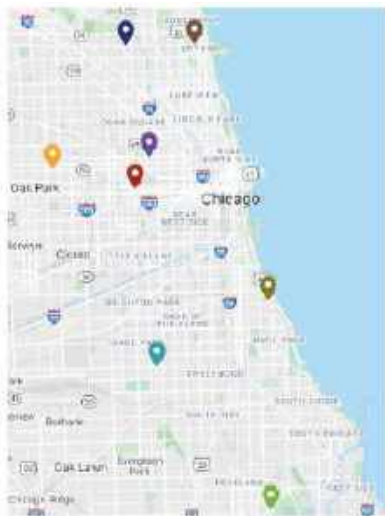
The **Chicago Business Centers** Program is a BACP initiative to fill the gap in local business resources and minimize barriers for entrepreneurs and business owners of disadvantaged communities to properly launch, sustain, and/or expand their small businesses. The Centers provide detailed business licensing and public way use permitting application support, diverse funding opportunities, and specialized professional services.

### **CHICAGO BUSINESS CENTER SERVICES**

Chicago Business Center representatives provide one-on-one, confidential, no-cost consultations to start-up entrepreneurs, and existing business owners, who need the following types of assistance:

- **Business License, Public Way Use Permit, and City Resources** | City of Chicago business license and public way use permit online applications through Chicago Business Direct; Prepare and connect applicants to meet with a BACP Business Consultant at the Small Business Center (if necessary); Provide guidance on City business support services and navigating processes.
- **Business Funding for Underrepresented Populations** | Business funding (debt and/or non-debt) opportunities especially to those who have historically lacked access to banks and capital networks; Provide information on business funding resources; Connect clients to qualified referral partners.
- **Professional Services and Sector-Specific Guidance** | Business education options for professional development; Provide specialized, sector-specific, business resources; Refer to qualified business education providers.

### **LOCATE YOUR NEAREST CHICAGO BUSINESS CENTER**



-  **Allies for Community Business** | [a4cb.org](http://a4cb.org)  
135 N Kedzie Ave, Chicago, IL 60612
-  **Austin African-American Business Network Association** | [aaabna.org](http://aaabna.org)  
5820 W Chicago Ave, Chicago, IL 60651
-  **Calumet Area Industrial Commission** | [calumetareaindustrial.com](http://calumetareaindustrial.com)  
1000 E 111th St, Chicago, IL 60628
-  **Greater Southwest Development Corporation** | [greatersouthwest.org](http://greatersouthwest.org)  
2601 W 63rd St, Chicago, IL 60629
-  **North River Commission** | [northrivercommission.org](http://northrivercommission.org)  
3403 W Lawrence Ave #201, Chicago, IL 60625
-  **Puerto Rican Cultural Center** | [prcc-chgo.org](http://prcc-chgo.org)  
2700 W Haddon Ave, Chicago, IL 60622
-  **Quad Communities Development Corporation (QCDC)** | [qcdc.org](http://qcdc.org)  
4210 S Berkeley Ave, Chicago, IL 60653
-  **Uptown United** | [exploreuptown.org](http://exploreuptown.org)  
4619 N Broadway, Chicago, IL 60640



City Hall, 121 N. LaSalle, Room 805, Chicago, IL 60602  
Chicago.gov/BACP @ChicagoBACP



## **U.S. Small Business Administration (SBA)**

The SBA empowers entrepreneurs and small business owners with the resources and support they need to start, grow, or expand their businesses, or recover from a declared disaster.

**To learn more,** visit [SBA.gov](https://www.sba.gov).

## Workforce Development

### Mayor's Office for People with Disabilities Career Center

MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES

# MOPD Career Center

The MOPD Career Center serves job seekers with disabilities, employers and community partners. We have a collaborative approach in working to increase disability employment in the City of Chicago.

## WE OFFER THE FOLLOWING SERVICES:

### JOB SEEKERS WITH DISABILITIES:

- Work with a career counselor on your job and career goals
- Help with creating or editing your resume
- Practice interview sessions
- Job Fairs with potential employers
- Be matched with a mentor
- Workshops on reasonable accommodations, disability disclosure, benefits counseling and more
- We serve job seekers at least 16 years old who identify as having a disability and live in Chicago
- Students with disabilities at any City Colleges of Chicago are also eligible for services

### EMPLOYERS:

- Technical Assistance in increasing inclusive hiring practices
- Partner on building diverse career pathways
- Participate in mentoring program
- Sign up to be a member of our Employer Network

### COMMUNITY:

- Sign up to be a member of our Community Partners Network
- Co-sponsor Job Fairs and other events

## CONTACT US TO LEARN MORE ABOUT OUR SERVICES



Appointments are available  
by video phone, telephone  
and in person.

Central West Community Center  
2102 West Ogden Avenue  
Chicago, Illinois 60612  
312.746.5773 | Select Option #3  
MOPDCareerCenter@cityofchicago.org



## Disability Lead Fellowship Application Deadline October 6<sup>th</sup>

Are you a person with a disability who wants to help make the Chicago region a more equitable and just place by becoming more civically engaged? Applications are OPEN for the 2024 Institute! Go to <https://www.disabilitylead.org/apply> for more info.



**Image description:** People with disabilities posing in-front of a Chicago skyline with text that reads, "Disability Lead is seeking positive disruptors. Becoming a positive disruptor - [www.disabilitylead.org/apply](http://www.disabilitylead.org/apply)."

## Chicago Cook Workforce Partnership

The Chicago Cook Workforce Partnership (The Partnership) is the non-profit umbrella organization that operates the largest public workforce system in the country. As the designated administrator of federal workforce development funding for the City of Chicago and Cook County, The Partnership oversees a network of more than 90 community-based organizations, American Job Centers, satellite sites, and sector-driven centers.



## WELCOME TO YOUR AMERICAN JOB CENTER

American Job Centers offer a range of employment services for adults, out-of-school youth, job seekers, incumbent workers, and businesses. If you have worked for years or are just entering the workforce, American Job Centers offer valuable resources to help you during your career exploration. Many services are free and include:

- Access to computers, wifi, phone, and printers
- Unemployment Insurance application assistance
- Job search assistance
- Interview preparation and resume building
- Training and education enrollment
- Hiring events and job readiness workshops
- Supportive services

### GET CONNECTED

(800) 720-2515  
CHICOOKWORKS.ORG



### CHICAGO COOK WORKFORCE PARTNERSHIP

The Chicago Cook Workforce Partnership (The Partnership) is the non-profit umbrella organization that operates the largest public workforce system in the country. As the designated administrator of federal workforce development funding for the City of Chicago and Cook County, The Partnership oversees a network of more than ninety community-based organizations, including ten American Job Centers (AJCs), which are the "front door" to The Partnership's network serving job seekers and employers. The network provides employment and training services to job seekers and business at no charge.



This workforce product was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. For more information please visit [ChiCookWorks.org/DOL-Funding/](http://ChiCookWorks.org/DOL-Funding/)

Chicago Cook Workforce Partnership is an Equal Opportunity Employer. Programs Auxiliary Aids and Services are available upon request to individuals with disabilities. To learn more visit [ChiCookWorks.org/WIOA-EO/](http://ChiCookWorks.org/WIOA-EO/)



**FIND YOUR NEAREST AMERICAN JOB CENTER (AJC) LOCATION**

**CHICAGO**

**SOUTHWEST AJC AT DALEY COLLEGE**  
7500 S. Pulaski Rd. | Building 100  
Chicago, IL 60652  
(773) 884-7000

**WESTSIDE AJC**  
605 S. Albany Ave.  
Chicago, IL 60612  
(773) 722-3885

**NEAR WEST AJC**  
1700 W. 18th St.  
Chicago, IL 60608  
(312) 994-8300

**NORTHSIDE AJC AT TRUMAN COLLEGE**  
1145 W. Wilson Ave., Suite 1917  
Chicago, IL 60640  
(773) 334-4747

**MID-SOUTH AJC**  
4314 S. Cottage Grove Ave., Room 209  
Chicago, IL 60653  
(773) 538-5627

**YOUR AMERICAN JOB CENTER (AJC)**

Visit an American Job Center to access employment resources, information about job training and more. Each center has knowledgeable staff that provides career assistance. Support is available to youth and adults. All services are free.

**SUBURBAN COOK COUNTY**

**NORTH SUBURBAN COOK COUNTY AJC**  
1400 S. Wolf Rd.  
Wheeling, IL 60090  
(847) 981-7400

**WEST SUBURBAN COOK COUNTY AJC**  
1701 S. 1st Ave., Suite 10  
Maywood, IL 60153  
(708) 223-2652

**SOUTHWEST SUBURBAN COOK COUNTY AJC**  
7222 W. Cermak Rd., Suite 301  
North Riverside, IL 60546  
(708) 222-3100

**SOUTH SUBURBAN COOK COUNTY  
AJC AT PRAIRIE STATE COLLEGE**  
202 S. Halsted St. | ATOC Building, Suite 148  
Chicago Heights, IL 60411  
(708) 709-7975

**SOUTH SUBURBAN COOK COUNTY AJC**  
16845 S. Halsted St.  
Harvey, IL 60426  
(708) 223-3100

**GET CONNECTED CALL (800) 702-2515**  
**VSITUSONLINEAT**  
**CHICAGOJOBSONG**



CHICAGO COOK  
WORKFORCE PARTNERSHIP

A proud partner of the AmericanJobCenternetwork

## Greater West Town Community Development Project



## Greater West Town Community Development Project

### Program Overview

GWTP provides a comprehensive array of highly successful, interrelated workforce development and educational services:

1. **Youth career and educational development**, including dropout retrieval and prevention, alternative high school, mentoring, and post-secondary education and career planning.
2. **Comprehensive adult employment services** including client skill and background assessment, case management, job placement, access and training in computer-based technology, year-long follow-up, and support services.
3. **Vocational training in both Woodworking and Shipping & Receiving** that integrates basic skills remediation, technical skills attainment, and one year of post-program support.

#### Youth Services

GWTP's youth-focused education and workforce development services foster the skills, motivation, and values that empower students to take responsibility for themselves, their families, and their communities. Our goal is to foster lifelong learners who contribute to their communities and society. Our teachers, mentors and staff are highly trained and state-certified to provide flexible, personalized attention.

**West Town Academy** is the cornerstone of GWTP's youth programs. WTA is an alternative high school for opportunity youth between the ages of 17 and 21 who are not enrolled in a traditional high school or GED program, and who wish to return to school and obtain their diploma. The Academy's unique approach to learning combines traditional classroom curricula with social, cultural, and pre-professional activities that prepare them for success after graduation.

The WTA **student experience** includes field trips, athletics, student-led clubs, post-secondary counseling, career fairs, and college visits. Students also have an opportunity to learn industry specialties through GWTP's Vocational Training Programs.

**Contact**  
West Town Academy  
534 N. Sacramento Blvd., Chicago  
westtownacademy.org  
(312) 563-9044

#### Job Placement Services

GWTP is a job-seeker's all-in-one employment center. We match unemployed and underemployed individuals with local business looking for quality job candidates. We do the recruiting and assessment so the employer doesn't have to.

##### How We Help

Whether our clients need assistance drafting a resume, gaining computer skills, obtaining a GED, or finding a referral within our extensive network of human and social service providers, our multilingual staff can meet their needs.

Clients benefit from intake, orientation and five days of Job Readiness Training (JRT) that fully prepares them to apply and interview with any of our trusted employer partners. Since 1989, over 450 local companies have hired GWTP client candidates.

##### Proven Impact

We also provide job placement assistance for our youth and training graduates post-program. By utilizing this network resources, we maintain a 90% placement rate for GWTP program graduates.

**Contact**  
Adult Job Placement Center  
500 N. Sacramento Blvd. Chicago  
ajp.gwtp.org  
(312) 432-1300

#### Vocational Training

GWTP offers two industry-specific training programs designed to match local employer needs with local talent. Program curricula are continuously updated in partnership with Chicago business leaders to ensure that participants gain marketable skills and learn industry best practices.

Both Vocational Training Programs are fully accredited by the Association of Career Schools & Colleges, and are available at no-cost to qualified participants. Applicants must complete orientation, a Test of Adult Basic Education (TABE) assessment, and pass a drug test prior to admission.

The 15-week **Woodworking & Solid Surface Manufacturing** program combines contextualized classroom coursework with hands-on training that utilizes high-tech, industry-standard equipment, including a state-of-the-art CNC machining center.

The 12-week **Shipping & Receiving** program equips students with the tools they need to land in-demand jobs in warehousing, logistics, and inventory control. From simulated logistics software to OSHA-certified forklift training, this comprehensive course prepares graduates for Chicago's largest career field.

**Contact**  
Vocational Training Programs  
500 N. Sacramento Blvd. Chicago  
gwtp.org/vocpage  
(312) 563-9028





# Greater West Town Training Partnership

## Shipping and Receiving Training Program

The GWTP Shipping and Receiving Training Program prepares trainees with a broad base of skills needed for entry-level positions such as:

- Warehouse Worker
- Inventory Specialist
- Order Picker/Packer
- Forklift Operator
- Material Handler
- Shipping Clerk
- Receiving Clerk
- Transportation Clerk

Our program includes classroom and hands-on training in:

- Basic Shipping and Receiving Procedures
- RF Scanners
- Warehouse Operations
- Computerized Inventory Control
- Forklift Certification
- OSHA Safety Certification
- Workplace Ethics

## Program Information

### Curriculum Topic

#### Job Specific Skills

- Warehouse Operations
- Forklift Safety and Certification
- WMS/Computerized Inventory Control
- Computerized Shipping and Tracking
- UPS Worldship/FedEx Shipping Systems
- Picking and Packing Procedures
- RF Scanner Operation
- OSHA 10 Hour Safety Certification

#### Basic Skills

- Math
- Vocabulary, Reading, Writing

#### Employment Skills

- Job Readiness/Resume Preparation
- Labor Market Information

#### Total Course Hours

**380**

#### Course Schedule

Classes are scheduled from Monday through Friday, 8:30 a.m. to 3:30 p.m. To receive a state-certified shipping and receiving certificate, students must be punctual, attend all classes, and apply themselves fully to learn the material. The Shipping and Receiving course is offered 3-4 times per year.

#### Location

We are located at 500 N. Sacramento Blvd., Chicago, IL 60612. We are accessible by public transportation. Street parking is available.

#### Will I Get A Job After Training?

We offer job placement assistance to graduates who have attained the state-certified vocational-technical certificate. The goal of the course is occupational training resulting in full-time shipping and receiving employment following training. Of 61 graduates in FY20, 48 requested placement assistance and obtained employment in the field as a result of placement assistance from Greater West Town.



### What Does a Career in Shipping and Receiving Have to Offer?

The range of starting pay generally falls between \$15.00 and \$17.00 hourly. The average hourly starting rate of the 45 graduates placed in the field who reported starting salaries in FY21 was \$16.42. Our fast paced 380 hour program offers upon graduation:

- A stable career path
- Opportunities for advancement
- A transferable skill set
- The flexibility to work in various industries and positions

### Who Makes a Good Shipping and Receiving Professional?

- A person who is concerned about doing a task correctly from beginning to end. Shipping and Receiving requires a total attention to detail.
- A person with the capability and readiness to learn and use computer applications.
- A person with an alert mind, who is constantly aware of workplace safety and hazardous material.
- A person with a physically fit body, who is able to stand all day and lift up to 55 lbs.
- A person with excellent critical thinking skills who enjoys a challenge, plans well, and solves problems. Shipping and Receiving professionals often need to be able to perform a number of different responsibilities.

### Entry Requirements

You must be 18 or older and have reading and math achievement scores of not less than 6.0 (i.e. 6th grade) in a math and reading assessment test (TABE). Proof of a high school diploma or GED is helpful, but not required to apply. Financial aid is available to cover 100% of costs to those who qualify. You must undergo and pass a drug test.

### Application Procedure

This includes an application, matching test, TABE test, interview, and drug test to determine acceptance into the program.

GWTP is an approved vocational school by the Division of Private Business and Vocational Schools of the Illinois Board of Higher Education, [www.ibhe.com](http://www.ibhe.com), 217-782-2551

**Join one of the Largest Employment Fields in Chicago!**

**Call Us TODAY at: 312-563-9028**  
**Hablamos Español**





# Greater West Town Training Partnership

## Woodworkers Training Program

The Greater West Town Woodworkers Training Program prepares trainees with a broad base of skills needed for entry-level positions such as:

- Cabinetmaker Apprentice
- Machine Operator
- Furniture Assembler
- Solid Surface Fabricator
- Mill Worker

Our program includes classroom and hands-on training on industry-standard machines including:

- Table Saw
- Miter Saw
- Planer
- Jointer
- Sanding Equipment
- Edgebander
- CNC

## Program Information

### Curriculum

#### Topic

#### Job Specific Skills

- Machine Set-up and Operation
- Hand Tools and Portable Power Tools
- Cabinetmaking/Furniture making Techniques
- Wood Technology
- Blueprint Reading
- OSHA 10 Hour Safety Certification



#### Basic Skills

- Math
- Vocabulary, Reading, Writing

#### Employment Skills

- Job Readiness/Resume Preparation
- Labor Market Information

#### Total Course Hours

450

#### Course Schedule

Classes are scheduled from Monday through Friday, 8:00 a.m. to 2:30 p.m. To receive a state-certified woodworking certificate, students must be punctual, attend all classes, and apply themselves fully to learn the material. The Woodworking course is offered 4-5 times per year.

#### Location

We are located at 500 N. Sacramento Blvd., Chicago, IL 60612. We are accessible by public transportation. Street parking is available.

#### Will I Get A Job After Training?

We offer job placement assistance to graduates who have attained the state-certified vocational-technical certificate. The goal of the course is occupational training resulting in full-time woodworking employment following training. Of 23 graduates in FY20, 16 requested placement assistance and obtained employment in the field as a result of placement assistance from Greater West Town.

### What Does a Career in Woodworking Have to Offer?

The range of starting pay generally falls between \$15.00 and \$17.00 hourly. The average hourly starting rate of the 20 graduates who reported starting salaries in FY21 was \$16.59. Our fast paced, 15-week program offers upon graduation:

- A stable career path
- Opportunities for advancement
- A transferable skill set
- The ability to create a variety of marketable wood products including cabinets, furniture, and countertops.

### Who Makes a Good Woodworker?

- A perfectionist, one with an eye for detail who is meticulous about doing a task right. Woodworkers need the patience and diligence to sand out every scratch and make joints meet perfectly.
- A person who is good with numbers, particularly measuring with an inch ruler and working with fractions.
- Someone with an alert mind, who is constantly careful around machinery, power tools, dust, and chemicals.
- One with a fit body, who is able to stand all day and can lift up to 50 lbs.
- A thinker who enjoys a challenge, plans well, and solves problems. Woodworkers work from blueprints and visualize how parts will fit together.

### Entry Requirements

You must be 18 or older and have reading and math achievement scores of not less than 6.0 (i.e. 6th grade) in a math and reading assessment test (TABE). Proof of a high school diploma or GED is helpful, but not required to apply. Financial aid is available to cover 100% of costs to those who qualify. You must undergo and pass a drug test.

### Application Procedure

This includes an application, measurement test, TABE test, interview, and drug test to determine acceptance into the program.

GWTP is an approved vocational school by the Division of Private Business and Vocational Schools of the Illinois Board of Higher Education, [www.ibhe.com](http://www.ibhe.com), 217-782-2551

**Take Advantage of an Industry  
that is Growing in Chicago!**

**Call Us TODAY at: (312)563-9570**

**Hablamos Español**



## GREATER WEST TOWN COMMUNITY DEVELOPMENT PROJECT Employment Services & Job Placement

500 N. Sacramento Blvd. Chicago, IL / 312-432-1300

# Programa de Asistencia de Empleo

### Nuestros Servicios

#### Nuestros Servicios Incluyen:

- **Evaluación de Habilidades**
- **Colocación de Empleo y Capacitación**
- **Preparación y Formación Para Empleo**
- **Colocación de Empleo y Seguimiento**
- **Ayuda Con Su Curriculum Vitae/Resume**
- **Habilidades Para Entrevistas**
- **Entrevistas Simuladas**



### Citas

Inscripción a nuestro programa es sólo con cita previa.

Llame para hacer su cita  
(312) 432-1300

#### **Localizados:**

500 N. Sacramento Blvd  
Chicago, IL 60612

Nuestras instalaciones son accesibles por transporte público CTA #52, #66 y #93, y el tren de la línea verde con paradas a las avenidas Kedzie o California.



### Nuestra Responsabilidad

La Unidad de Colocación ayuda a los solicitantes de empleo a encontrar y mantener empleo.

Desde el momento en que un prospectivo solicitante de trabajo entra en nuestra oficina, iniciamos un plan de éxito.

Nuestro programa de evaluación de las habilidades de trabajo ayuda a nuestro solicitante de trabajo a identificar las habilidades que los empleadores están buscando y ayuda a poner en perspectiva la posibilidad de que esos individuos tienen.

Nuestra orientación de colocación de empleo ofrece información solicitantes de empleo en la elección de carrera, clases de preparación para el trabajo enseñan habilidades valiosas tales como escritura del curriculum vitae, técnicas de entrevista y habilidades de búsqueda de empleo.

Nuestra colocación laboral y servicios de apoyo de seguimiento ayudan a los clientes al ofrecer oportunidades de trabajo y continuar una relación continua con las personas que buscan trabajo que va mucho más allá de encontrar un trabajo

### Documentos Necesarios

Favor de traer los siguientes documentos a su cita. Si tiene alguna pregunta, no dude en llamar a nuestra oficina.

- Identificación del estado o licencia de conducir
- **Tarjeta de Seguro Social**

#### **Uno de Los Siguietes:**

- **Certificado de Nacimiento**
- **Pasaporte**
- **Certificado de Ciudadanía**
- **Permiso de Trabajo o Tarjeta de Residencia**

#### **Todo Lo Que Aplique**

- **Último Talón de Cheque (si en los últimos 6 meses)**
- **Carta de Beneficios de Desempleo**
- **Carta de Beneficios de Asistencia Pública**
- **Carta de Refugio o Institución (sin hogar)**

## CS Starter Academy



### CS STARTER ACADEMY

#### Who's Eligible?

- City Colleges of Chicago students from all seven colleges
- Incoming and current students interested in Computer Science, technology and tech-adjacent fields

The CS Starter Academy is intentional about serving historically excluded populations including Black, Latinx, and women.

To apply, scan the QR code below:



Get the **ZOOM link** for the INFO session HERE:  
<https://go.uillinois.edu/CSSAcadInfoSess>

For more details, contact Dr. Stephanie DeCicco at DPI, at [sdecicco@uillinois.edu](mailto:sdecicco@uillinois.edu)

# CS Starter Academy

(Computer Science Starter Academy)

**FREE** Fall/Spring/Summer cohort program for City Colleges of Chicago students interested in Computer Science and tech-

#### What is the CS Starter Academy?

The CS Starter Academy is a **FREE** cohort-based program for community college students designed to support you on your Computer Science career journey and/or transfer pathway!

#### What will I do as a member of the cohort?

- Take a Virtual Leadership class
- Learn about Computer Science and tech-adjacent fields
- Identify college success strategy resources
- Earn a STIPEND for continuous, committed participation!



#### Why should I apply for the CS Starter Academy?

- To build your network of resources, people and strategies for success
- To improve your chances of successfully transferring to a four-year college or university
- To identify the types of careers in CS
- To **EARN MONEY**
- It's **FREE!** and **FUN!**

#### How do I apply for the CS Starter Academy?

- Applications are **OPEN** for the Fall 2023 CS Starter Academy cohort
- Complete the application here: <https://go.uillinois.edu/CSSAcademy-App> or scan the QR code to the left.
- Deadline to apply is **Friday, Sept 8<sup>th</sup>**

#### Where can I get more Info?

- Attend a virtual **INFO SESSION** on any one of the following dates:
  - Wed, Aug 30, 6 PM
  - Thurs, Sept 6, 12 noon
  - Tues, Sept 5, 6 PM
- Learn more at: <https://go.uillinois.edu/CSStarterAcademy>



PART OF THE UNIVERSITY OF ILLINOIS SYSTEM



**CITY COLLEGES**  
OF CHICAGO

## CCHR Public Service Legal Intern



The image shows a hiring advertisement for a Public Service Legal Intern at the Chicago Commission on Human Relations (CCHR). The ad is presented as a smartphone screen with a light blue background. At the top right of the screen is the CCHR logo, which consists of a blue square, a red star, and the text 'CCHR Chicago Commission on Human Relations'. The main text on the screen reads 'We are Hiring' in large, bold, dark blue letters. Below this, a blue rounded rectangle contains the text 'Public Service Legal Intern'. Underneath that, a paragraph states: 'The CCHR is seeking to retain a legal intern to work in the Adjudication Division which handles the investigation and adjudication of employment, housing, public accommodations, and credit discrimination complaints.' To the left of a QR code, it says 'Scan the QR code for the description and application instructions.' Below the QR code, there is a small text box with requirements: 'Must be current second or third year law student in good academic standing, enrolled in an accredited law school, with a minimum grade point average of 2.5 on a 4.0 grading scale or a 3.5 on a 5.0 grading scale.'

## Employment with the Chicago Transit Authority

Are you looking for a career change, a new job, or know someone who is? Look to us each Friday, which is when we post new jobs, as you seek a new career opportunity!

Visit <https://lnkd.in/eYNaKj6> to apply today!



*Find a  
Job  
Friday*

Newly available jobs are posted on Fridays,  
so visit [transitchicago.com/careers](http://transitchicago.com/careers)  
to start your new career today!

**#FindAJobFriday**



### Employment with the Department of Aviation

Find out more about CDA positions by visiting the City of Chicago's website: <http://bit.ly/CDAJob> and selecting 'Department of Aviation' from the 'Organization' drop down.



**WE'RE HIRING**

**NEW JOB POSTING**

More Info:  
[HTTPS://WWW.FLYCHICAGO.COM/JOBS](https://www.flychicago.com/jobs)

**O'HARE & MIDWAY**  
CHICAGO INTERNATIONAL AIRPORT

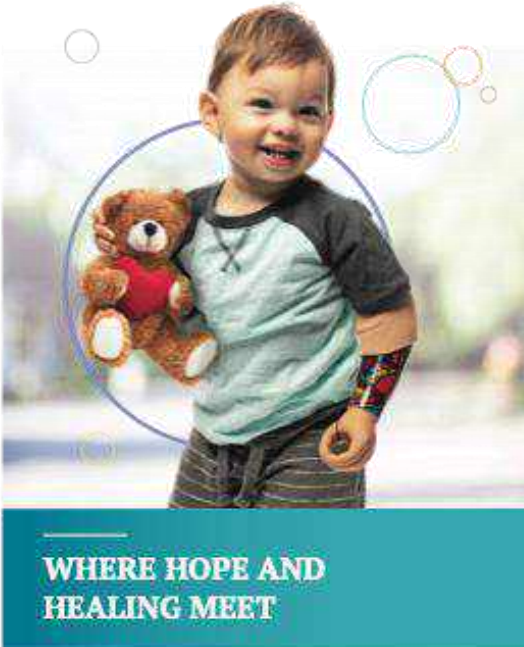
**CHICAGO**

Apply Today

## Shriners Chicago Services



# About Shriners Children's Chicago



**SHRINERS CHILDREN'S™ CHICAGO**  
2211 N. OAK PARK AVE, CHICAGO, IL 60707

**773-622-5400**

[ShrinersChicago.org](http://ShrinersChicago.org)

“Recreational therapy  
and child life are  
amazing!”



The Most Amazing Care  
**ANYWHERE**



### PEDIATRIC ORTHOPEDIC SURGERY

**CHICAGO'S MOST EXPERIENCED,  
BOARD-CERTIFIED PHYSICIANS** specializing in:

- Sprains, strains and tears
- Stable fractures and avulsions of the growth plate
- Scoliosis and spinal deformities
- Clubfeet and foot disorders
- Hip deformities
- Hand differences
- Leg deformities
- Limb deficiencies
- Orthopedic conditions of:
  - Cerebral palsy
  - Spina bifida
- Sore, painful, stiff joints

**PEDIATRIC ORTHOTIC AND PROSTHETIC SERVICES (POPS)** is located within the hospital and offers a full range of custom-made orthotics and prosthetics.

**A MOTION ANALYSIS CENTER** provides detailed motion assessments of patients performing different tasks (walking, jumping, bending, etc.) and uses the information collected to help doctors develop care plans for each patient. Return to Sport Testing evaluates when injured young athletes are ready to get back in the game.

### MULTIDISCIPLINARY WRAPAROUND CARE

Arthrogryposis	Spine Surgery Team
Brachial Plexus	Brace Clinic
Muscular Dystrophy	Wheelchair Seating
Skeletal Dysplasia	Urology Clinic
Chest Wall Deformities	
Sports Injuries	

**SHRINERS CHILDREN'S™ CHICAGO**  
2211 N. OAK PARK AVE, CHICAGO, IL 60707  
(NEAR HARLEM & GRAND)



*Appointments and Referrals are EASY!*



Physician offices or families may call for an appointment. Our referral coordinators speak English and Spanish with additional live translation available.

**773-385-KIDS (5437)**

Follow us on social media!



*@ShrinersChicago*



**Shriners  
Children's™  
Chicago**

**ABOUT SHRINERS CHILDREN'S**

Shriners Children's improves the lives of children by providing pediatric specialty care, conducting innovative research, and offering outstanding education programs for medical professionals. Children with orthopedic conditions, burns, spinal cord injuries, and cleft lip and palate are eligible for care, regardless of the families' ability to pay, and receive all care and services in a compassionate, family-centered environment. For more information, please visit [ShrinersChildrens.org](http://ShrinersChildrens.org).

SCC Chicago, Nov 2018



## Employment with the Chicago Public Library

At the Chicago Public Library, our staff is as valuable as our innovative services, transformative collections, and new and renovated buildings. We employ approximately 900 people at more than 70 locations in jobs ranging from pages, clerks, and librarians to support and administrative positions.

We welcome candidates who are committed to excellent customer service. We invite you to consider us as a place to begin or continue your career.

[Jobs at CPL | Chicago Public Library \(chipublib.org\)](https://chipublib.org)



**CHICAGO**

**NOW HIRING!**



CPL is committed to equitable and inclusive hiring.

**Top Reasons to Join Our Team!**

- *You'll work for an award-winning library system*
- *You'll be empowered and empower others*
- *You'll grow with an industry leader*

**Join Our Team!**

Apply online at:

<https://www.chipublic.org/jobs-at-cpl/> or use QR code



## Employment with the Park District



### Seeking enthusiastic applicants for Therapeutic Recreation staff



#### Special Recreation Instructor

**\$22.63/hour.** Part-time.

**The job duties, under general supervision:**

- Conducts classes, coaches teams, controls therapeutic recreation equipment, recruits and trains volunteers
- Accompanies, supervises and coaches athletes at local, regional, nation and international Special Olympics, Para Olympics and other scheduled events
- Develops and identifies realist recreation and athletic goals for patrons with disabilities and other special populations
- Helps develop and promote the Chicago Park District therapeutic recreation program

#### Special Recreation Leader

**\$16.24/hour.** Part-time.

**The job duties, under general supervision:**

- Provides assistance to staff while conducting therapeutic recreational activities for children and adults with disabilities
- Leads and participates in drills and agility exercises
- Assists therapeutic recreation staff in conducting simple arts & crafts, drama, music, physical and other recreational activities. Read to children, and teach simple drawing, songs and painting.

#### Inclusion Aide

**\$20.81/hour.** Part-time.

**The job duties, under general supervision:**

- The Chicago Park District Inclusion Program is designed to accept children of all abilities for recreation and leisure activities
- Provides one-on-one assistance to children with disabilities
- Assists one or more participants depending on the severity of their disability and/or need, in sports, games and various recreation and athletic activities
- Evaluates the child's skill levels and assesses his/her capacity to participate in park activities

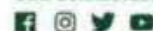
**View all openings and apply at [www.ChicagoParkDistrict.com/jobs](http://www.ChicagoParkDistrict.com/jobs)**



For more information about your Chicago Park District, visit [www.ChicagoParkDistrict.com](http://www.ChicagoParkDistrict.com) or call 312.742.7529.

City of Chicago | Lori E. Lightfoot, Mayor  
Chicago Park District | Board of Commissioners | Rosa Escareño, General Superintendent & CEO

**STAY CONNECTED.**



## Youth

### ABLE in the Wings Actor Program for People with Disabilities




GET READY FOR THE STAGE

## IN THE WINGS

A 6-week course for new and experienced actors with intellectual & developmental disabilities, ages 13+.




Scan the code to learn more and sign up, or visit:  
[ableensemble.com/itw-fall23](https://ableensemble.com/itw-fall23)  
Registration will close Tuesday, September 5

 12:30pm-2pm

 **Sundays**  
**September 17**  
through  
**October 29**  
*\*no rehearsal October 5*

 **The Menomonee**  
**Club Drucker**  
**Center**  
1535 N. Dayton St  
Chicago IL 60642

 **Pay what you can**  
suggested fee \$175

for additional questions, contact  
Program Manager, Beth Sherwood  
[beth@ableensemble.com](mailto:beth@ableensemble.com)  
773.234.8879

## My CHI. My Future

# GET INTO My CHI \* My Future

**My CHI. My Future's goal is to connect every teen in Chicago to meaningful out-of-school time opportunities, both in-person and virtual.**

**Get into thousands of youth-focused opportunities and activities from across the city using the My CHI. My Future. App.**

## Download the app:



**Let the My CHI. My Future. App be your source for all the best opportunities all year long in Chicago.**

### GET INTO THE PERFECT OPPORTUNITIES JUST FOR YOU

- Select an interest area to explore
- Search opportunities by keyword
- Filter your search results by location, age, date, and price

### GET INTO THE TOP EVENTS AND ACTIVITIES AROUND CHICAGO

- Select events and activities that fit your interests
- View events and activities near you
- Plan ahead by searching for events by date and location

### NEVER MISS OUT ON AN OPPORTUNITY

- Save upcoming opportunities for later
- Share your favorite events and activities with your friends and family
- Receive reminders about your saved opportunities

### PERSONALIZE THE APP TO DEFINE YOUR EXPERIENCE

- Get age-specific recommendations
- Let the app update your recommended activities and events based on your current location
- Include your interests and goals to receive the most relevant recommendations

**The City of Chicago's My CHI. My Future. App provides you access to all the best events, programs, jobs, and resources for youth throughout Chicago.**



# GET INTO My CHI My Future

El objetivo de My CHI. My Future. es conectar a todos los jóvenes en Chicago con oportunidades extracurriculares, tanto en persona como virtuales.

Utiliza la aplicación de My CHI. My Future. para encontrar miles de actividades y oportunidades dirigidas a jóvenes en la ciudad!

## Descarga la app:



Permite que la app de My CHI. My Future. sea tu portal para encontrar las mejores oportunidades en Chicago todo el año.

### ¡ENCUENTRA LAS OPORTUNIDADES PERFECTAS PARA TI!

- Selecciona un área de interés
- Utiliza palabras clave para encontrar oportunidades
- Utiliza filtros de ubicación, edad, precio, y fecha para encontrar la oportunidad correcta para ti

### PARTICIPA EN LOS MEJORES EVENTOS Y ACTIVIDADES EN CHICAGO

- Elige eventos y actividades que correspondan a tus intereses
- Busca eventos y actividades en tu zona
- Busca eventos por fecha y ubicación para poder planear por adelantado

### NUNCA PIERDAS UNA OPORTUNIDAD

- Guarda oportunidades para encontrarlas más adelante
- Comparte tus eventos favoritos con tu familia y amigos
- Recibe notificaciones para recordarte de las oportunidades que has guardado

### PERSONALIZA LA APLICACIÓN PARA CREAR UNA EXPERIENCIA ÚNICA

- Recibe recomendaciones para tu edad
- Permite que la app muestre actividades y eventos en tu ubicación actual
- Agrega tus intereses y metas para recibir recomendaciones relevantes

La app de My CHI. My Future. de la Ciudad de Chicago provee acceso a los mejores eventos, programas, trabajos, y recursos para jóvenes en la ciudad.



## High School All-Star Band Registration



  
INTONATION

**ALL-STAR BAND**

**SATURDAYS**

**12:00 pm - 2:00 pm**  
**at Kennicott Park: 4434 S. Lake Park Ave.**  
**Begins September 9**  
**HIGH SCHOOL STUDENTS**  
**or youth with previous music experience**

 **REGISTER HERE:**



**SCAN ME**

## Be Your Own Boss Internship Deadline September 21st.

Future Founders is currently gathering interest in the next **national** cohort of our Be Your Own Boss internship! While we don't have a set date for the program yet, we want to make sure we let you know as soon as we do.

If you're interested in being a part of our next national Be Your Own Boss internship, fill out this form and you'll get a notification when applications go live!

[https://docs.google.com/forms/d/e/1FAIpQLSdzkybauuhOysx\\_8bRbncv7xf1zQHiQdSOSNk3oq3EUQ9xTFQ/viewform?pli=1](https://docs.google.com/forms/d/e/1FAIpQLSdzkybauuhOysx_8bRbncv7xf1zQHiQdSOSNk3oq3EUQ9xTFQ/viewform?pli=1)

More info on Be Your Own Boss below:

Learn how to create and pitch your own business idea all while getting paid as a Be Your Own Boss Intern! Over four weeks, you'll get a crash course in entrepreneurship and work with awesome teens from across the country to build a business of your own.

Sessions will include a mix of all-intern and team sessions. Accepted applicants will be paid **up to \$250** for their participation in the internship and can **DOUBLE** their stipend through an end-of-program pitch competition. NB: You can only participate in one cohort.

The national cohort will be fully virtual and there will be no in-person day.

Questions? Email us at dawn@[futurefounders.com](mailto:dawn@futurefounders.com)!

## After School Matters Fall Program

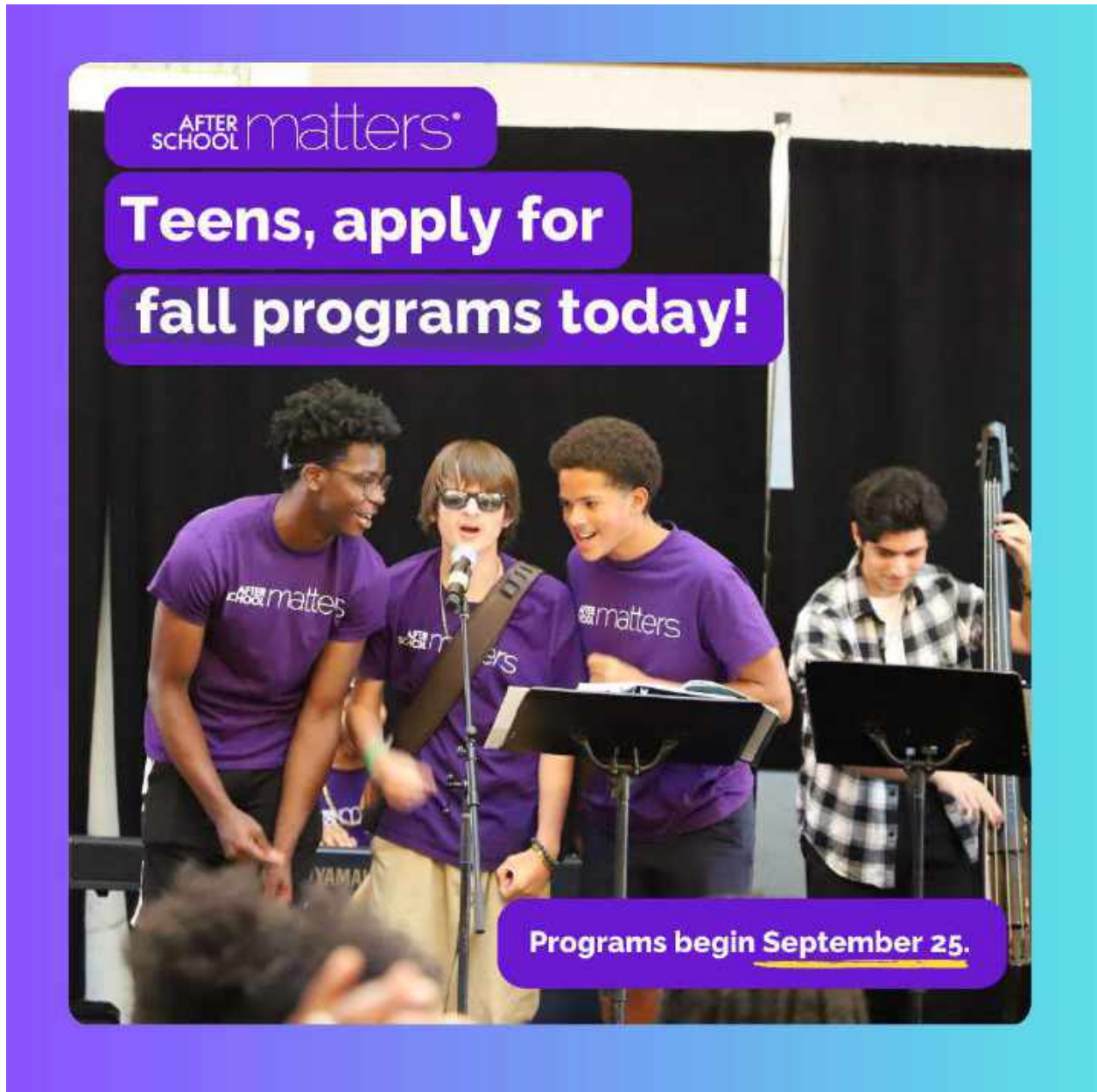
Apply to an After School Matters Fall Program

Chicago teens ages 14-18 get ready to learn new skills, make friends, and **EARN MONEY!** Check out the hundreds of programs across the city in music production, Latin dance, coding, community organizing, and so much more! Programs run September 25 - December 9.

TIP: Apply as soon as possible! Interviews start as early as August 28.

Apply now: <https://afterschoolmatters.org/apply/>





## Chicago Park District Teen Jobs

Apply online now at <https://www.chicagoparkdistrict.com/Teen-jobs>



**CHICAGO PARK DISTRICT**  
**Summer Jobs for Teens!**

one of the largest park districts in the nation  
thousands of fun jobs programs & events  
part of our neighborhoods  
WINNER OF THE 2014 NKPA GOLD MEDAL AWARD  
facilities from A to Z  
improving our city together  
CAREER EXPERIENCE  
childhood first best deal in town  
8,961 acres of green space  
234 fieldhouses  
\$545.4 million operating budget  
MARKING AN IMPACT

STAY CONNECTED.  
f i t y

**How to apply.**

1. Scan this QR code or visit the website below.
2. Select the job you're interested in and complete the application online.
3. Submit your application! Keep your eye out for an email from us.

**Apply now!**  
[ChicagoParkDistrict.com/Teen-Jobs](http://ChicagoParkDistrict.com/Teen-Jobs)

**Work for the Parks!**  
[ChicagoParkDistrict.com/Teen-Jobs](http://ChicagoParkDistrict.com/Teen-Jobs)

The more information about how Chicago Park District, visit [www.ChicagoParkDistrict.com](http://www.ChicagoParkDistrict.com) or call 312-742-7222.  
Created through a grant provided by Mayor Chicago Park District - Local Government  
www.parkdistrict.com

## Chicago Cook Workforce Partnership Young Adult Employment Portal

Explore local career opportunities—and get the tools and guidance you need to start building your future in Chicago & Cook County

[Chicago Cook Workforce Development Portal | Roadtrip Nation](#)

## City Year Chicago Jobs

City Year Chicago is HIRING young people in Chicago and the Chicagoland area (suburbs) ages 18-25 for [#CityYearChicago](#). Our stipend is \$2044/month starting August 1st for all our Americorps Members.

Applications close soon!!

It is an amazing way to advance their professional journeys. Our corps receive:

\*Full stipends (\$1,022 bi-weekly)

\*Full health care benefits

\*Professional pipelines to career opportunities

\*Education Award and access to post-secondary pathways (Valued @ \$6,495)

\*CTA Bus Pass

\*SNAP Benefits Eligible

If you know young adult looking for employment and a pathway to success, please share this information and have them apply @ <https://www.cityyear.org/apply-now/>

## Chicago Youth Service Corps 2023 Application

Chicago Youth Service Corps is a year-round program that provides paid opportunities for youth ages 16-24 to engage in community service, project-based learning, and leadership development. Chicago Youth Service Corps celebrates and welcomes diverse backgrounds and encourages you to bring your experience, background, and traditions to your service. Apply today for the 2023 cohort! (Featured)

[Chicago Youth Service Corps \(mychimyfuture.org\)](https://mychimyfuture.org)

## Chicago Scholars Associate Board Application

Chicago Scholars is looking for new dynamic young leaders to join our associate board... The A Board of Chicago Scholars has a history of providing amazing support for our 5000+ Scholars who are all first generation or from low-income families and we are looking for YOU to join and be part of this work....

Systemic change in our society cannot happen until more people of color from marginalized communities are in positions of leadership – young people like our Scholars. Chicago Scholars is committed to building a future society that works for everybody. We believe education is social justice.

Link to apply: <https://chicagoscholars.tfaforms.net/4617938>

## Legal Representation & Support

### CPL Cares Legal Assistance



# CPL CARES

**“A network of connections to social services at the library”**

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## Harold Washington Library Center

**CPL Cares @ HWLC**  
*Case Managers, Legal Assistance, and Social Workers*

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



Homeless Outreach Project

12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



METHUEN | ACUTE HEALTH | WORK

12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:




10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Ask your librarian for more information.




## National Immigrant Justice Center (NIJC)

Chicago residents are eligible for free legal services. Immigrants living in the Chicago, Illinois and Goshen, Indiana, region can obtain low-cost legal consultations and representation. Call 312-660-1370 or email [immigrantlegaldefense@heartlandalliance.org](mailto:immigrantlegaldefense@heartlandalliance.org).

- *The phone line is open to appointment requests Tuesday, Wednesday and Thursday from 8:30 a.m. to 4:30 p.m.*
- *NIJC will only respond to emails **requesting an appointment** for a legal consultation.*

## The Resurrection Project

Offers high-quality immigration legal services aimed at keeping Illinois immigrant families together. **Phone: 312-763-3229**

[Immigration Legal Services | The Resurrection Project](#)

## Greater Chicago Legal Clinic (GCLC)

Immigration team specializes in family-based immigration assistance, including filing petitions for relatives, adjustments, consular processing, waivers, renewals of permanent resident cards, removal of conditions on marriage-based permanent resident cards, fiancé(e) visas, naturalizations, deportation defense, claims under the Violence Against Women Act (VAWA), and U visas.

**24-Hour Intake: 312.726.2938**

[Greater Chicago Legal Clinic \(gclclaw.org\)](http://gclclaw.org)

## U.S. Department of Justice list of free legal service providers:

<https://www.justice.gov/eoir/list-pro-bono-legal-service-providers>

- Visit [EOIR's Pro Bono Portal](#) to apply to be on the List of Pro Bono Legal Service Providers.
- For a copy of the full List of Pro Bono Legal Service Providers, please click [here](#).
- For a copy of the List of Pro Bono Legal Service Providers for Noncitizens in U.S. Customs and Border Protection custody, please click [here](#).
- For a copy of the List of Pro Bono Legal Service Providers ([Asylum Officer Rule](#)), please click [here](#).

## National Immigrant Justice Center

Heartland Alliance's National Immigrant Justice Center (NIJC) is dedicated to ensuring human rights protections and access to justice for all immigrants, refugees and asylum seekers.

With offices in Chicago, Indiana, San Diego, and Washington, D.C., NIJC provides direct [legal services](#) to and [advocates](#) for these populations through policy reform, impact litigation, and public education. Since its founding three decades ago, NIJC has been unique in blending individual client advocacy with broad-based systemic change.

### [Immigration Legal and Social Service Providers](#)

El Centro Nacional de Justicia para Inmigrantes (NIJC), un programa del Heartland Alliance, asegura que todos los inmigrantes, refugiados, y asilados tienen las protecciones de los derechos humanos y tienen acceso a la justicia.

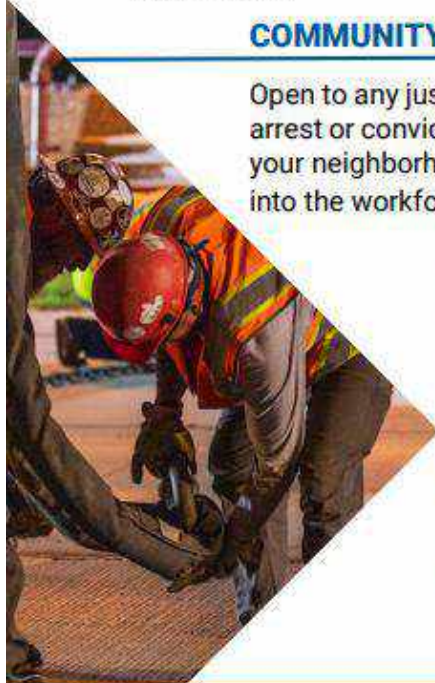
NIJC ofrece servicios legales y defiende los derechos humanos de inmigrantes por medio de reforma política, litigio, y educación pública. Desde que su fundación hace tres décadas, NIJC ha tenido un enfoque único a combinar representación legal de individuos con reforma sistémica.

## Re-Entry Opportunities

### Community Re-Entry Support Centers

The Department of Family and Support Services' Community Re-Entry Support Centers (CRSC) provide a central location where any Chicago resident with a prior conviction history can receive the support services needed to transition back into their communities and the workforce. The services available provide participants with various support services, from workforce training to legal services, among other services, to move forward and succeed in life. There are four CRSCs:

- [Howard Area Community Center](#): 7648 N. Paulina St./11200 S. State St.
- [Community Assistance Programs](#): 11717 S. Halsted St.
- [Centers for New Horizons](#): 945 W. 69<sup>th</sup> St.
- [Teamwork Englewood](#): 815 W. 63<sup>rd</sup> St., 2nd Floor



## COMMUNITY REENTRY SUPPORT CENTERS

Open to any justice-involved Chicago resident above the age of 18 with an arrest or conviction record. Connect with our reentry support specialists in your neighborhood and receive services that can help you transition back into the workforce and move forward in life – including:

- Employment assistance
- Education and training
- Mentoring and support groups
- Access to housing assistance, emergency housing and food assistance
- Access to substance use and mental counseling
- Strategies for presenting criminal backgrounds to employers
- Information on sealing or expunging criminal records
- Family reunification and child-support assistance

To speak with a reentry counselor, or to schedule an appointment at one of our Community Re-Entry Support Centers, contact 3-1-1 or the nearest facility directly.

### Centers for New Horizons

945 W. 69<sup>th</sup> St  
Chicago, IL 60621  
(773) 373-5700

### Community Assistance Program

11717 S. Halsted St  
Chicago, IL 60628  
(773) 846-6383

### Howard Area Community Center

7648 N. Paulina St/11200 S. State St  
Chicago, IL 60626 / 60628  
(773) 332-6772

### Teamwork Englewood

815 W. 63<sup>rd</sup> St, 2<sup>nd</sup> Floor  
Chicago, IL 60621  
(773) 488-6600



Visit DFSS online at [www.chicago.gov/workforce](http://www.chicago.gov/workforce)

## CENTROS COMUNITARIOS DE APOYO A LA REINSERCIÓN



Abiertos para todos los residentes de Chicago mayores de 18 años relacionado con la justicia y antecedentes de arrestos o de condenas. Póngase en contacto con nuestros especialistas de apoyo para la reinserción en su barrio y reciba servicios que pueden ayudarlo a reintegrarse a la fuerza laboral y a seguir adelante con su vida, incluidos:

- Ayuda para el empleo
- Educación y formación
- Grupos de mentores y apoyo
- Acceso a ayuda para la vivienda, vivienda de emergencia y ayuda alimentaria
- Acceso a orientación sobre el consumo de sustancias y sobre salud mental
- Estrategias para presentar los antecedentes penales a los empleadores
- Información sobre el sellado o la eliminación de registros delictivos
- Ayuda para la reunificación familiar y la manutención infantil

**Para hablar con un asesor de reinserción o para programar una cita en uno de nuestros centros comunitarios de apoyo a la reinserción, comuníquese con el 3-1-1 o vaya directamente al centro más cercano.**

### Centers for New Horizons

945 W. 69<sup>th</sup> St  
Chicago, IL 60621  
(773) 373-5700

### Community Assistance Program

11717 S. Halsted St  
Chicago, IL 60628  
(773) 846-6383

### Howard Area Community Center

7648 N. Paulina St/11200 S. State St  
Chicago, IL 60626 / 60628  
(773) 332-6772

### Teamwork Englewood

815 W. 63<sup>rd</sup> St, 2<sup>nd</sup> Floor  
Chicago, IL 60621  
(773) 488-6600



**Visite DFSS en Internet, en [www.chicago.gov/workforce](http://www.chicago.gov/workforce).**



## Cook County Circuit Court Expungement Resources



Please scan the directed QR code below to obtain expungement, sealing, rap sheet and self-help information.

**Adult  
Expungement**



<https://bit.ly/3Mf8KOI>

**Juvenile  
Expungement**



<https://bit.ly/3w8liR9>

**Cannabis  
Expungement**



<https://bit.ly/39LWBCq>

**Resources**



<https://bit.ly/3B3xMh7>

**Rap Sheet**



<https://bit.ly/3Be0dZG>

**e-File Self-Help**



<https://bit.ly/3v9wPQz>

[www.cookcountyclerkofcourt.org](http://www.cookcountyclerkofcourt.org)

## Jobs with the City of Chicago

The City of Chicago is one of the largest employers in the city, with thousands of job opportunities available annually. The City of Chicago is committed to being a Fair Chance Hiring employer. We value applicants with diverse experiences, including those who have had prior contact with the criminal legal system. Having a criminal history, including prior incarceration, arrest(s), and/or conviction(s) does not automatically disqualify you from employment with the City of Chicago.

<https://chicago.taleo.net/careersection/100/jobsearch.ftl>

## Greencorps Chicago

Greencorps Chicago is a paid green-industry employment program with on-the-job training focused on preparing participants for successful employment in fields of ecological restoration, green infrastructure, tree care, and landscaping. The program focuses on several groups, including returning residents.

**Apply Here:** [Greencorps Chicago](#)

Call us at (312) 746-9777 for information and how to get involved for next seasons' training program!

### **Who We Are Looking to Serve:**

- Individuals with barriers to employment (e.g. did not complete high school, justice involved, child care needs, unstable housing, etc.)
- Out of work or underemployed
- Interested in working outdoors
- Open to a career path in related fields

### **Greencorps Chicago Contact Information:**

E-mail Address: [greencorpsadmin@wrdenvironmental.com](mailto:greencorpsadmin@wrdenvironmental.com)

Phone Number: 312-746-9777

## CTA Second Chance

CTA's Second Chance program is a nationally recognized program that provides valuable job skills and career opportunities to Chicago residents who often face challenges re-entering the workforce. The Second Chance program takes a holistic approach to preparing individuals for successful careers. It not only provides jobs to returning residents and others who face barriers to employment, but also offers a wide range of training, education, mentoring and networking opportunities.



# CTA Second Chance Program



The CTA Second Chance Program gives ex-offenders and those facing other barriers to employment an opportunity to obtain full-time, temporary employment, training and coaching through 315 positions cleaning CTA's buses, trains, and facilities. The program is offered in partnership with the City of Chicago Department of Family and Support Services and 19 social service agencies.

## How to Apply

Job seekers must actively participate in one of the 19 designated agencies' work readiness programs.

## Eligibility Requirement/Qualifications

- Reside within City of Chicago
- Be 18 years or older
- Active participation in one of the 19 listed agencies' work readiness programs.
- Barrier to employment agency referral

## Restrictions

- Job seekers are required to be released from:
  - Work Release Center
  - Drug/Alcohol Treatment Program



## Agencies:

- A Safe Haven
- Breakthrough Urban Ministries
- Cara Chicago
- Community Assistance Programs (CAPs)
- Goodwill Industries
- Haymarket Center
- Howard Area Community Center
- Inner Voice
- Metropolitan Family Services - Calumet Center
- New Morns
- North Lawndale Employment Network
- OAI, Inc. - Chicago
- Phalanx Family Services
- Safer Foundation
- Salvation Army
- St. Leonard's Ministries
- St. Sabina
- Universal Family Connection
- Westside Health Authority

## Questions?

CTA Second Chance Hotline  
312-681-2293

18/108

## The Chicago Cook Workforce Partnership

The Chicago Cook Workforce Partnership (The Partnership) is the non-profit umbrella organization that operates the largest public workforce system in the country. The Partnership oversees a network of more than 90 community-based organizations, American Job Centers, satellite sites, and sector-driven centers. It provides job training, career coaching and resume assistance to job-seekers in the Chicagoland region.

For information, visit the webpage at: [www.chicookworks.org/roadhome](http://www.chicookworks.org/roadhome)

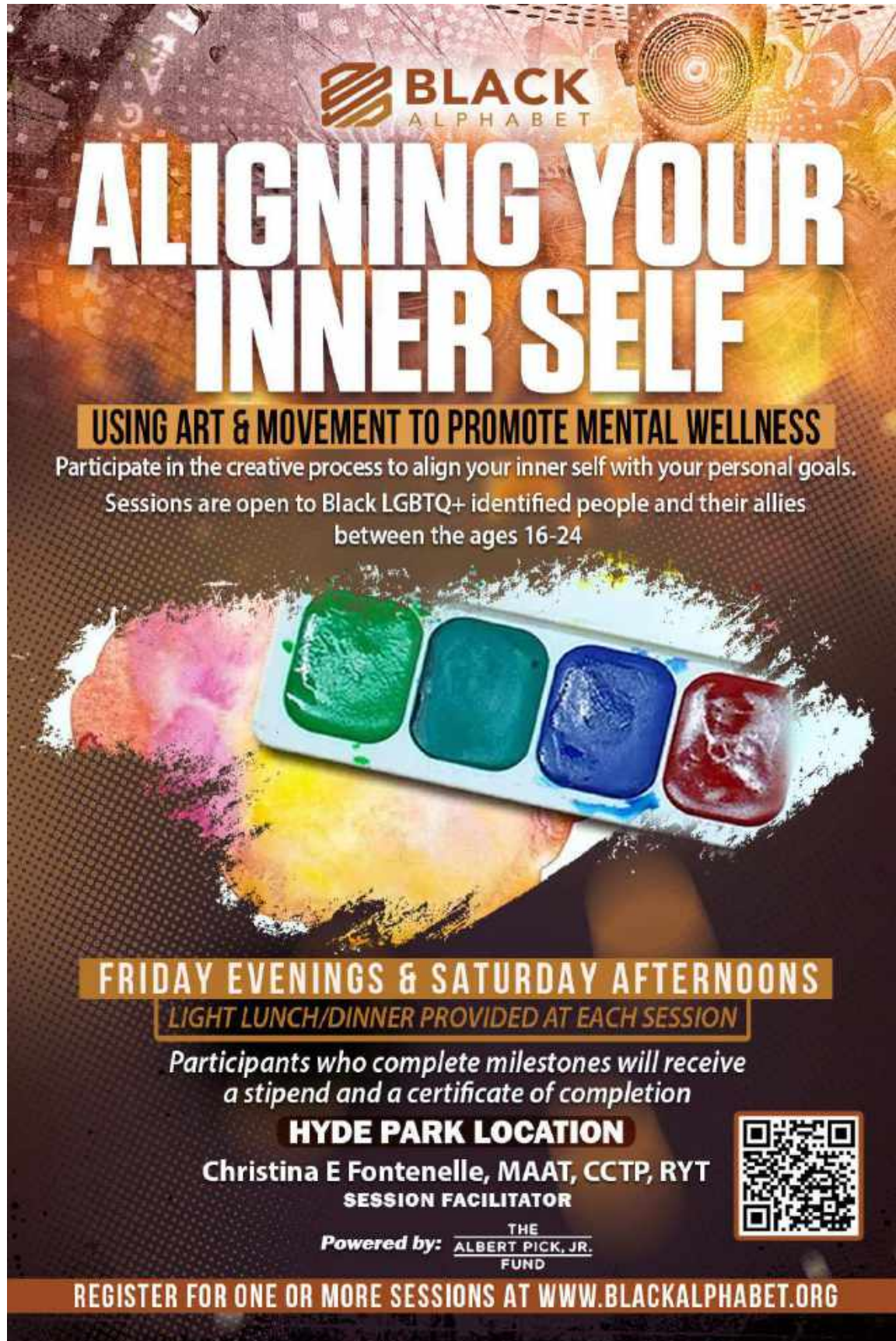
## Cultural Opportunities

### Align Your Inner Self Youth Program

Black Alphabet started as an organization founded to encourage storytelling and educate communities about the cultural and social contributions Black LGBTQ+ identified people have made upon the world. Now the organization has transformed, and they are focused on creating and spreading awareness on issues that have an impact on the Black LGBTQ+ community.

Their new program, Aligning Your Inner Self, for youth ages 16-24 is to help those who are looking to align their inner voice or conscience using art. The program started in March, and they will have monthly sessions through September 2023.

[Click here to register for a session!](#)



**BLACK ALPHABET**

# ALIGNING YOUR INNER SELF

**USING ART & MOVEMENT TO PROMOTE MENTAL WELLNESS**


Participate in the creative process to align your inner self with your personal goals.  
Sessions are open to Black LGBTQ+ identified people and their allies  
between the ages 16-24

**FRIDAY EVENINGS & SATURDAY AFTERNOONS**  
*LIGHT LUNCH/DINNER PROVIDED AT EACH SESSION*

*Participants who complete milestones will receive  
a stipend and a certificate of completion*

**HYDE PARK LOCATION**  
Christina E Fontenelle, MAAT, CCTP, RYT  
SESSION FACILITATOR

Powered by: THE ALBERT PICK, JR. FUND



**REGISTER FOR ONE OR MORE SESSIONS AT [WWW.BLACKALPHABET.ORG](http://WWW.BLACKALPHABET.ORG)**

## Cultural Community Rental Path

If your artist collective or arts/cultural organization is interested in renting space in the Chicago Cultural Center for a free, open to the public program, event spaces at the Chicago Cultural Center can be rented at a reduced room rental rate. For more information, please visit [ChicagoCulturalCenter.org](http://ChicagoCulturalCenter.org).

# Cultural Community Rental Path

Public Programs / Events

Spaces at the Chicago Cultural Center can be used for private and public events by renting through our events management partner, Transwestern. Rental rates vary based on type of organization and type of event. If your artist collective or arts/cultural organization is interested in renting space for a free public program or event, please read the information below.

**PLEASE NOTE:**

- Rental fees are for 4 hours of event time.
- Additional time for set up & break down is included. Set up and break down times may vary depending on event schedule and format.
- Events over 4 hours incur additional rental costs.
- Production and operational costs, including set up and tech staffing, are not included in the rental fee.
- Space availability is limited based on previously scheduled events in the Chicago Cultural Center. We are unable to guarantee the availability of your requested dates and times. Dates may not be available, and you may be asked to consider other dates.
- Spaces in the Chicago Cultural Center are often booked 18 months in advance. We recommend you begin the inquiry process well in advance of your planned event date.

Please review the details below for clarity on which rate type applies to your event and how to proceed with rental.

Non-Profit or Artist/Collective Public Events	
<b>Event Type</b>	For events/programs open to the public with no ticketing or admission fee required that do not solicit donations via online registration or in person
<b>Rental Rate Type</b>	Cultural Community Rental rate*
<b>Additional Costs</b>	Standard audio visual equipment rental fees and security fees waived. All other production and operation costs will be the responsibility of the renter.
<b>Parameters</b>	1 event per year per organization/applicant • Required to have an event venue representative and/or house manager contracted through Transwestern • Events must align with DCASE mission
<b>Next Steps</b>	<a href="#">Proceed to INQUIRY FORM</a> *must be completed before moving forward with rental
Production & operation costs include, but are not limited to, staff labor for set up and technical support, custodial and production management.	

DCASE will review inquiry form submissions the first week of each month and pass those who are eligible to proceed to Transwestern, who will then reach out to the applicant to develop the rental contract. Please take this timing into consideration for how it effects your event planning. A minimum of 8 weeks advance notice is recommended.

**DCASE does not provide staff support of any level for these events.**  
If costs are prohibitive, please consider applying for a future [DCASE grant](#) to support your plans.

**\*Cultural Community Rental Fee Schedule**  
(Rental fees are for 4 event hours)

Room	Monday-Thursday	Friday-Sunday
Preston Bradley Hall (PBH)/Grand Army of the Republic (G.A.R.) Hall & Rotunda	\$500	\$700
Claudia Cassidy Theater	\$200	\$300
Millennium Park, Washington or Garland Room (5 <sup>th</sup> Floor)	\$100	\$100
Sidney R. Yates Gallery	\$400	\$600



## Performing Arts Music, Dance and Theater Programming Submissions 2024

Are you an artist or arts organizations interested in participating in DCASE Performing Arts programming? Please complete the application below. Due to the volume of responses applications will be reviewed monthly. Should an opportunity arise for partnership you will be contacted directly by a member of the DCASE Performing Arts Programming Team.

[Performing Arts Music, Dance and Theater Programming Submissions 2024 \(office.com\)](#)

## Jumping Jack Program Applications Now Open

Each year, the Jumping Jack Program delights children across Chicago. This inflatable playground, provided by the Department of Cultural Affairs and Special Events, is available for FREE and runs from Saturday, May 27 through Sunday, September 3, 2023. [More information](#).

## City of Chicago Mural Registry Deadline Rolling Basis

DCASE manages the City of Chicago Mural Registry, a publicly accessible database documenting the growing collection of murals across the city on both private and public property. Artists, organizations, and property owners are encouraged to register completed murals by applying. For more information about the registration, application and process, visit [chicago.gov/muralregistry](http://chicago.gov/muralregistry).

## Senior Services

### Chicago Seniors Connected Programming Registration





## CHICAGO SENIORS CONNECTED

### Virtual Programming Registration

***Prior to participating in our virtual programs, registration is required. It's easy as 1, 2, 3!***

- 1. Scan the QR code on your smart phone** (open your camera, point it at the symbol below, and then tap the pop-up link) **or visit:** <https://bit.ly/3aty8T5>.
- 2. Answer the registration questions** (if you're a current participant of a senior center, have your senior center membership card handy)
- 3. New participants will receive an email with a participant number!** Current participants will keep their existing numbers. And, please note that at the beginning of each virtual class, you'll be asked to type your participant number in the chat box.



## DFSS Family Caregivers of People with Dementia



**Family Caregivers of People with any type of Dementia  
(like Alzheimer's, Parkinson's / Lewy Body, Vascular)**

## You Are Not Alone

**DFSS is here to support you with the Stress-Buster Program!**

Caregiving can be both rewarding and stressful,  
this program seeks to improve your quality of life through:

- stress management and peer support
- relaxation and coping strategies
- enhanced problem-solving skills

To Register: [bit.ly/SBPCaregivers](http://bit.ly/SBPCaregivers)  
Contact: [victoria.russo@cityofchicago.org](mailto:victoria.russo@cityofchicago.org)

**This program is FREE and available at no cost to you!**

**WHO:** Family caregivers of a loved one with any type of dementia

**WHAT:** Multi-component program meets

- 90 minutes / week for 9 weeks
- Groups of up to 8 - 12 people

*"I was at a very low point in my life. This program saved my life." Participant*



**Call 312-744-4016 or email [aging@cityofchicago.org](mailto:aging@cityofchicago.org)**

**[www.caregiverstressbusters.org](http://www.caregiverstressbusters.org)**

20

## DFSS Free Legal Services for Seniors



## DFSS Senior Services At a Glance

The Chicago Department of Family and Support Services (DFSS) Senior Services Division offers a variety of citywide programs designed to address the diverse needs and interests of older Chicagoans and their caregivers. **In general, all Chicagoans aged 60 and older are eligible for services. Some programs have lower ages of eligibility, call us!**

**Call Information and Assistance at 312-744-4016 or call 311  
Monday – Friday, 8:30 am to 4:30 pm or email [aging@cityofchicago.org](mailto:aging@cityofchicago.org)**

### In-Home Support Services

#### Caregiver Respite

**Caregiver Respite provides a break from caring for loved ones.** A variety of options include in home care - home care aides, hiring of a personal friend or family, and residential care in a facility. Support is available for up to two weeks annually.

#### Caregiver Support

**People who care for their aging family or loved ones (caregivers) can receive supportive services** such as one-on-one or family counseling, support groups, food boxes, information and referrals, help purchase of goods or services, and education opportunities. A range of ages qualify – please call for information.

#### Caregiver Training & Education

**The Savvy Caregiver™ Training Program is a 12-hour education program for family caregivers** taking care of those with Alzheimer's Disease and related disorders. Each free weekly session is 2-hours over six weeks. A Caregiver Manual is provided. Training opportunities are available throughout the year.

#### Chore Services

**Short-Term Chore service provides assistance** with light housekeeping, laundry, shopping or other household support due to a life change, illness, disability, or temporary situation. **Heavy-Duty Chore is an intensive cleaning** for those whose living conditions pose a threat to their health and safety. Services include trash removal, moving heavy furniture, help with clutter, packing and more.

#### Grandparents & Older Relatives Raising Children

**Grandparents or older relatives aged 55+ who have primary responsibility for a child under 18 or loved one with severe disabilities aged 19-59 are eligible for services** including one-on-one or family counseling, support groups, information and referrals, education opportunities, and help purchasing goods or services such as clothes, school supplies, toys, and more.

### Elder Rights, Legal Services, Protection, & Advocacy

#### Adult Protective Services (APS)

**Certified APS workers respond to reports of alleged abuse of Chicagoans aged 60+ and those with disabilities aged 18-59.** Concerns including physical, emotional, and sexual abuse, self-neglect, neglect, confinement, and / or financial exploitation. APS stops the abuse and develops a plan for safety, well-being, and prevention.

#### Case Advocacy & Support (CAS)

**CAS provides a Well-Being Check to Chicagoans aged 55+ living in the community** who may be experiencing challenges living independently or are at-risk to themselves or others. The Team meets with the older adult, assesses their situation, then provides helpful referrals to services and links to community supports.

#### Intensive Case Advocacy Services (ICAS)

**ICAS provides ongoing support to Chicagoans aged 55+ who are experiencing challenges living independently in the community** by helping clients to access supports that prolong the ability to remain living at home. ICAS can also help those who are moving, experiencing transitions, health challenges, and more.



**Legal Services**

**Legal Services protects the rights of older Chicagoans** on matters such as: housing, guardianship, Powers of Attorney for health care and property, bankruptcy, fraud, employment, family law, financial and foreclosure counseling, reverse mortgages, and Advance Directives.

**Ombudsman Program**

**Ombudsmen protect, defend and advocate for residents in long-term care facilities** such as nursing homes, assisted living, and more. Ombudsmen protect resident rights, resolve complaints, provide information, and ensure quality care for Chicago's long-term care residents over aged 19.

**Senior Health Insurance Program (SHIP)**

**SHIP helps Medicare beneficiaries access Medicare, drug plans, and more.** SHIP Counselors host educational programs and one-on-one counseling to help older adults and people with disabilities by providing objective information about health insurance to those who have questions about Medicare.

**Senior Medicare Patrol**

**The Senior Medicare Patrol (SMP) Program educates consumers about Medicare & Medicaid fraud, waste, and abuse.** Program staff and volunteers help Chicagoans to prevent, detect, and report Medicare and Medicaid abuse.

**Congregate Dining**

**Meals**

**Nutritious meals in a group setting are provided each weekday to nearly 50 community locations throughout Chicago.** These meals promote better health through improved nutrition and reduced social isolation. Culturally specific meals are available.

**Home Delivered Meals**

**Microwave-ready frozen or hot meals delivered to home-bound older adults 60 years of age or older** who are unable to prepare meals for themselves and have no other means of acquiring nutritious and / or dietary-specific meals.

**Brain Health Initiative**

**Community Programs**

**This free virtual and call-in training program is available to all Chicagoans and is targeted to residents living in apartment buildings.** The programs focuses on behaviors to maintain healthy brains throughout life.

**Foster Grandparents**

**An opportunity for seniors to make a difference in a child's life.** This program recognizes senior volunteers as a presence in the community. Volunteers make a difference in the lives of children and youth by mentoring and tutoring in communities across the city. This program includes travel, meal reimbursements, and a monthly stipend.

**Senior Companion Program**

**Seniors make a difference in the lives of lonely, isolated older adults by reading, visiting and chatting, preparing light meals and more.** This program recognizes senior volunteers as a presence in the community and includes travel, meal reimbursements, and a monthly stipend.

**Chicago Fitness Plus**

**Senior Centers**

**Award-winning fitness programs that boost endurance, strength, balance and flexibility.** Our centers are equipped with age-friendly exercise equipment and staffed by experienced, certified senior fitness professionals who lead group exercise classes and one-on-one training in-person or online.

**Health & Wellness Program**

**Evidence-based health promotion and disease prevention programming is provided at all Senior Centers** through monthly presentations, health screenings, and consultations with wellness nurses, dietitians, pharmacists, and social workers.

**Life Enrichment Programs**

**A variety of social, educational & recreational activities for older adults tailored to the interests of the local community.** Life Enrichment programming designed to keep participants active while providing opportunities to foster personal growth and creativity.



# Free Legal Services for Seniors

Common legal issues we assist with include, but are not limited to:

## Advance Planning

- Power of Attorney for Healthcare and Property
- Wills

## Domestic Relations

- Age and Disability Discrimination
- Elder Abuse and Orders of Protection for Victims of Domestic Violence
- Guardianship Discharge
- Health and Long-Term Care Including Medicare

## Grandparents/Other Relatives Raising Children

- Custodial Rights
- Support for Non-Parent Youth Caregivers (i.e., Appeals of DCFS Decisions)

## Housing

- Foreclosure Defense
- Home Equity Conversion and Reverse Mortgages
- Landlord Relations
- Loans and Installment Purchases
- Utilities Including Eviction Defense of Subsidized Housing

## Money and Debt

- Bankruptcy and Debt Defense
- Chapter 7 and Chapter 13
- Consumer Fraud/Collections/Creditor Problems
- Contracts and Warranties
- Financial Exploitation
- Public Aid Benefits (Social Security, SSI, SNAP, TANF, Medicaid)

**For assistance, call DFSS Senior Services at 312-744-4016  
or email: [aging@cityofchicago.org](mailto:aging@cityofchicago.org)**

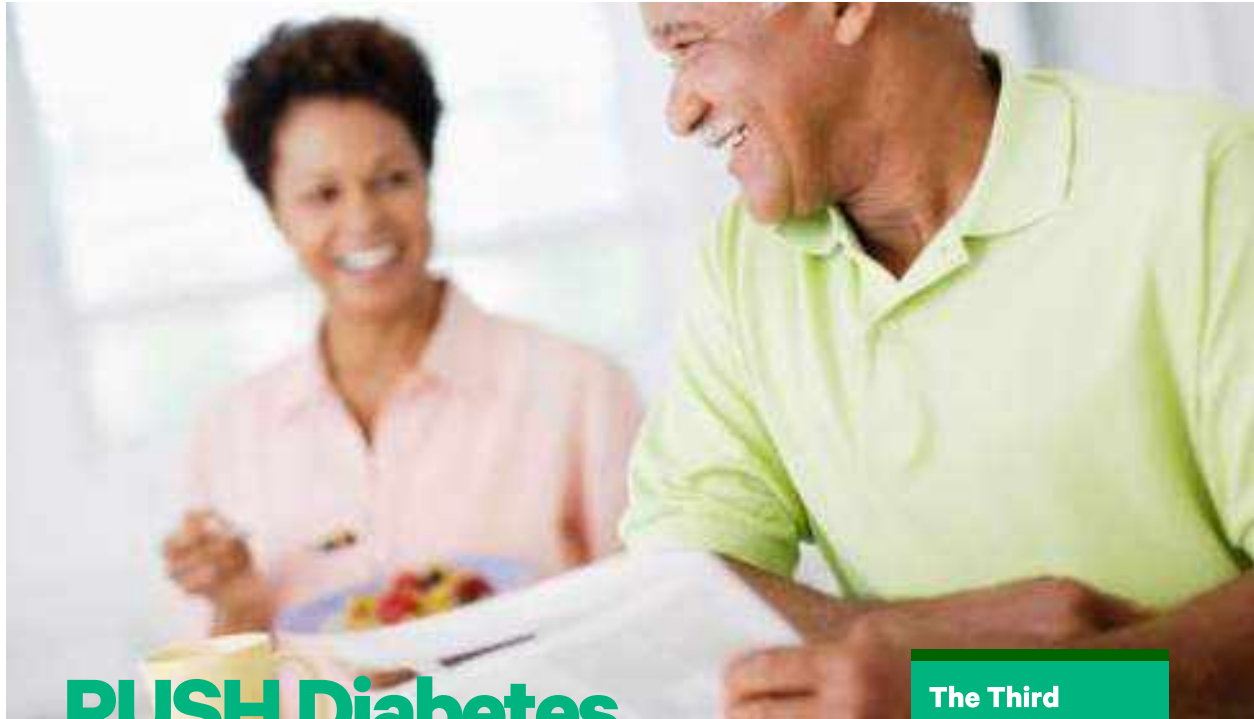


*We cannot help with criminal, personal injury, probate, traffic, worker's compensation, pensions, medical malpractice, building code violation, or business dispute cases.*

*Free interpretation services available; including Sign Language, TTY, and translation of multiple languages.*

50

## Rush Diabetes Support Group



# RUSH Diabetes Support Group

**The Third  
Thursday of  
every month,  
2:00-3:30pm**

If you are living with diabetes, join this monthly meeting to share information, resources and ideas related to the ups and downs of managing this chronic condition. We are an informal, diverse group and welcome new members every month.

- Research shows that managing diabetes can sometimes be overwhelming, sharing your experiences with others in similar situations is a way to relieve stress and learn new ways to care for yourself
- Acquire valuable information from Rush diabetes experts and gain insights from others who truly understand the journey of living well with diabetes
- Establish personal health goals and make monthly action plans to achieve these goals in a supportive environment

**This group will be held  
via zoom until further  
notice.**

**To receive the  
information to log-in,  
contact Daniela  
Mitchem, LCSW at  
312.947.0469 or email  
Daniela\_Mitchem@rush.  
edu**

**To register or for more information, please call 800-757-0202**



Excellence is just the beginning. **Rush Generations**  
A healthier future  
and a better tomorrow

## Medicaid Renewal Program



# Do You Get Health Insurance Through Medicaid? Get Ready To Renew!

**Starting May 2023, all Illinois residents must reconfirm eligibility. Don't risk losing your health insurance. To keep your insurance, Illinois Medicaid needs to be able to send you paperwork. Give them an address where mail can always reach you.**

## 3 WAYS TO UPDATE YOUR INFORMATION



- **Call the Illinois Department of Healthcare and Family Services (HFS) to report address changes:**  
1-877-805-5312 (select Option 8),  
TTY 1- 877-204-1012  
**MONDAY-FRIDAY | HOURS 7:45-4:30**
- **Use the HFS online change of address form to report new address, phone, email:**  
**[WWW2.ILLINOIS.GOV/HFS/ADDRESS](http://WWW2.ILLINOIS.GOV/HFS/ADDRESS)**
- **Click Manage My Case at [abe.illinois.gov](http://abe.illinois.gov) to verify your address and find your due date.**





## ¿Obtiene Seguro Médico por medio de Medicaid? ¡Prepárese para renovarlo!

**A partir de Mayo del 2023, todos los residentes de Illinois necesitan que reconfirmar su elegibilidad. No se arriesgue a perder su cobertura médica. Para mantenerse inscrito, Medicaid en Illinois necesita que envíarle la documentación a su domicilio. Asegúrese de proporcionar una dirección en la cual lo puedan contactar**


### 3 MANERAS EN LAS QUE PUEDE ACTUALIZAR SU INFORMACIÓN



- **Llame al Departamento de Beneficios de Salud en Illinois y al Departamento de Servicios para la Familia (HFS) para realizar cambios:**  
1-877-805-5312 (seleccione la opción 8),  
TTY 1- 877-204-1012  
**LUNES A VIERNES HORARIO 7:45 A 4:30**
- **Utilice la opción en línea de HFS para actualizar su domicilio, teléfono, correo electrónico.**  
[WWW2.ILLINOIS.GOV/HFS/ADDRESS](http://WWW2.ILLINOIS.GOV/HFS/ADDRESS)
- **Para verificar su dirección y su fecha límite, seleccione "manage my case" en [abe.illinois.gov](http://abe.illinois.gov)**

## Apply for Public Benefits Programs for Seniors & Low-Income Families









### Apply for Public Benefits Programs for Seniors and Low-Income Families at HANA Center!

- Social Security Benefits (SSA)
- Supplemental Security Income (SSI)
- Social Security Disability Insurance (SSDI)
- Medicare Savings Program (MSP)
- Medicare-Medicaid Alignment Initiative (MMAI)
- Supplemental Nutrition Assistance Program (SNAP)
- LIHEAP / LIHWAP / UBR
- Medicare
- Medicaid
- Extra Help / Part D
- All Kids
- WIC
- Discounted Plate Sticker
- Free Bus Pass

• Chicago: 4300 N California Ave, Chicago, IL 60618 ☎ 773-583-5501  
 • NWC: 664 N Milwaukee Ave, Suit 213, Prospect Heights, IL 60070 ☎ 847-520-1999





## Free Assistance for People Turning 65!

- **Are you turning 65 and need to learn more about joining Medicare?**
- **Want help choosing the right prescription drug coverage for you?**
- **Do you find it hard to pay monthly Medicare or prescription drug costs?**
- **We are here to help!**

**Call the Senior Services Information & Assistance Helpline**  
**312-744-4016 or email [aging@cityofchicago.org](mailto:aging@cityofchicago.org)**

### Information about Medicare

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**Enrolling in Medicare is a milestone!** And selecting a Part-D prescription drug plan can be challenging. **DFSS' Senior Health Insurance Program (SHIP) has trained counselors who can help provide the information you need**, whether you are new to Medicare, joining or changing a Part-D Drug plan, or just have questions about Medicare. Call us about:

- **Original Medicare Part-A:** Hospital Insurance
- **Original Medicare Part-B:** Medical Insurance
- **Medicare Part-C:** Medicare Advantage—an alternative
- **Medicare Part-D:** Prescription Drug Coverage
- **Medigap Policies:** Extra Medicare policies that cover co-pays and additional costs

***Medicare Open Enrollment is October 15th - December 7th.***

***Free language interpretation services available.***



## Free Assistance for People Turning 65!

- **Are you turning 65 and need to learn more about joining Medicare?**
- **Want help choosing the right prescription drug coverage for you?**
- **Do you find it hard to pay monthly Medicare or prescription drug costs?**
- **We are here to help!**

**Call the Senior Services Information & Assistance Helpline**  
**312-744-4016 or email [aging@cityofchicago.org](mailto:aging@cityofchicago.org)**

### Help with paying for prescription drug costs

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**Social Security Low Income Subsidy (LIS)—also known as Extra Help—**helps pay prescription drug costs for Medicare beneficiaries with low income.

### Help with paying Medicare premiums and other costs

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**Medicare Savings Program (MSP)** helps pay Medicare premiums, deductibles and coinsurance for qualifying Medicare beneficiaries.

**Did you know that Medicare recipients** are entitled to many **FREE** or low cost Prevention and Wellness Benefits such as:

- **Welcome to Medicare Wellness Visit Physical**
- **Yearly Wellness Visit**
- **Diabetes Screening**
- **Cancer Screenings**

***Medicare Open Enrollment is October 15th - December 7th.***


***Free language interpretation services available.***

## State of Illinois Benefits Access Program



# BENEFIT ACCESS PROGRAM

APPLY at [www.illinois.gov/aging](http://www.illinois.gov/aging)



The Benefit Access Program offers two benefits for seniors and persons with disabilities:

- A LICENSE PLATE FEE DISCOUNT
- FREE RIDES ON FIXED-ROUTE TRANSIT SYSTEMS

Eligibility is determined by income, residency, age and/or disability utilizing an online application.

### QUALIFICATIONS:

#### Age Requirements:

- 65 years of age or older before January 1 of the current year; or
- You must become 65 years of age this year; or
- You must be 16 years of age or older before January 1 of the current year and qualify as disabled.

#### Residency Requirements:

- You must live in Illinois at the time you file your application.

#### Income Requirements:

Income limits are new for January 1, 2020 for License Plate discount and Ride Free Transit Card.

\*Total income last year must be:

	For Applications Submitted:	
	Before Jan. 1, 2020	On or After Jan. 1, 2020
Household containing one person	less than \$27,610	less than \$33,562
Household containing 2 persons	less than \$36,635	less than \$44,533
Household containing 3 or more persons	less than \$45,657	less than \$55,500

**NOTE:** \*You must include your spouse's income if married and living together on December 31 of last year. If your spouse died last year, you would file as single and claim only your income.

#### Disability Requirements:

To qualify as disabled, you must be at least 16 years of age prior to January 1 of the current year and be determined **totally and permanently disabled** (as defined by program requirements) prior to January 1 of the current year.

APPLY at [www.illinois.gov/aging](http://www.illinois.gov/aging)

**SENIOR HELPLINE:** Email: [aging.ilsenior@illinois.gov](mailto:aging.ilsenior@illinois.gov)  
1-800-252-8966, 1-888-206-1327 (TTY)  
(8:30am to 5:00pm Monday through Friday)



Follow us @illinoisDoA

The Illinois Department on Aging does not discriminate in admission to programs or treatment of employment in compliance with appropriate State and federal statutes. If you feel you have been discriminated against, call the Senior Helpline at 1-800-252-8966, 1-888-206-1327 (TTY). Printed by Authority of the State of Illinois 1,000 copies 12/19

## DFSS Senior Free Chore Service



### **Chicagoans 60 and Over: Need Help at Home? FREE Chore Services include:**

#### **ELIBILITY**

- 60 years or older
- Difficulty completing household tasks due to physical or cognitive limitations.

Must be assessed for eligibility.

- \* **Short-Term:** Temporary home care assistance with cleaning, laundry, and / or self-care tasks like bathing, dressing, or grooming after an illness or hospital stay
- \* **Heavy-Duty:** A one-time deep cleaning, removing trash or clutter or packing items for a move
- \* **Additional services may include:** Lawn care, snow removal, and professional extermination services  
(for homeowners only)

**Contact the DFSS Senior Services Division  
Information and Assistance (I&A)  
aging@cityofchicago.org • 312-744-4016**



## Para residentes de Chicago mayores de 60 años:

**¿Necesita ayuda en casa?  
Los servicios de tareas  
domésticas GRATIS incluyen:**

### ELEGIBILIDAD

- Ser mayor de 60 años.
- Tener dificultad para hacer las tareas domésticas por las limitaciones físicas o cognitivas.

Se debe evaluar para determinar la elegibilidad.

- \* **A corto plazo:** Asistencia temporaria en la casa para las tareas de limpieza, lavado o cuidado personal, como bañarse, vestirse y asearse después de una enfermedad o una estancia hospitalaria.
- \* **Tarea pesada:** Limpieza profunda única, eliminación de la basura o el desorden o empaçado de artículos para la mudanza.
- \* **Los servicios adicionales pueden incluir:** Cuidado del césped, limpieza de la nieve y servicios profesionales de exterminación (solo para propietarios de casa).

**Comuníquese con la División de Servicios para  
Adultos Mayores del DFSS  
Información y Asistencia (I&A)  
aging@cityofchicago.org • 312-744-4016**

## DFSS Free Caregiver Services Program



**Are you caring for a spouse, parent, relative, or friend?  
We are here to help!**

**Caregiver Services Programs include  
FREE services such as:**

- ★ **Education & Training:** Learn new skills to care for you and loved ones
- ★ **Gap-Filling Funds:** Help buying essential items like clothing, furniture, grab bars, eyeglasses, technology, and hearing aids
- ★ **One-on-One Counseling:** Help with decisions, self-care, and support
- ★ **Support Groups:** Share your stories, successes, and challenges caring for your loved ones with fellow caregivers
- ★ **Respite:** Take a short-term break with help at home from a professional caregiver or caregiver of your choice or a nursing home stay for the person receiving your care

**Programs are for individuals of any age who are caring for:  
A Chicago resident age 60+ OR under age 60 with  
Alzheimer's Disease or Related Dementias**

**Contact the DFSS Senior Services Division Information and Assistance Unit  
[aging@cityofchicago.org](mailto:aging@cityofchicago.org) • 312-744-4016**

**¿Está cuidando a un cónyuge, padre, familiar o amigo?  
¡Estamos aquí para ayudarlo!**

**Los programas de servicios para cuidadores  
incluyen servicios GRATIS como:**

- ★ **Educación y capacitación:** Aprenda nuevas competencias para cuidar de usted y de sus seres queridos.
- ★ **Fondos para cubrir necesidades:** Ayuda para comprar artículos de primera necesidad como ropa, muebles, barras de apoyo, gafas, tecnología y audífonos.
- ★ **Consejería individual:** Ayuda con la toma de decisiones, el cuidado personal y para obtener apoyo.
- ★ **Grupos de apoyo:** Comparta con otros cuidadores sus historias, éxitos y retos en el cuidado de sus seres queridos.
- ★ **Relevo:** Tome un breve descanso mediante la ayuda en casa de un cuidador profesional o de su elección, o envíe a la persona que cuida a una residencia de adultos mayores

**Los programas están dirigidos a personas de cualquier edad que cuidan:  
A un residente de Chicago mayor de 60 años O menor de 60 años con  
enfermedad de Alzheimer o demencias relacionadas**

**Comuníquese con la Unidad de Información y Asistencia de la División de Servicios  
para Personas Mayores (Senior Services Division Information and Assistance Unit) del  
Departamento de Servicios Familiares y de Apoyo (DFSS)  
[aging@cityofchicago.org](mailto:aging@cityofchicago.org) • 312-744-4016**

## DFSS Raising Children Assistance Program



 **CHICAGO**  
MAYOR BRANDON JOHNSON

 **DOING THE MOST GOOD**

**Are you 55 and Older  
Caring for a Child  
Under 18 or Loved  
One (19-59) with  
a Disability?**

**Grandparents or Older Relatives  
Raising Children Program**  
**FREE support services include:**

★ **Education & Training:** Learn about topics such as legal services, financial literacy, and strategies to support the emotional and educational development of the child.

★ **Gap-Filling Funds:** Help buying essential items like school supplies, technology, uniforms, furniture, clothes, after-school or summer camp fees.

★ **One-on-One Counseling:** Discuss self-care, decision-making, and ways to cope with stress when feeling overwhelmed with the challenges of raising children unexpectedly.

★ **Support Groups:** Share your stories, challenges, & successes caring for your loved ones.

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**¿Es usted mayor de 55 años y cuida a un niño menor de 18 años o a un ser querido con una discapacidad?**

**Programa para abuelos o familiares mayores que crían niños (Grandparents or Older Relatives Raising Children Program) Los servicios de ayuda GRATIS incluyen:**

- ★ **Educación y capacitación:** Aprenda sobre temas como servicios legales, educación financiera y estrategias para respaldar el desarrollo emocional y educativo del niño.
- ★ **Asesoría personalizada:** Hable sobre autocuidado, toma de decisiones y maneras de afrontar el estrés cuando se sienta abrumado por los retos de criar niños de manera inesperada.
- ★ **Fondos para cubrir necesidades:** Ayuda para comprar artículos esenciales, como suministros para la escuela, tecnología, uniformes, muebles, ropa, y pagar cargos de programas extraescolares o campamentos de verano.
- ★ **Grupos de apoyo:** Comparta sus historias, retos y logros relacionados con el cuidado de sus seres queridos.

**Comuníquese con la División de Servicios para Adultos Mayores del DFSS  
Unidad de información y asistencia  
[aging@cityofchicago.org](mailto:aging@cityofchicago.org) • (312) 744-4016**