



PUBLIC SERVICE PHONE NUMBERS

Call 911 for emergency services

Call 311 for non-emergency services

CHILDREN AND YOUTH SERVICES

FOOD ASSISTANCE

My CHI. My Future.

<https://explore.mychimyfuture.org/>

My CHI. My Future. is a citywide initiative to connect every young person in the city to meaningful out-of-school opportunities. Explore the website and download the mobile app for more information.

Healthy CPS Hotline

773-553-5437

The Children and Family Benefits Unit (CFBU) provides families with social services support, including Medicaid and SNAP enrollment. CFBU can connect you to free and low-cost food, healthcare, and emergency resources to keep your family healthy and safe.

Greater Chicago Food Depository Benefits Hotline

773-843-5416

The Greater Chicago Food Depository benefits hotline helps people access SNAP, Medicaid, & other benefits programs.

Martin De Poores Church Food Pantry

773-287-0206 | 5112 W Washington Blvd

Offers food pantry services between 10:00 AM and 12:00 PM on Wednesday and Thursday.

COMMUNITY SERVICE CENTERS

HEALTH AND WELLNESS

Trina Davila Community Service Center

312-744-0784 | 4312 West North Ave.

Community Service Centers help individuals and families in need access a wide range of resources from shelter, food and clothing to domestic violence assistance, job training/placement & services for the formerly incarcerated.

Cook County Austin Health Center

773-826-9600 | 3800 W. Chicago Ave

The Austin Health Center is operated through Cook County in Chicago and provides primary health care and supportive services regardless of a patient's ability to pay.

Planned Parenthood – Austin Health Center

773-287-2020 | 5937 W Chicago Ave

Planned Parenthood is one of the nation's leading providers of high-quality, affordable health care.

DOMESTIC VIOLENCE SUPPORT

HOUSING AND SHELTERS

Illinois Domestic Violence Hotline

1-877-863-6338

24-hour, toll-free hotline that provides confidential connection to domestic violence and community-based services. Bilingual and bi-cultural Spanish speaking support, as well 240 other languages, is available.

If you're experiencing homelessness, you should call 311

Northwest Center

773-271-8163 | 5233 W. Diversey Ave

Founded in 2003, the Northwest Center is dedicated to securing your housing situation through rental counseling, foreclosure prevention, and related housing services.

La Casa Norte – Casa Corazon North Youth Drop-In Center

773-246-4900 | 3533 W. North Ave

La Casa Norte provides youth and families confronting homelessness with access to housing and comprehensive support services. For more information on youth shelters and services, visit <https://www.streetlightchicago.org>

JOB TRAINING

The Chicago Cook Workforce Partnership

800-720-2515

The Partnership operates the largest publicly-funded workforce development system in the nation, serving Chicago and Cook County. Through a network of more than 90 agencies, The Partnership helps people find the training and career opportunities they seek. All services are free.

Westside Health Authority – Employment Services

773-786-0226 | 5417 West Division St.

Westside Health Authority's Community Employment Center helps Chicago residents find pathways to employment and long-term career success. Services for job-seekers include job readiness training, job placement, job club, supportive services and vocational training. These free services are offered at no cost to individuals with a felony record, veterans, special needs, unemployed, underemployed and homeless residents of Chicago.

MENTAL HEALTH

If you're experiencing a mental health crisis, call 998

998

998 is the new national hotline staffed 24/7 for individuals experiencing mental health distress. Phone and text support is available.

Thresholds

773-572-5500 | intake@thresholds.org

Thresholds provides a comprehensive array of clinical services and supports for people with mental illness. Thresholds serves all clients regardless of ability to pay. If you or a loved one is in need of more information about Threshold's services, please contact their central intake line.

SENIOR SERVICES

Chicago Senior Services Hotline

213-744-4016

By placing a call to the Senior Services Hotline, an older person or caregiver can receive information about all of the support services offered by the Chicago Department of Family and Support Services.

Austin Satellite Senior Center

312-743-1538 | 5071 W. Congress Parkway

DFSS Satellite Senior Centers serve as community focal points that connect seniors to social, recreational, economic, and educational resources that enhance the quality of their lives.

OTHER COMMUNITY RESOURCES

Austin-Branch Chicago Public Library

312 746-5038 | 5615 W Race Ave.

15th District Police Station – Austin

312-743-1440 | 5701 West Madison Ave