



Chicago Council on Mental Health Equity (CCMHE)

MEETING MINUTES

Date: May 24th, 2021

2:00 – 4:00 p.m.

- I. Welcome and Attendance – persons in attendance are grayed out

Name	Agency
Ald. James Cappleman	46th Ward Alderman
Ald. Roderick Sawyer (Belinda Cadiz)	6th Ward Alderman
Alexa James	NAMI Chicago
Alisha Warren	CDPH
Amy Spellman	Uchicago Urban/Crime Lab
Belinda Stiles	Christian Community Health Center
Brian Bragg	Frye Foundation
Carolyn Vessel	I AM ABLE
Cheryl Potts	The Kennedy Forum
Chief Mary Sheridan	CFD
Deputy Chief Antoinette Ursitti	CPD
Dan Fulwiler	Esperanza
Darci Flynn	Mayor's Office (Recovery Task Force)
Denise Fuentes	HHC
Donald Tyler	Chicago CRED
Dr. Colleen Cicchetti	Lurie Children's Hospital
Dr. Diane Washington	Cook County Health and Hospital System
Dr. Donell Barnett	City Colleges of Chicago
Dr. Eddie Markul	Region IX Medical Services
Dr. Inger Burnett-Zeigler	Northwestern Hospital
Dr. Ken Fox	CPS
Dr. Leticia Reyes-Nash	Cook County Health and Hospital System
Dr. Manoj Patel	LSSI
Dr. Mirna Ballestas	Private practice
Dr. Rashad Saafir	Bobby Wright Comprehensive Behavioral Health Center

Dr. Sharon Coleman	IDHS - DMH
Dr. Shastri Swaminathan	Retired Advocate IL Masonic Hospital
Dr. Wilnise Jasmin	CDPH
Eddie Borrayo	Rincon
Efrain Martinez	Orozco Academy
Emily Cole	Cook County State's Attorney
Emily Neal	Mercy Home
Emmanuel Ares	CPD - CIT Community Coordinator
Eric Cowgill	NAMI Chicago
Eric Lenzo	Sinai Health Systems
Eric Wilkins	Communities United / Broken Wingzz
Esther Corpuz	Alivio
Esther Sciamarella	Chicago Hispanic Health Coalition
Felix Rodriguez	IDMH
Fred Friedman	self
Gabriela Zapata-Alma	National Center on Domestic Violence, Trauma, and Mental Health
Gregg Montalto	Lurie Childrens Hospital
Harold Pollack (Jason Lerner)	Uchicago Urban/Crime Lab
Hellen Antonopoulos	CPS
Jac Charlier	TASC
James Burns	The Kennedy Forum
Jamie Kach	Advocate Illinois Masonic Medical Center
Jessica Estrada	Communities United
Joanne Farrell	CFD
Joel Johnson	HRDI
Joel Rubin	NASW
Kelsey Burgess	Equip for Equality
Lisa Hampton	DFSS
Lori Roper	Cook County Public Defender
Marc Buslik	Retired, CPD Commander
Marco Jacome	HAS
Mark Ishaug	Thresholds
Jeff Garceau	OEMC
Matt Davidson	IL Guardianship & Advocacy
Matt Richards	CDPH
Michelle Langlois	Veterans Administration
Mike Milstein	CPD
Nick Roti	HIDTA
Oswaldo Gomez	ONE Northside
Patrick Dombrowski	C4
Pastor Chris Harris	Bright Star
Pastor Edward Davis	St John's Missionary Baptist Church

Peggy Flaherty	Thresholds
Rasauna Riley-Brown	DFSS
Rebecca Levin	Cook County Sheriff's Office
Richard Rowe	Next Steps and CSH
Rufus Williams	Better Boys Foundation
Samantha Edwards	DFSS
Sarah Yousuf	Community Renewal Society
Stephen Brown	U of I Health and Hospitals
Susan Doig	Trilogy
Veronica Trimble	IDHS
Veronique Baker	IL Guardianship and Advocacy
Zoe Russek	Uchicago Urban/Crime Lab

II. Public Comment

III. Subcommittee report out

- OEMC
 - OEMC Mental Health Event Audit Program
 - All floor supervisors conduct live call monitoring for quality assurance
 - In addition, OEMC has a dedicated Quality Assurance Supervisor
 - Standard Operating Procedure Review – Mental Health Event Audit
 - Supervisor Watch Manager Responsibilities
 - CIT Reviewed Events
 - Watch Manager Responsibilities
 - Supervisor of Training Responsibilities
 - *Question* – How do you elevate the different language and ensure the response is correct in the language being used?
 - There is a language line and translating services
 - *Comment* – Language line is not optimal way to provide care to patients. If you know target language of the population being served and try to recruit with the target languages
 - *Comment* – Need to train community health workers who know basic language to assist social worker and psychiatrist is very important
 - *Comment* – De-identified. Ensure recognition of those who are doing well.
 - *Question* – How is training being documented?
 - We have separate policies for separate types of trainings. 8-hour training and 2-hour refresher training. Policy details steps supervisors need to take to ensure training is completed properly
 - *Question* – How many calls a day are we receiving?
 - Roughly 180 per day on average
 - *Question* – Will there be a way to keep track of/monitor trends? Will trends be highlighted somewhere?

- OEMC Quarterly Report will break down trends
 - *Question* – What will be the wait time?
 - Target to hit 95% of calls within 45 seconds
 - *Question* - What percentage are repeat callers?
 - *Comment* – Need to ensure continuation of care
 - *Comment* – Can we not use abbreviations during meetings?

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IV. CCMHE By-laws

- Overview of by-laws
- *Comment* – Mission Statements tend to be very comprehensive. Suggest that the committee mission statement ends at “condition in Chicago”. Move sentence down to “children with mental health crisis” in Purpose.
- *Comment* – Under #3, committee chairs also included subcommittee co-chairs to recognize and reflect robust nature of the leadership
- *Comment* – “Committee meetings” – may want to provide a little more flexibility “meetings won’t be scheduled to meet more than 2 hours”
- *Comment* – “term of 1 year” is for meetings in Paragraph E. Better to push out to 2 years instead of 1.
- *Comment* – Committee Review Process – Worded too similarly to Consent Decree. Need to be specific about which Consent Decree we are referencing and be more descriptive? Need to be more explicit that compliance with the Consent Decree is not the only goal of this committee
- *Comment* – Extending time period longer than 5 days to 10 days
- *Comment* – Emphasize goal of coming to consensus
- *Comment* – Voting Letter I (in terms of Proxy). This should be taken out. We would want representatives to represent us in our stead
 - *Comment* – It is in interest of many of the orgs in this committee to have proxies
 - *Comment* – Need to ensure effective communication and participation in the group. Should be responsibility of organization to ensure proxy is up to speed.
- *Comment* – Should allow as much representation as possible
- *Comment* – Is it appropriate to make mention of community engagement in subcommittees?
- *Comment* – Dissolution should be its own article and should not make reference to the Consent Decree

V. Next Meeting

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