



Chicago Council on Mental Health Equity (CCMHE) – Systems and Data Coordination Subcommittee

MEETING AGENDA

Date: May 20th, 2021

3:00 – 4:30 p.m.

Zoom link: <https://zoom.us/j/3032424110?pwd=dWtiWER4WERWZ2hsekpuQWpicWIEZz09>

Meeting ID: 303 242 4110

Passcode: CCMHE2021

I. Welcome and Attendance – persons in attendance are grayed out

Name	Agency
Joanne Farrell	CFD
Jac Charlier	TASC
Dr. Colleen Cicchetti	Lurie Children's Hospital
Alisha Warren	CDPH
Deputy Chief Antoinette Ursitti	CPD
Cheryl Potts	The Kennedy Forum
Jeff Garceau	OEMC
Harold Pollack / Jason Lerner	Uchicago Urban/Crime Lab
Zoe Russek	Uchicago Urban/Crime Lab
Amy Spellman	Uchicago Urban/Crime Lab
Carolyn Vessel	I AM ABLE
Esther Corpuz	Alivio
Brian Bragg	Frye Foundation
Efrain Martinez	Orozco Academy
Emily Neal	Mercy Home
Dr. Ken Fox	CPS
Veronica Trimble	IDHS
Dr. Diane Washington	Cook County Health and Hospital System
Gabriela Zapata-Alma	National Center on Domestic Violence, Trauma, and Mental Health

Darci Flynn	Mayor's Office
Lisa Hampton	DFSS
Sue Golab	OEMC

II. Public Comment – no request to speak

III. October 2019 Recommendations, Review and Prioritize

Jac Charlier set the stage for the work to be done this day with an orientation to the 2019 Recommendations to the Mayor from this subcommittee and read aloud the recommendation guiding our work this day: The city should develop a comprehensive process map showing how individuals are currently interacting with City agencies and flowing through the system from making an initial call to being referred to services or first responders.

IV. Mapping the Process Flow

Jac Charlier explained process mapping and began the exercise. Alderman Cappelman shared an encounter that served as stepping stone into the process mapping and members contributed as subject matter experts to the range of what could or has happened next. As follows:

Encounter

Saturday afternoon: 15 lg bags of belongings, bugs all over, evicted 2019 from public housing and has been homeless ever since. History of acting out. Off of meds. Scattered, troubled, would not go to ED as he needed: to guard his possessions, needed a state ID, needed to store belongings

CPD called to A: homeless, mental health

- CPD could call CFD to rule out acute medical issues (this is the only option that was process mapped to a next level in this demonstration process map exercise)
 - Transport to ED
 - or CTC pilot in one community area ONLY
 - High utilizer and Uofl: Steve Brown’s program Housing and Health partnership
 - Patient refusal and no transport
- Pt could have a contact card on them that they have been given by their medical home mental health center – a call could be made by a citizen/CPD/CFD to receive some next steps for direction
- Medical home called and *did not respond* (case manager, shelter provider, social service agency)
- Medical home called and did respond

- Family Support Services was called
- Salvation Army Van came many hours later and patient has not been seen since
- Nothing happens

DEBUGGING

Isolation room in ED, cleansed, room debugged and isolation room on floor if admitted

Chat – will we do one for youth? Colleen on our committee and we will do youth.

Chat - Is there a housing member on this committee? Often a co-problem – housing.

Not on this committee but the larger committee does include this member skill.

Chat - Community Engagement – mapping current state. Other subcommittees working future state.

V. Next Steps and Closing

Next Meeting June 17

1500-1630

Homework: This was an initial exercise to demonstrate how the process will work. Reflect and we will regroup to continue with this process in order to apply on a larger scale.

Ideal would be to get the person's voice / experience included in the diagram.

See the model, please do one of these for your agency. Choose an encounter point. Afterward they can be merged and illustrate the larger experience / story. What have we learned from this? What is our direction?

Round the table for any additional thoughts/shares/concerns:

Alicia Warren- nothing additional

Maggie Shreve – a minister who is observing

Antoinette – good start

Veronica – nothing

Colleen – important to diagram the process for youth. Notification and options.

Harold – nothing additional

Cheryl – couple of points 1. Process flows for commercial insurance, uninsured and undocumented

2. Pull flows that are out there and see how they may shape our next steps

Helen – youth

Esther – please repeat homework

Efrain – would like to use the map exercise for another application

Cappelman – likes the focus on youth

Joanne – nothing to add

Kate – will distribute map and minutes. If you create one for your organization, please send it to Kate. She must include them in the minutes so be careful to not include personal doodles,

numbers, or otherwise private musings. Teams channel would be good in order to manage a library of documents.

Monday is the full committee meeting in order to complete the meeting that was Zoom bombed. More security in place. By-laws to be discussed. Please review. Could send Kate comments ahead of time or discuss online. Process is explained in the by-laws. Future may be that subcommittee meetings start in person and then evolve into in person meetings for larger group.

Minutes submitted by Joanne Farrell, RN, CACO 5/20/2021