



Chicago winters can be especially challenging when sidewalks are not cleared of snow and ice. Not only is clearing the sidewalks the law in Chicago, but it is our responsibility to each other during the winter.

City of Chicago Department of Transportation

30 N. LaSalle St., Suite 1100

Chicago, IL 60622

312.744.3600

www.chicagodot.org

City of Chicago 311 City Services

Report locations that do not clear their sidewalks by making a
“Snow - Uncleared Sidewalk” request

Dial 311

*People who live outside
the City of Chicago may call*

312.744.5000

To request online, visit

www.cityofchicago.org/311



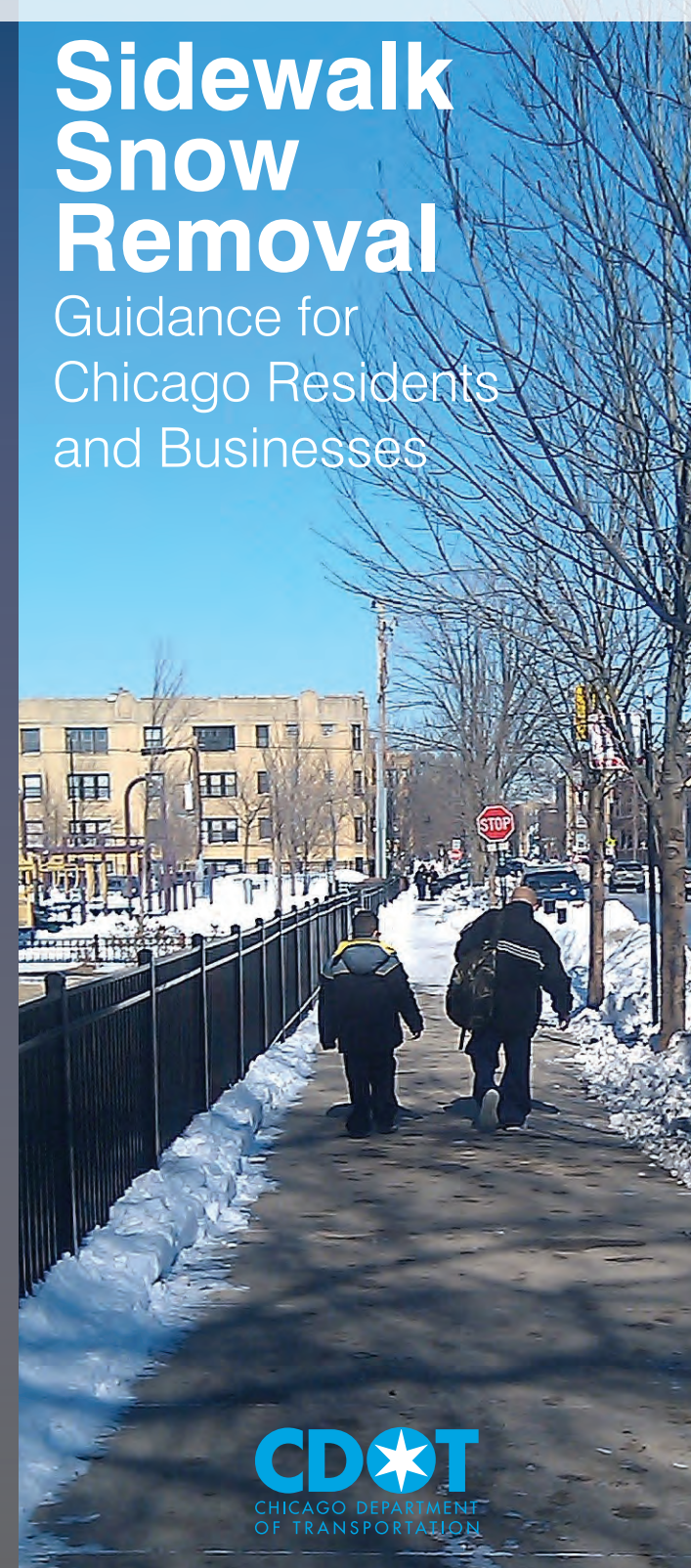
Keeping sidewalks clear of
snow and ice is everyone's
responsibility!

Rahm Emanuel

Mayor
City of Chicago

Sidewalk Snow Removal

Guidance for
Chicago Residents
and Businesses



Who is responsible for clearing the snow and ice from the sidewalks?

According to the City of Chicago municipal code, *"Every owner, lessee, tenant, occupant or other person having charge of any building or lot of ground abutting upon any public way or public space shall remove the snow and ice from the sidewalk..."*

It is everyone's responsibility to make sure the sidewalks are clear of snow and ice. We are all pedestrians and benefit from having a safe, clear, and continuous path to travel.

How long do I have to clear the sidewalks?

If the snow stops falling before 4 p.m.
you have three hours to clear except on Sunday.

If the snow stops falling after 4 p.m. or on Sunday,
clear before 10 a.m. on the next day.

How can I report locations that do not clear their sidewalks?

Make a "Snow - Uncleared Sidewalk" request to the City of Chicago 311 Service Request line.

Dial 311 or online at www.cityofchicago.org/311
People who live outside the City of Chicago may call 312.744.5000

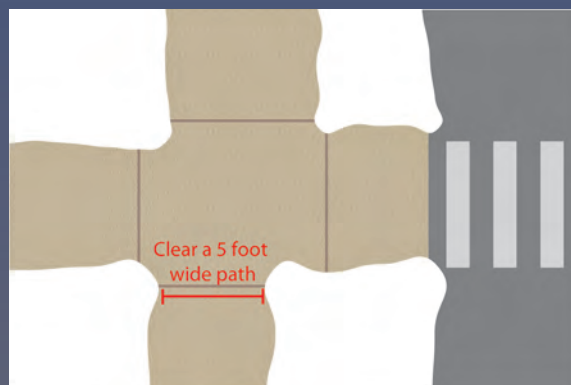
When making a "Snow - Uncleared Sidewalk" request:

- Make sure the problem occurs on the sidewalk. DO NOT use this category to report snow on streets, parking lots, or alleys.
- Provide a specific address where the issue occurs.
- Request a reference number from the operator, this will help you track the status and resolution of your request.

How much snow do I need to clear to comply with the ordinance?

The City of Chicago municipal code requires individuals to **clear a 5 foot wide path along the sidewalk**, where conditions allow.

This width allows pedestrians in wheelchairs, people with children in strollers, students walking to school, and individuals with assistive devices mobility and access.



This path does not meet the width required in the municipal code.

What is the best way to remove snow from the sidewalk?

- Remove snow along ALL of the sidewalks adjacent to your property.
- Move snow to your yard or the parkway adjacent to your property.
- Do not push snow from the sidewalk into the street.
- Do not cover the crosswalks with snow.
- Do not block alley entrances with snow.



Do not push snow from driveways or sidewalks into the street or over crosswalks.



When clearing driveways or walkways make sure you do not block the sidewalks with snow.

What happens if I don't clear my sidewalks?

Individuals who do not comply with the sidewalk snow removal ordinance can face fines of \$50.

Businesses who do not comply with the sidewalk snow removal ordinance can face fines from \$250 to \$500 per day of violation.