

Code: 9660 Service: Exempt

Group: Non-Competitive

Series: Exempt

CLASS TITLE: FIRST DEPUTY COMMISSIONER

CHARACTERISTICS OF THE CLASS

Under general direction, the class assists the Commissioner in the overall management and direction of the department's operations; functions as second-in-charge of the department; and performs related duties as required

ESSENTIAL DUTIES

- Assists the Commissioner in coordinating and directing programs and operations for the department
- Directs managerial staff in developing and implementing departmental policies and procedures
- Provides leadership and guidance to managerial level staff in meeting the department's goals and mission statement
- Directs managers in evaluating departmental operations and overseeing the development and modification of work standards, policies, and procedures to improve areas of deficiencies
- Communicates department goals to managers, the general public, outside agencies, and project consultants
- Plans and directs administrative support functions including budget and personnel administration records management, procurement services, and information technology
- Directs the conduct of research to gather information on proposed initiatives and special projects
- Reviews and approves research findings and forwards recommendations to the department head
- Provides technical assistance and serves as liaison to departmental managers and consultants involved in program planning and implementation
- Directs the compilation of comprehensive operations and administrative reports for the department
- Interprets department policies and procedures to staff
- Directs and coordinates staff training and development activities
- Represents the Commissioner at meetings with city officials, governmental agencies, and project consultants
- Coordinates and directs the conduct of grant research opportunities and the writing of proposals
- Oversees the development of contract specifications, coordination of the selection process and the monitoring of consultants engaged in providing contracted services

NOTE: The list of essential duties is not intended to be inclusive; there may be other duties that are essential to particular positions within the class.

MINIMUM QUALIFICATIONS

Education, Training, and Experience

- This is an appointed position, exempt from the Shakman decree
- Successful candidates to possess the following:

 Graduation from an accredited college or university with a Bachelor's degree in Business or Public Administration or a directly related field, PLUS at least five (5) years of responsible managerial or project management experience

Licensure, Certification, or Other Qualifications

None

WORKING CONDITIONS

General office environment

EQUIPMENT

- Standard office equipment (e.g., telephone, printer, photocopier, fax machine, calculator, adding machine)
- Computers and peripheral equipment (e.g., personal computer, computer terminals, hand-held computer)

PHYSICAL REQUIREMENTS

No specific requirements

KNOWLEDGE, SKILLS, ABILITIES, AND OTHER WORK REQUIREMENTS

Positions assigned to executive leadership roles are expected to possess the following knowledge, skills, abilities, and attributes.

- Strong vision for the department that embodies the following core values: transparency, diversity, inclusion, equity, accountability, and transformation.
- Ability to see the enterprise as a whole; recognizing how the various functions of the organization depend on one another, and how changes in any one part affect all the others; visualizing the relationship of the individual divisions and issues to the department, City and sister agencies, the community, and the political, and social ecosystem as a whole
- Professional and personal history reflecting the highest standards of integrity
- Ability to work well with all levels of staff and management
- Ability to establish and maintain effective working relationships with others
- Demonstrated commitment to holding supervisory personnel accountable for the timely and effective execution of organizational policy by individuals under their command
- Commitment to and demonstrated experience expanding and maintaining a diverse and inclusive workforce that reflects the population it serves
- Outstanding skills in communicating and interacting with the media, community organizations, elected officials, and the general public
- Experience dealing with labor-management issues and the ability to work effectively with employee unions
- Strong administrative and managerial track record, including overseeing a sizeable staff and multi-million dollar organization in organizational planning and development, strategic and operational planning, budget management, process improvement, and data-driven decisionmaking

All employees of the City of Chicago must demonstrate commitment to and compliance with applicable state and federal laws, and City ordinances and rules; the City's Ethics standards; and other City policies and procedures.

The City of Chicago will consider equivalent foreign degrees, accreditations, and credentials in evaluating qualifications.

* May be required at entry.

City of Chicago Department of Human Resources December, 2021